

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/11/2023
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345417	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 06/08/2023
NAME OF PROVIDER OR SUPPLIER HILLSIDE NURSING CENTER OF WAKE FOREST			STREET ADDRESS, CITY, STATE, ZIP CODE 968 EAST WAIT AVENUE WAKE FOREST, NC 27588		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
E 000	Initial Comments	E 000			
F 000	An unannounced recertification and complaint investigation survey was conducted on 6/5/23 through 6/8/23. The facility was found in compliance with the requirement CFR 483.73, Emergency Preparedness: Event ID# L4WM11 INITIAL COMMENTS	F 000			
F 761 SS=E	An unannounced recertification and complaint investigation survey was conducted on 6/5/23 through 6/8/23. Event ID # L4WM11. The following intakes were investigated NC00199415 and NC00193564 . 4 of 4 complaint allegations did not result in a deficiency. Label/Store Drugs and Biologicals CFR(s): 483.45(g)(h)(1)(2) §483.45(g) Labeling of Drugs and Biologicals Drugs and biologicals used in the facility must be labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when applicable. §483.45(h) Storage of Drugs and Biologicals §483.45(h)(1) In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to have access to the keys. §483.45(h)(2) The facility must provide separately locked, permanently affixed compartments for storage of controlled drugs listed in Schedule II of	F 761		6/21/23	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

06/20/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 761	<p>Continued From page 1</p> <p>the Comprehensive Drug Abuse Prevention and Control Act of 1976 and other drugs subject to abuse, except when the facility uses single unit package drug distribution systems in which the quantity stored is minimal and a missing dose can be readily detected.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observations and staff interviews, the facility failed to store medications at the refrigeration temperature specified by the manufacturer in 1 of 3 Medication Rooms observed (Unit 2 Med Room).</p> <p>The findings included:</p> <p>On 6/6/23 at 10:42 AM, an observation was made of the facility's 100 Hall Medication (Med) Room. At that time, the Med Room's refrigerator temperature was observed to be 46 degrees Fahrenheit (o F) and within the recommended range (36o - 46o F) for refrigerated medications. However, a food-related refrigerator temperature log was observed to be taped onto the Med Room refrigerator. This temperature log indicated the Med Room refrigerator temperature should be less than 41o F.</p> <p>Accompanied by the facility's Director of Nursing (DON), an interview was conducted on 6/6/23 at 10:45 AM with the facility's consultant pharmacist. During the interview, use of the food-related refrigerator temperature log posted on the Med Room refrigerator was discussed. The consultant pharmacist confirmed the standard temperature range for refrigerated medications was 36o - 46o F.</p> <p>Accompanied by Nurse #1, an observation was</p>	F 761	<p>On 6/6/2023 all medications in refrigerator were disposed of in the appropriate manner. All disposed medications were reordered, no doses were missed. A new medication refrigerator temperature log was attached to each medication refrigerator. The temperature of the refrigerator will be logged each morning by the day shift nurse, if the temperature is outside of range the maintenance director will rectify the problem and the medications will be discarded and replaced by the unit manager.</p> <p>The Director of Nursing provided education on 6/6/2023 to licensed nurses and maintenance director regarding the correct temperature log for the medication refrigerator and appropriate temperature range. License nurses that do not receive the education will be provided the education prior to working the next scheduled shift.</p> <p>The Director of Nursing or designee will complete audits on medication refrigerators to ensure that the temperatures are logged within range and that the thermometer also reads within range during the audit 7 days per week for</p>		

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F 761	<p>Continued From page 2</p> <p>made of the Unit 2 Medication Room (Med Room) on 6/6/23 at 10:48 AM. A thermometer placed inside of the Med Room's compact refrigerator indicated the refrigerator's temperature was 34o F (not within the recommended range for pharmaceuticals). Nurse #1 confirmed the temperature reading of the thermometer. A food-related temperature log was also observed to be taped onto the top of the Med Room's medication refrigerator at the time of the observation. This temperature log read as follows:</p> <p>"Refridgerator [Refrigerator] Temperatures Log</p> <ol style="list-style-type: none"> 1. Acceptable refrigerator temperature is at 41 F or below. 2. If temperature is not in range adjust the thermostat and retake temp in about 30 minutes. 3. If temperature is still not in range, move items to an appropriate refrigerator and notify Maintenance." <p>The temperature log recorded the following temperatures taken in June 2023 to date:</p> <p>6/1/23 at 2:00 AM = 32o F; 6/2/23 at 7:15 AM = 34o F; 6/3/23 at 7:00 AM = 36o F; 6/4/23 at 10:00 PM = 34o F; 6/5/23 at 12:00 AM = 38o F; 6/6/23 at 12:00 AM = 34o F.</p> <p>Four (4) out of the 6 recorded temperatures were outside of the recommended temperature range of 36o - 46o F for refrigerated medications.</p> <p>The contents of the Med Room refrigerator at the time of the observation included:</p> <ul style="list-style-type: none"> --One unopened box of 1.5 mg / 0.5 milliliters Trulicity (an injectable antidiabetic medication) containing 4 single-dose pens; --4 unopened Lantus insulin pens; --1 unopened vial of Lantus insulin; 	F 761	<p>4 weeks, then 5 days per week for 3 weeks, then 4 days per week for 2 weeks, then 2 times per week for 3 week and then ongoing random audits will be continued. The results of the audits will be reviewed in the Quality Improvement Committee monthly for 3 months. The committee will review the results to determine if additional monitoring is needed.</p>		

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F 761	<p>Continued From page 3</p> <p>--1 unopened vial of Levemir insulin; --3 unopened bottles of latanoprost ophthalmic eye drops (used for the treatment of glaucoma);</p> <p>A review of the manufacturers' product information for the individual medications stored in the Unit 2 Med Room refrigerator included the following storage requirements:</p> <ul style="list-style-type: none"> -- Unopened Lantus insulin pens may be stored in a refrigerator (36o - 46o F); Do not freeze. -- Unopened vials of Lantus insulin may be stored in a refrigerator (36o - 46o F); Do not freeze. -- Unopened vials of Levemir insulin may be stored in a refrigerator (36o - 46o F); Do not freeze. -- Unopened (intact) bottles should be stored in a refrigerator (36o - 46o F). <p>The facility's Director of Nursing (DON) joined Nurse #1 in the Unit 2 Med Room on 6/6/23 at 11:00 AM. At that time, concern related to the current temperature of the Med Room refrigerator and the previously recorded June temperatures recorded on the log were discussed. Upon review of the temperature log, the DON stated a nurse recording the temperatures should have called Maintenance to check on the refrigerator and to ensure it was within the appropriate temperature range. The DON also reported she would need to develop a new Med Room temperature log which included the correct temperature range of 36o F - 46o F for refrigerated medications. The DON stated she would call the Maintenance Director to request that he check on the refrigerator.</p> <p>On 6/6/23 at 11:10 AM, the Maintenance Director came to the Med Room with a new thermometer. The Maintenance Director was observed as he</p>	F 761			

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F 761	<p>Continued From page 4</p> <p>placed a new thermometer in the Unit 2 Med Room refrigerator (along with the old thermometer) to check both the temperature of the refrigerator and the accuracy of the old thermometer. Additionally, the Maintenance Director checked the thermostat setting of the refrigerator and reported it was set too cold. He stated the thermostat was "turned up past 6" but should have been set at "5." The Maintenance Director was observed as he adjusted the refrigerator's thermostat.</p> <p>Accompanied by the Maintenance Director and Nurse #1, a second observation of the Unit 2 Med Room refrigerator was made on 6/6/23 at 12:10 PM. At that time, both the old and the new thermometers read the temperature of the refrigerator as 40o F (within the recommended range of 36o F - 46o F for refrigerated medications). The Maintenance Director reported the agreement of the two thermometers confirmed the accuracy of the original thermometer placed in the refrigerator.</p>	F 761			