

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/13/2022  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>345164</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>04/12/2022</b>
NAME OF PROVIDER OR SUPPLIER  <b>CHOWAN RIVER NURSING AND REHABILITATION CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>1341 PARADISE ROAD</b> <b>EDENTON, NC 27932</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  A complaint investigation was conducted from 4/7/22 to 4/8/22. Event ID UBFC11. 6 of 6 allegations were not substantiated. NC00187724 and NC00187827.	F 000			
F 567 SS=D	Protection/Management of Personal Funds CFR(s): 483.10(f)(10)(i)(ii)  §483.10(f)(10) The resident has a right to manage his or her financial affairs. This includes the right to know, in advance, what charges a facility may impose against a resident's personal funds. (i) The facility must not require residents to deposit their personal funds with the facility. If a resident chooses to deposit personal funds with the facility, upon written authorization of a resident, the facility must act as a fiduciary of the resident's funds and hold, safeguard, manage, and account for the personal funds of the resident deposited with the facility, as specified in this section. (ii) Deposit of Funds. (A) In general: Except as set out in paragraph (f)(10)(ii)(B) of this section, the facility must deposit any residents' personal funds in excess of \$100 in an interest bearing account (or accounts) that is separate from any of the facility's operating accounts, and that credits all interest earned on resident's funds to that account. (In pooled accounts, there must be a separate accounting for each resident's share.) The facility must maintain a resident's personal funds that do not exceed \$100 in a non-interest bearing account, interest-bearing account, or petty cash fund. (B) Residents whose care is funded by Medicaid: The facility must deposit the residents' personal funds in excess of \$50 in an interest bearing	F 567		4/24/22	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

04/22/2022

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 567	<p>Continued From page 1</p> <p>account (or accounts) that is separate from any of the facility's operating accounts, and that credits all interest earned on resident's funds to that account. (In pooled accounts, there must be a separate accounting for each resident's share.) The facility must maintain personal funds that do not exceed \$50 in a noninterest bearing account, interest-bearing account, or petty cash fund. This REQUIREMENT is not met as evidenced by:</p> <p>Based on resident and staff interviews the facility failed to make personal funds available for 3 of 3 residents reviewed for personal funds (Resident #6, Resident #4, and Resident #7).</p> <p>The findings included:</p> <p>1a. Resident #6 was admitted to the facility on 3/10/20. The Annual Minimum Data Set (MDS) Assessment dated 3/14/22 revealed Resident #6 was cognitively intact.</p> <p>On 4/7/22 at 12:15 PM Resident #6 stated in an interview that the facility received his social security check on the third of each month and that he still could not get his \$30.00 that he is allowed from his check each month. Resident #6 further stated he went to the business office today and was told they had not been to the bank.</p> <p>On 4/8/22 at 9:50 AM a second interview was conducted with Resident #6 who stated he frequently got his money late and one month recently it was the 15th of the month before he could get his \$30.00.</p> <p>b. Resident #4 was admitted to the facility on 5/20/19. The Quarterly Minimum Data Set (MDS)</p>	F 567	<p>Chowan River Nursing and Rehabilitation Center acknowledges receipt of the Statement of Deficiencies and proposes this Plan of Correction to the extent that the summary of findings is factually correct and in order to maintain compliance with applicable rules and provisions of quality of care of residents. The Plan of Correction is submitted as a written allegation of compliance.</p> <p>Chowan River Nursing and Rehabilitation Center response to this Statement of Deficiencies does not denote agreement with the Statement of Deficiencies nor does it constitute an admission that any deficiency is accurate. Further, Chowan River Nursing and Rehabilitation Center reserves the right to refute any of the deficiencies on this Statement of Deficiencies through Informal Dispute Resolution, formal appeal procedure and/or any other administrative or legal proceeding.</p> <p>On 4/8/22, the Business Office Manager and Interim Administrator obtained funds to ensure availability of funds upon resident request.</p>		

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F 567	<p>Continued From page 2</p> <p>Assessment dated 3/9/22 revealed the resident was cognitively intact.</p> <p>On 4/7/22 at 12:22 PM Resident #4 stated in an interview he had to wait until the middle of the month to get his \$30.00 from his social security check and wanted to know why it took so long for him to get his money. The Resident stated that he needed his money.</p> <p>c. Resident #7 was admitted to the facility on 2/9/21. The Annual Minimum Data Set (MDS) Assessment dated 2/16/22 revealed the resident was cognitively intact.</p> <p>On 4/7/22 at 12:22 PM Resident #7 stated in an interview that the facility got his social security check on the 3rd of the month, and he had been up to the office on April 3rd, 4th, and 6th and again today and they still did not have his \$30.00. Resident #7 stated: "I only get #30.00 a month and I need it."</p> <p>On 4/8/22 at 10:15 AM Receptionist #1 stated in an interview that when resident's came and asked for their money they saw the person in Payroll and he would pull up the resident's account to see how much money was in the account and would do the paperwork and the resident would sign the form and then come to her and she would give the resident the money and the paperwork would then go to the Business Office Manager. Receptionist #1 further stated she did not think the residents were able to get any money yesterday and that around April 1, 22 there was \$75 in the box and 2 residents asked for \$30.00 and that left \$15.00 in the box, and she gave the Business Office Manager the forms and</p>	F 567	<p>On 4/8/2022, the Accounts Receivable Clerk (A/R) provided resident #4 with requested funds.</p> <p>On 4/8/2022, the A/R Clerk provided resident #6 with requested funds.</p> <p>On 4/8/2022, the A/R Clerk provided resident #7 with requested funds.</p> <p>4/21/22 and 4/22/2022 Activity Director, Accounts Payable Clerk (A/P) and Administrative Assistant notified all residents with a BIM score of 13+ who participate in the Resident Trust Account that funds are available to them during business hours and after regular business hours with copies of the memo given to each resident. Representatives of residents with a BIM score of 12 or less were notified via phone.</p> <p>The procedure for obtaining funds during and after hours was posted on 4/21/22 by the Administrator at the C Hall bulletin board.</p> <p>On 4/21/22 &amp; 4/22/22, the Activity Director, the A/P Clerk and the Administrative Assistant interviewed all alert and oriented residents regarding Obtaining Funds. This audit is to identify any resident concerns related to the ability to received funds timely upon request. The Administrator will address all concerns identified during the audit to include providing resident funds when</p>		

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F 567	<p>Continued From page 3</p> <p>let her know there was only \$15.00 left in the box.</p> <p>On 4/8/22 at 10:25 AM the Business Office Manager (BOM) stated in an interview that she had worked in the facility for 2 weeks and they had a new Administrator, and she was waiting for approval for her to sign the checks and when it was approved, she would get the check signed and cashed so the residents could get their money. The Business Office Manager stated the Vice President of Operations was supposed to be on the signature card at the bank but until this was confirmed, she could not sign the check.</p> <p>An interview was conducted with the Vice President of Operations and the Interim Administrator on 4/8/22 at 2:28 PM The Vice President of Operations stated the previous administrator thought he had to go to the bank in another town (which was where he lived) to cash the check and by the time he got off work and got there the bank was closed and she thought this had been the reason in the past for the delay. The Interim Administrator stated she had worked at the facility for one week and had requested authorization to sign the checks and was waiting for approval. The Vice President of Operations stated the residents should be able to get their money and she was working on the problem today.</p>	F 567	<p>indicated. Audit will be completed by 4/22/22.</p> <p>The Business Office Manager and Administrator were in-serviced on the Policy &amp; Procedures for Personal Fund availability to include after normal business hours by the Regional Vice President on 4/8/22 and again on 4/21/22. This training included ensuring the posting of information for residents informing them of the method to obtain funds after normal business hours.</p>		