PRINTED: 03/03/2021 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		1 ' '	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		345130	B. WING		C 12/31/2020	
	ROVIDER OR SUPPLIER	RD		STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025	12/3//2020	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE COMPLETION	
E 000	Initial Comments		E 00			
F 000	Infection Control Survinvestigation was con 12/08/20. The survey 12/21/20 to obtain ad Additional information through 12/31/20. The compliance with 42 CE-0024 (b)(6), Subpa Term Care Facilities. INITIAL COMMENTS An unannounced one Infection Control Survinvestigation was con 12/08/20. The survey 12/21/20 to obtain ad Additional information	ducted on 12/07/20 through yor returned to the facility on ditional information. In was obtained off site the facility was found to be in SFR §483.73 related to rt-B-Requirements for Long Event ID# KKFQ11 Site COVID-19 Focused yey and Complaint inducted on 12/07/20 through yor returned to the facility on ditional information. In was obtained off site increfore, the exit date was	F 00			
		380 at a scope and severity				
	Immediate Jeopardy removed on 12/23/20	began on 11/30/20 and was				
F 880 SS=K	but did not result in a	& Control	F 88		2/4/21	
ABORATORY	DIRECTOR'S OR PROVIDER/S	SUPPLIER REPRESENTATIVE'S SIGNATUR	RE	TITLE	(X6) DATE	

Electronically Signed 02/01/2021

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345130		B. WING		C 12/31/2020	
	ROVIDER OR SUPPLIER US HEALTH AT CONCO	RD	<u> </u>	5	STREET ADDRESS, CITY, STATE, ZIP CODE S15 LAKE CONCORD ROAD NE CONCORD, NC 28025	1 12/	3172020
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F 880	infection prevention a designed to provide a comfortable environm development and trar diseases and infection §483.80(a) Infection program. The facility must esta and control program a minimum, the follow §483.80(a)(1) A systereporting, investigatin and communicable distaff, volunteers, visit providing services un arrangement based us conducted according accepted national star §483.80(a)(2) Written procedures for the probut are not limited to: (i) A system of surveil possible communicable disease infections before they persons in the facility (ii) When and to whore communicable disease reported; (iii) Standard and trar to be followed to previous and infections before they persons in the facility (iii) Standard and trar to be followed to previous program and to survey the followed to previous and transported to the followed to previous and transp	blish and maintain an and control program a safe, sanitary and ment and to help prevent the asmission of communicable ans. Drevention and control blish an infection prevention (IPCP) that must include, at ving elements: In for preventing, identifying, and controlling infections seases for all residents, ors, and other individuals der a contractual apon the facility assessment to §483.70(e) and following and orders; In standards, policies, and orgam, which must include, at a standards; It at a standards are a standards and to other individuals of the diseases or a spread to other individuals. It also to standards are a standards are a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the diseases or a spread to other individuals of the disease of the d	F	880			

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F 880	involved, and (B) A requirement th least restrictive poss circumstances. (v) The circumstance must prohibit employ disease or infected s contact with resident contact will transmit (vi)The hand hygiene by staff involved in d §483.80(a)(4) A syst identified under the f corrective actions tai §483.80(e) Linens. Personnel must hand transport linens so a infection. §483.80(f) Annual re The facility will cond IPCP and update the This REQUIREMEN by: Based on observation interviews with facility follow their policy an reporting for COVID- working with sympto (Nurse #1, Nurse #2 Aide #13), the facility policies and Centers guidelines for Person (PPE) for residents of Precautions (NA #8)	at the isolation should be the ible for the resident under the es under which the facility wees with a communicable skin lesions from direct is or their food, if direct the disease; and e procedures to be followed irect resident contact. em for recording incidents facility's IPCP and the ken by the facility. dle, store, process, and is to prevent the spread of	F 88	All residents have the potential to be negatively impacted by a systemic fails of infection control standards during ar outbreak of Covid 19. Non-compliance was demonstrated: The initial deficient practice occurred when the facility failed to follow their pand procedures for staff reporting COV-19 symptoms and not working with symptoms consistent with COVID-19. facility failed to have respirator masks face shields available to staff at the on	olicy /ID The	

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NAME OF PE	ROVIDER OR SUPPLIER		1	S	TREET ADDRESS, CITY, STATE, ZIP CODE	1 12/	31/2020
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ACCORDI	US HEALTH AT CONCO	RD			CONCORD, NC 28025		
	OLUMBA A DV OT	CATEMENT OF REFIGIENCIES			 T		0.45
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F 880	Continued From page	e 3	F 8	380			
	COVID 19 outbreak,	contracted transportation			of the COVID 19 outbreak and contrac	ted	
		ened by the facility prior to			transportation drivers were not screene	ed	
	transporting residents	s (Residents #4,5,6) and a			by the facility prior to transporting		
	COVID 19 positive st	aff member with a cough			residents.		
	worked on the COVII	O unit in the staff breakroom			Resident number 4, 5, and 6 had the		
	(Administrative Staff	#1). The facility had a total			potential to be affected by this through	the	
		ents on the 12/07/20 census			failure to screen drivers properly and		
	to be diagnosed with				consistently for the transportation		
	11/25/20-12/27/20. As of 12/21/20 there had				contractor, placing residents who are		
been 9 resident deaths. From 11/24/20 three		•			transported at risk of contracting the vi	us.	
		staff members tested					
	positive for COVID-1	9.			When a staff person failed to wear the		
	luana aliata Iaan andu			appropriate Personal Protective			
		began on 11/30/20 when NA did not report symptoms			Equipment (PPE) when entering the rooms of resident s 21 and 22, who w	oro	
		ble COVID 19. Immediate			in quarantine for observation for possib		
		ed on 12/23/20 when the			infection related to former positive	ne	
		implemented an acceptable			roommates.		
		Immediate Jeopardy			Staff were educated on the wearing of		
	removal. The facility				appropriated PPE. Staff education was	i	
	_	er scope and severity level F			completed on 12/23/20 and ongoing fo		
		the potential for more than			new staff /agency .		
	Findings included:				Nurse #1, Nurse #2 , Nurse Aide # 1 al Nurse aide # 13 failed to disclose that they were having signs and symptoms		
	A review of the Facili	ty Infection Prevention and			Covid 19 though they were repeatedly		
		Procedures: COVID 19			asked through screening, placing each		
		ated in part gowns and			resident with whom they had contact a		
		petween residents on			risk of infection.		
		Precautions prior to entry			The facility failed to have respirator ma	sk	
		nasks are required while			and face shields available to staff at the		
	caring for residents the	hat are known to be COVID			onset of the COVID 19 outbreak.		
		ected residents of COVID 19			Contracted transportation drivers were	not	
	_	r doors closed, the center			screened by the facility prior to		
		-19 trends and patterns			transporting. All Residents have the		
	based on resident ro				potential to be affected by the failure to	J	
		facility of current residents ymptomatic. Any resident			exercise infection control procedures. Staff Education for wearing the		

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040.15	CUMMA DV CT	CATEMENT OF DEFICIENCIES	- 15		T		0(5)
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E 000			_				
F 880	Continued From page		F	880			
		lose contact with a COVID			appropriated PPE was Staff Developm		
	•	be placed on a 14-day			Coordinator, Director of Education and	Í	
		oommate and the door			Director of Nursing . Education was		
		Department will be notified of			completed on 12/23/20 and ongoing for	ır.	
	residents who are po				new staff and agency . The Staff	r of	
	recommendations/gu				Development Coordinator, the Director Education and Director of Nursing	UI	
	requested/documented. Staff to the extent possible should be assigned to only work on				provided education on signs and		
	COVID positive units or quarantined rooms or the				symptoms of COVID-19. Education of		
	•	nould be done based on the			signs and symptoms of COVID-19 was		
	_	positivity rate, for signs and			completed on 12-23-20 and ongoing for		
	,	19 in staff or residents,			new staff/agency.		
		d by an outbreak of any new			, ,		
		sting every 3-7 days until no			The Staff Development Coordinator ar	ıd	
	-	s since the most recent			the Director of Education has reviewed	t	
	positive result. Docur	mentation in a book to			the CDC guidelines around screening	of	
	include the date and	time of the identification of			staff and contractors and has added to	the	
		oms, when testing was			list symptoms on the screening log to		
		results were obtained,			include chills, difficulty breathing, fatig		
	-	positivity rate, refusals or			muscle or body aches, headache, new	1	
		s of residents must be in the			loss of taste or smell, sore throat,		
		results of employee, sitters			congestion or runny nose, nausea or		
		in a binder. An employee			vomiting, diarrhea. The top of the form		
	required to be tested	n in to indicate who was			now includes: Completing and signing	ıne	
	required to be tested	•			Staff Screening Tool indicates your understanding of the signs and		
	1 A review of the Fa	cility Infection Prevention and			symptoms, the requirement to report a	nv	
		Procedures: COVID 19			of these or other symptoms and comp	-	
		l in part staff assessment			and truthful reporting.All staff from each		
		of fever, cough, symptoms			department, including those who serve		
	•	or any change in condition,			a contract capacity, were educated on		
	screening must be co				form change on 12/15/2020 by the		
	_	ny personnel entering the			Director of Nursing, administrator and		
		that they should not report to			members of the Regional Clinical team	1	
		e a temperature and/or lower			either in written, handout or verbal forr	nat.	
		s and they should report			In-service completed on 2-4-21 by		
		nediately to their supervisor,			administrator and is ongoing for new s		
	Symptomatic employ	ees were to apply a			/agency. All staff have previously sign	ned	

facemask and sent home immediately and

an Attestation form that acknowledges

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F 880		their healthcare provider.	F 88	their agreement to honestly report ar symptoms, contact with persons with	-
	A review of the Facility's Staff Health Attestation Form dated 6/10/20 that all team members, employed or contracted, were required to sign stated they would self-monitor and self-report to avoid exposures to communicable diseases such as COVID 19. This included reports of fever, cough, sore throat, new shortness of breath. The Centers for Disease Control and Prevention (CDC) guidelines dated 5/13/20 included in part: "signs and symptoms of COVID-19 of chills, difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, congestion or runny nose, nausea or vomiting, diarrhea." A review of the Staff screening logs utilized since March 2020 asked for the temperature and "Do you have any symptoms of sore throat, fever, cough, shortness of breath, sore throat, malaise and GI symptoms," The screening log for the beginning of the shift, also asked "Have you have had any type of sickness or generally not feeling well in the last 72 hours. Screening questions required to be completed at the end of the shift included the temperature and "At any time during your shift did you feel sick or have any respiratory symptoms, if you did please see " (left empty or not visible on the employee logs). The screening log did not list chills, difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, congestion or runny nose, nausea, GI symptoms was listed but did not			at risk of Covid 19 infection, their willingness to remain masked and so distant even while not at work, their agreement to avoid large crowds or gatherings which put them at higher of encountering Covid 19 infection. facility Administrator has reviewed the Attention forms against the amplex.	risk The e
				Attestation forms against the employ and contract staff lists and those employees or contractors who had n already completed the Attestation for so 12/23/2020 or will do so prior to working their next scheduled shift. Gorward, all new employees, new agastaff, and contract staff including diet housekeeping and therapies will be	ot m did Going ency
				required to read and sign the Attesta form prior to working. During orienta and prior to taking an assignment stabe required to read and sign. The receptionist is checking the administ staff to make sure they screen correcand the Staff Development Coordina designee is doing in-service on attestation. Monitoring of screening logs will be completed daily by administrator and administrative staff; to assure that the staff and vendor logs have been completed and individuals are without signs and symptoms of COVID. The Administrator will present the results this audit to the quality Assurance	aff will rative ctly, tor or I or ne ut
		e staff and vendor screening eted on 12/07/20 at 12:05 PM.		Performance Improvement committee monthly x 3. The QAPI committee camake changes to ensure the facility remains in compliance	

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F 880	The receptionist faci front lobby and ensurchecked, appropriate screening questions COVID-19 Employed. The screening log with temperatures were of the screening initiated in Nurse Aide (NA) #1. shifts on 11/30/20, 1 not have elevated the "No" to the questions symptoms of sore the of breath, malaise or you had any type of feeling well in the last answered "No" to the your shift did you fee symptoms" at the ensurement of the NA #1 was tested for routine testing and of confirmed positive. A review of the NA and NA #1 was assigned 11/30/20 and 12/02/212/3/20. Several of on the non-COVID here to COVID-19. Resident 12/02/20, Residents positive on 12/07/20 the hospital, and Resident 12/15/20. A phone interview with the screen in the service with the service with the service of the NA and Resident 12/15/20.	litated the process in the red temperatures were a PPE was worn, and the were answered on the e or Vendor Sign In/Out Log. as completed, and shecked upon entry and exit. Employee Sign In/Out Log for a March was reviewed for At the beginning of her 2/2/20 and 12/3/20 NA #1 did imperatures and answered is "Do you have any roat, fever, cough, shortness of GI symptoms" and "Have sickness or generally not st 72 hours?" NA #1 e question "At any time during all sick or have any respiratory and of all three shifts.	F 88			

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F 880	11/30/20 and was C She had body aches since Monday 11/30 11/30/20 and Wedne Non-COVID B and C on the COVID halls. a temperature but h remember how she she was asked about and said she did not symptoms just a col not reported her syn facility as she did not related. 1b. The COVID-19 screening initiated in Nurse #2 had signed answered "No" to the any symptoms of so shortness of breath, and "Have you had generally not feeling Review of the Emple end of her shift on 1 was afebrile and had time during your shi On the screening log answered "No" to al the beginning and e Nurse #2 was tested with routine testing a confirmed positive. Review of the Staff 12/07/20 from 11:00	she had a cold on Monday OVID tested on Wednesday. s, a cough and a stuffy nose b/20. She worked on Monday esday 12/2/20 on the C halls and Thursday 12/3/20 She stated she did not have ad a cough. She did not answered the questions when at the screening before work t think it was COVID d. NA #1 explained she had expl	F 880			

	NOT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X2) MULTIPLE CONSTRUCTION A. BUILDING			ATE SURVEY DMPLETED		
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F 880	by Nurse #2 and NA the hospital on 12/08 Nurse #2 was intervi-	challs. cated on the B hall, cared for #13 and tested positive at	F 8	80		
	12/8/20 with routine was reported to the stated she had been worked Monday night bad and when she le vomiting in the parki 12/08/20 she called Thursday night 12/10/She stated the DON on Tuesday and the 12/10/20 during the and if she felt better, to work. Nurse #2 sher that she felt a litt and come to work. V the screening log, she	testing, the positive result facility on 12/11/20. She sick all week. She had at 12/7/20 and started feeling left that morning, she was ing lot. On Tuesday night in sick, however she worked 0/20 from 11:00 PM-7:00 AM. knew she had been vomiting DON text her on Thursday day and asked how she was and if she was able to come aid she responded back to le better and she would try when she was asked about the stated she had put yes on then she left that she felt bad				
	Thursday, she denies creening log because better at that time. So not herself and was or a virus and not Country and the Efor 12/07/20, 12/08/2 #13 had signed the fit temperature and answered the questif have any symptoms	and any symptoms on the se she said she felt a little She stated she knew she was sick and thought it was the flu DVID, so she went to work. Imployee In/Out Sign in log 20 and 12/09/20 revealed NA form, recorded a normal swered "No" when she ons which asked, "Do you of sore throat, fever, cough, malaise or GI symptoms"				

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F 880	generally not feelin and "Did you feel s symptoms during y NA# 13 was tested routine testing and confirmed positive. She was assigned halls-the non-COVI Residents #6 and # cared for by Nurse tested positive at the A phone interview was 12/14/20 at 9:23 AI third shift on 12/7/2 feeling well and waresults of her 12/08 last week on Mondand went to the DC told she had "felt like nausea, diarrhea are stated she continues She said she though medication but did said the DON did noking back she si stated she had put questions for havin 1d. The COVID-19 screening initiated Nurse #1 had signed temperature and are	any type of sickness or g well in the last 72 hours?" ick or have respiratory our shift? for COVID 19 on 12/8/20 with on 12/11/20 she was to work on the B and C D units. #22 was located on the B hall, #2 and NA #13. Resident #6 he hospital on 12/08/20. with NA #13 was done on M. She stated she worked 0, 12/08/20 and 12/9/20 not s called on 12/11/20 with the //20 test. She said she worked ay 12/7/20 and she was sick N on Tuesday 12/8/20 and fee crap" for 2-3 days with and a bad headache. She led to feel bad on 12/09/20. with it was due to a new not think she had COVID. She ot tell her not to work but mould not have worked. She yes on the screening	F 88			

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	ROVIDER OR SUPPLIER	PRD		STREET ADDRESS, CITY, STATE, ZIP CO 515 LAKE CONCORD ROAD NE CONCORD, NC 28025	DDE	12.01.2020
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F 880	sickness or generally 72 hours?" Nurse # she had answered "I questions at the beg on 11/25/20, 11/26/2 12/1/20, 12/2/20, 12/2/20, 12/2/20 and weekly results. She was tested twice confirmed positive for Nurse #1 was interviat 12:31 PM and state for several weeks, diand had not tested prelated to the weather COVID tests had becoughing during the indicated she was the conducted in-service residents throughout did the respiratory as residents. She was resulted positive for An interview was con Nursing (DON) on 12 stated the census was COVID cases in the Resident #1 was the facility on 11/25/20 at to a COVID facility. #2 was tested outside symptoms on 11/23/	d "Have you had any type of y not feeling well in the last 1's documentation revealed No" to the screening inning and end of her shifts 0, 11/27/20, 11/30/20, /3/20, 12/4/20 and 12/5/20. It weekly since the outbreak of before that, with negative sted on 12/8/20 and was or COVID-19 on 12/11/20. The weed by phone on 12/10/20 and the had been coughing id not have a temperature positive. She thought it was been coughing in the negative. She was interview. Nurse #1 are nursing supervisor and are for staff and worked with a the building. She stated she is sessments frequently on the sted on 12/8/20 and COVID-19 on 12/11/20. The ducted with the Director of 2/07/20 at 11:55 AM. She as 74, and they had 29 building. She stated first case of COVID 19 at the and he had been transferred She stated Nurse Aide (NA)	F	880		
	tested positive. Twice	itional 16 residents had be weekly resident testing caled positive COVID 19				

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		345130	B. WING _			C 12/31/2020
	ROVIDER OR SUPPLIER US HEALTH AT CONCO	RD		STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025		12/01/2020
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COF ((EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE / DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 880	on 12/02/20, and 16 Results through 12/2 had tested positive. A phone interview was Nursing (DON) on 12 regarding possible castated the only conne positive residents, was same two halls, B ar was scattered at first shifts as well. When become ill at work ar A phone interview was Nurse Consultant on stated if staff were si and symptoms, they	as done with the Director of 2/09/20 at 12:02 PM auses for the outbreak. She ection with staff and the as that they were on the d C. She said the outbreak with staff from 1st and 2nd asked if any staff had as done with the Regional 12/31/20 at 12:40 PM. She ck on site and showing signs should report the symptoms e and be sent home. She	F	380		
	Control Policies and dated 10/30/2020 sta N95 are required wh COVID + unit or that KN95 can be utilized residents. PPE is sta area and accessible The Centers for Dise (CDC) guidelines for 4/30/20 recommendate personal protective eresidents should including higher respirator (or was not available), a	cility Infection Prevention and Procedures: COVID 19 ated in part for outbreaks, ille caring for residents on a are known to be COVID +, when caring for all other ored in a locked/secured to team members. The sease Control and Prevention nursing homes dated and that the COVID-19 equipment (PPE) for positive ude the use of an N-95 or a facemask if a respirator and eye protection that diside of the face, and a				

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		345130	B. WING _			C 12/31/2020
	ROVIDER OR SUPPLIER	RD		STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025	I	12/3//2020
(X4) ID PREFIX TAG			ID PREFII TAG	PROVIDER'S PLAN OF COF ((EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE / DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 880	PM of NA #8 passing non-COVID unit. She Resident #22's room Precautions wearing and hand hygiene was wear a gown or glove door. There were two with glove boxes, no hall. The doors were the shift, 1 of the 2 roopen with a trash can Review of medical reference #21 and #22 had recovered tested positive for CO monitored. Resident for COVID-19 on 12/NA #8 was interview about the Enhanced stated Resident #21 had tested positive. about the PPE that so per the isolation sign gowns and gloves to was supposed to be rooms and she was gowns after the trays acknowledged she so A phone interview was 12/09/20 at 9:34 PM concerned about the	done on 12/08/20 at 12:35 g meal trays on the e went into Resident #21 and with Enhanced Droplet a KN95 mask, a face shield as performed. She did not es per the sign posted on the otables outside the rooms gowns were visible on the e also left open throughout born doors was propped n. ecords revealed Residents ently had roommates that DVID-19 and they were being e #21 was confirmed positive 9/20. ed on 12/08/20 at 12:40 PM Droplet Precaution and she and #22 had roommates that When she was questioned hould be worn in the rooms , that stated specifically for be worn, she stated the PPE on the tables outside the going to get some more e were delivered. She hould have worn gloves.	F	380		
	results came back fo	r 15 residents from the morning, they continued to				

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		345130	B. WING		1	C 2/31/2020
	ROVIDER OR SUPPLIER US HEALTH AT CONCO	RD		STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025		
(X4) ID PREFIX TAG			ID PREFIX TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 880	only a surgical mask 3:00 PM that day to t they were not given h until the next day for	e 13 -19 positive residents with until they moved them about he COVID unit. She noted KN95 masks or face shields the non-COVID unit and yet the positive residents all	F 88	30		
	9:17 PM. She said the positive on 12/2/20. initial tests came back 11/25/20 testing and residents, the staff we residents on the non-shift until they were near the said of th	ed via phone on 12/09/20 at nat she tested COVID-19 Her concern was when the k to the facility from the there were 17 positive orked with these positive COVID unit for most of their moved and they did not have She stated they only had to face shields, and the ning.				
	PM with NA #15. Sh aide and worked all of developed symptoms 12/03/20 that her 12/ had since lost her se headaches. She note outbreak, administration					
	PM with the Nursing stated after the outbr masks for the non-Co masks for the COVID	as done on 12/10/20 at 12:31 Supervisor on evenings. She eak they were given KN95 DVID side and then N95 unit. She stated these e facility and there were conference room.				

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA (X2) MULTI IDENTIFICATION NUMBER: A. BUILDIN		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		345130	B. WING		C 12/31/2020
	ROVIDER OR SUPPLIER	ORD		STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025	1 120 112020
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F 880	with the Infection Co outbreak and the possible stated that she N95/KN95 masks, for Droplet Precautions she was not at the first An interview was do at 1:02 PM and she and noted that mast daily, and especially there was a good sustated staff could he Administrator as the from the facility, but reason PPE was loc PPE had walked awin the medication comedication rooms. A phone interview with Director of Nursing 12/11/20. She said 11/25/20 testing on the residents were residents were residents were residents were residents were residents and quarantine areas for the She She She She She She She She She S	one on 12/11/20 at 9:54 AM ontrol Nurse about the ositive resident test results. was not aware when the ace shields or Enhanced that been implemented as	F 88		
	and KN95 on site fo were now using the the non-COVID unit stated the day after face shields were in they were wearing s	95 masks and face shields or months. She stated they N95 on the COVID unit and s were using KN95. She the initial COVID outbreak explemented and prior to that surgical masks. She staff's concerns that KN95 and			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: A. BUILDIN 345130 B. WING _		CONSTRUCTION	(X3) DATE SURVEY COMPLETED
					C 12/31/2020
	NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD			TREET ADDRESS, CITY, STATE, ZIP CODE 15 LAKE CONCORD ROAD NE CONCORD, NC 28025	1270172020
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULE CROSS-REFERENCED TO THE APPROP DEFICIENCY)	D BE COMPLETION
F 880	day in the morning. why N-95 masks we non-COVID halls or positive cases had be weren't moved until noted the KN95 and been utilized earlier. A phone interview we done on 12/11/20 at concerns that PPE as She said she found not have access to locked in their medicanyone that asked figiven one. She said PPE walking away at A phone interview we Nurse Consultant or stated the facility has outbreak and current conference room we and they should be a control Policies and dated 11/2020 state vendors must adher Screening must be entrance. Any perseducated that they signed they have a temper respiratory symptom these symptoms imital the vendor/Visitor I	There were no explanation are not implemented on the in 11/26/20 when 16 COVID been identified and residents later in the afternoon. She is N95 masks should have with the outbreak. With the Administrator was it 4:12 PM about staff and masks were locked up. It hard to believe that staff did PPE as they had some masks cation carts. She stated that for a face mask or shield was id they had concerns about as that had occurred. Was done with the Regional in 12/31/20 at 12:40 PM. She ind plenty of PPE prior to the intly. She noted the as full of masks and gowns available. Cacility Infection Prevention and id Procedures: COVID 19 and in partall visitors and are to the screening protocol. Completed outside the onnel entering the center are should not report to the facility	F 880		

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		345130	B. WING			C 12/31/2020	
	ROVIDER OR SUPPLIER US HEALTH AT CONCO	RD	1	STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025			
(X4) ID PREFIX TAG			ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD B TAG CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		HOULD BE		(X5) COMPLETION DATE
F 880	of breath, malaise an asked for the tempera had any type of sickin well in the last 72 hou sign out, the log required answer to "At any time feel sick or have any did please see on the vendor/visitor." A review of the vendor 12/07/20-12/08/20 redocumentation of var symptoms of COVID-A phone interview with Transportation Compat 11:50 AM. This consince 11/17/20. The and stated there was her drivers, and she gaymptomatic the staff they would be removeright now none of her COVID positive residing positive they outsour company #2. A phone interview was PM with the Manager Company #2 that transpositive residents, Retimes a week and Retherapy 5 times a week wore a N95 mask, glo sprayed the van and transport. The Manager The Manager Company The Manager The M	oat, fever, cough, shortness d GI symptoms." At exit, it ature and "Have you have ess or generally not feeling urs. For the vendor/visitor ired the temperature and an e during your visit did you respiratory symptoms, If you" (left empty or not visible logs). or log utilized from vealed there was no a drivers being screened for 19. the Coordinator for any #1 was done on 12/8/20 mpany had been utilized Coordinator for her drivers no screening process for guessed if they were would have told her, and ed from service. She said staff were transporting ents, if they were COVID cod to Transportation as done on 12/08/20 at 12:00 for Transportation escape in the facility's COVID esident #5 to dialysis three sident #6 to radiation ek. He stated his drivers oves and a gown and wiped it down after each	F	880			

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	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025	12/3//2020	
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPI DEFICIENCY)	OULD BE COMPLETION	
F 880	12/07/20 at 11:55 AI #6 was being transp Monday-Friday from stated the facility haw went to dialysis (Reshad tested positive fhospital and both restreatment 3 times a was done on 12/07/2 that transportation d COVID 19 symptom come in the building. A phone interview was AM with the DON redrivers not being screening policy for A phone interview was administrator on 12/10 the screening of the process was the vertemperatures checked door and when leaving podiatrist, dentist, be She said vendors the screened. She state the screening, and fi were screened daily.	nducted with the DON on M. She stated that Resident orted for radiation the COVID unit. It was d 2 dialysis residents that sident #4, #5), Resident #5 or COVID and was in the sidents had been going to week Director of Nursing (DON) 20 at 4:55 PM. She stated rivers were not screened for se because the drivers did not as done on 12/11/20 at 9:33 garding Transportation reened. She stated the COVID 19 had not changed. as done with the 11/20 at 4:12 PM regarding vendors. She stated that the adors would be screened and ed when they come in the ng. She referenced the eautician, etc. were screened. She stated the residents were at transported their residents and facility and were ead the facility was not doing from what they were told they at the company.	F8	80		
	Prevention (CDC) gu	uidelines for Return to Work are Personnel (HCP) with				

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	NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD			STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025	1201/2020	
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE COMPLETION	
F 880	part: The Symptom-when HCP can return to moderate illness wimmunocompromise least 10 days have pappeared and at leasince the last fever cough or shortness of Mild illness was defined any of the various singuity of the various singuity (e.g., fever, cough headache, muscle part, dyspnea, or CDC guidance last upreparing for COVID in part that all heast reened at the beging and symptoms of Complete in complete shortness of breath or body aches, head smell, sore throat, compared to the complete shortness of	on dated 08/10/20 stated in base strategy for determining in to work for HCP with mild who are not severely d: may return to work after at bassed since symptoms first set 24 hours have passed in and symptoms such as of breath have improved in a sindividuals who have gins and symptoms of COVID the part of the sindividuals who have gins and symptoms of COVID the part of the sindividuals who have gins and symptoms of COVID the part of the sindividuals who have gins and symptoms of COVID the part of the sindividuals who have gins and symptoms of abnormal chest imaging. Individuals who have gins and symptoms of abnormal chest imaging. Individuals who have gins and symptoms of abnormal chest imaging. Individuals who have gins and symptoms of abnormal chest imaging. Individuals who have gins and symptoms of abnormal chest imaging. Individuals who have gins and symptoms of covident in the Nursing Home stated althour personnel should be anning of their shift for fever over the symptoms of the sy	F 88	,		
	unit on 12/08/20 at 3 #1 that had tested positions continued to work in COVID unit, with help breakroom. She was shield and a gown.	conducted of the COVID-19 3:17 PM. Administrative Staff positive 12/04/20 had the breakroom on the r office set up in the staff s wearing a N95 mask, face She later put gloves on to croom trash removal. This				

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	ROVIDER OR SUPPLIER US HEALTH AT CONCO	RD		515 LAKE	DDRESS, CITY, STATE, ZIP CODE CONCORD ROAD NE D, NC 28025	<u>,</u>	V 112 V 20
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 880	and doffing location a same room. A phone interview wi Department (HD) Nu 12/09/20 regarding the outbreak and commu. She stated the local Administrative Staff work. She stated Adgiven the clearance to COVID-19 positive of contact her had been Department noted the Monday (12/07/20) whold she was not in the voice mail on 12/07/212/08/20 to contact the staff should not be well crisis and the Health documentation that in before that would occur A conference call initiate Epidemiologist was conference that would occur and HD Manashared the concernity was told not to work. The HD COVID Manaspecific documentation.	th the local Health rese #1 was done at 12:15 on the facility COVID-19 controlled in the more facility COVID-19 controlled in the more facility COVID-19 controlled in the more facility. HD had not approved that had tested positive to ministrative Staff #1 was not to work as having had tested in 12/04/20 and attempts to in unsuccessful. The Health reserved in the multiple calls and was the building. She had left a 20 and had emailed her on the mem. She noted positive to orking unless staffing was a Department had the positive for the HD controlled in 12/08/20 at 2:10 PM. In the HD's COVID Resource ger. The Epidemiologist that Administrative Staff #1 for 10 days at the facility, ager stated there was	F	880	DETIGINATION 1		
	#1 on 12/7/20 she ha working with a positiv An interview with NA	ke with Administrative Staff and told her she should not be by COVID-19 status. #3 was conducted on who worked on the COVID					

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F 880	Continued From pag		F 8	880			
	Staff #1 and the last	had observed Administrative two days her coughing was vorkers were telling her to go					
	and stated Administr	wed on 12/14/20 at 9:23 AM rative Staff #1 had been o weeks and could be heard and in her office prior to					
	12/18/20 at 12:52 Pt been working the CO became COVID 19 p Administrative Staff	Inducted with Nurse #4 on M who confirmed she had DVID unit since the facility positive. She asked why #1 was working with a cough in and out of resident rooms stance.					
	with Administrative S Department call from stated she did not re stated she been spe and clarifying the info understood that asyn	Id on 12/21/20 at 3:30 PM Staff #1 about the Health In the Epidemiologist and she Ideal speaking with her. She Ideal speaking with her. She Ideal speaking with her with the HD Nurse #1 Ideal speaking with the H					
	The Administrator was Jeopardy on 12/14/2	as notified of the Immediate 0 at 9:53 AM.					
		the following credible iate Jeopardy Removal:					
	are likely to suffer, a a result of the nonco	ents who have suffered, or serious adverse outcome as impliance e potential to be negatively					

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	NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD			5	STREET ADDRESS, CITY, STATE, ZIP CODE S15 LAKE CONCORD ROAD NE CONCORD, NC 28025	1 12/	31/2020
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES LY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 880	standards during and Non-compliance was Resident number 4, 5 be affected by this the and consistently screet transportation contrates transported at ris. When a staff personal when a staff personal when entering the rown of who were in quarantice possible infection relationship in the staff who failed to having signs and synthey were repeatedly placing each resident at risk of infection. All Residents have the failure to exercise information which included the or about signs and synunderstanding. The Staff Development Director of Education and symptoms of CO 12-15-20 either in write format. Staff will not completing the in-ser The signs and symptoms. The consistent and visited the staff consistent and visited the s	nic failure of infection control outbreak of Covid 19. demonstrated: 5, and 6 had the potential to rough the failure to properly the drivers for the ctor, placing residents who k of contracting the virus. failed to wear the Protective Equipment (PPE) come of resident's 21 and 22, and for observation for atted to former positive disclose that they were asked through screening, at with whom they had contact the potential to be affected for ection control procedures, angoing education of staff ptoms and their clear ent Coordinator and the approvided education on signs by ID and in serviced on litten, handout or verbal be allowed to work without	F	880			

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	' '	LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
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(X4) ID PREFIX TAG	(EACH DEFICIE	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC' (EACH CORRECTIVE ACTION SHOUNDER OF THE APPRIOR OF THE	JLD BE COM	(X5) MPLETION DATE
F 880	and other staff. Their absolute comsymptoms and immworkplace for the presidents. Clear communication and the ongoing adherence of care. Correct utilization of where Covid 19 residents while known position providing care. Utilizing the correct guidance of the Cerevention (CDC) and Medicaid Services or system Outcome from occur the Action will be contractor of Educating guidelines around so contractors and has on the screening logical important important contractors and has on the screening logical in the process of the contractors and has on the screening logical in the screening logica	whave contact with residents mitment to report such nediately be removed from the rotection of other staff and on between the staff, he Health Department and e to infection control standards of PPE prior to entering the unit sidents were being cared for we health care workers were e testing frequency as per the inters for Disease Control and and the Centers for Medicare fices (CMS). The Facility will take to alter the failure to Prevent a Serious arring or reoccurring and when complete. The providence of the contact of the contact coordinator and the coordinator and the contact coordinator and the contact coordinator and the	F 88	· ·		
	headache, new los congestion or runn diarrhea. The top "Completing and si	muscle or body aches, s of taste or smell, sore throat, y nose, nausea or vomiting, of the form now includes: gning the Staff Screening Tool erstanding of the signs and				

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(X4) ID PREFIX TAG			ID PREFI) TAG	PROVIDER'S PLAN OF CORR ((EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AF DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE
F 880	or other symptoms a reporting". All staff fincluding those who will be inserviced on 12/15/2020 by the D members of the Regwritten, handout or vallowed to work with All staff has previous that acknowledges the report any symptoms or at risk of Covid 15 remain masked and not at work, their agricowds or gatherings risk of encountering facility Administrator against the employees or already completed the on 12/15/2020 or prischeduled shift. Goi employees, new againcluding dietary, ho be required to read a prior to working. Dutaking an assignment and sign. The receptionist is costaff to make sure the Staff Development Coinservices on attesta screening logs will be administrator and or staff and vendor logs.	rement to report any of these and complete and truthful from each department, serve in a contract capacity, this form change on irector of Nursing, and gional Clinical team either in rerbal format. Staff will not be out completing this inservice. Say signed an Attestation form their agreement to honestly so, contact with persons with, or infection, their willingness to socially distant even while rement to avoid large so which put them at higher Covid 19 infection. The has reviewed Attestations and contract staff lists and contractors who had not the Attestation form will do so or to working their next ing forward, all new tency staff, and contract staff usekeeping and therapies will and sign the Attestation form ring orientation and prior to an staff will be required to read thecking the administrative they screen correctly, and the	F	380		

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		345130	B. WING			C 12/31/2020		
NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD				STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025	12/31/2020			
(X4) ID PREFIX TAG	(EACH DEFICIEI	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE	(X5) COMPLETION DATE		
F 880	the two transportation that drivers must contable, answer the significant to facility. All staff from every 12/15/2020 on account and recommended care areas of the fathe Quarantine Unith This inservice inclusting and disposal or cleadevelopment Coorded Education provided verbal format. Staff without completing or verbal format. Central Supply and the task of checking beginning, the middle Each staff person his should be immediated ask a charge number. The facility has place the facility reminding in each situation. The CDC guidance spacing between the	e facility Administrator notified on companies in written form ome to the facility's screening creening questions and have aken prior to having contact and upon the resident's return department was inserviced on essing and use of approved use of PPE in each of the icility: the Covid Positive Unit, and the Well Resident area. It des education on the use of which and gloves as well as a aution for donning and doffing aning of PPE. The Staff dinator and Director of a inservices in written and fewill not be allowed to work this inservice either in written. Nurses have been assigned greach PPE station at the and the end of each shift, has been instructed that PPE tely accessible and reminded see if they need additional. Ded signs 12/15/20 throughout greating of residents during an esting of residents during	F 88	30				

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		345130	B. WING				31/ 2020
NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD			•	5	STREET ADDRESS, CITY, STATE, ZIP CODE 115 LAKE CONCORD ROAD NE CONCORD, NC 28025		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			PROVIDER'S PLAN OF CORRECTION FIX (EACH CORRECTIVE ACTION SHOULD BE G CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)			(X5) COMPLETION DATE
F 880	possible, three days that results are availadate or within 48 hou available within 48 hou available within 48 hou efforts to gain access document such effort review. All agency and contrabe required to maintafrequency as the staffacility and those test review to assure no pfacility who is not being frequency. Point of Contact (PO to be used for symptomand for testing of residuring an outbreak distatus. The facility materials in other situation for the staff with an asymptomatic to confirmed positive for restricted to times whose staffing. A person whose person whose mandered symptom may be required to sufficient in the latter that the person whose made, and guidance of the healt	I such that, whenever lapses between tests and able prior to the next test rs. Should results not be ours, the facility will make all is to those results and is in written form for weekly act staff who test off site, will ain the same testing if who are permanent in the results working in the required are steed with the required. C) testing is recommended comatic residents and staff dents who are placed at risk use to undetermined Covid results and staff dents who are placed at risk use to undetermined Covid resible infections and/or are positive for Covid 19 care for residents who are repositive for Covid 19 care for residents who are repositive for Covid 19 care for residents who are repositive for Covid 19 care for them will be reatic. A note from a physician report such decision. The real facility will follow the	F	880			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345130		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		B. WING			C 12/31/2020		
NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD				STREET ADDRESS, CITY, STATE, ZIP CO 515 LAKE CONCORD ROAD NE CONCORD, NC 28025)DE	1 12/	31/2020
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C ((EACH CORRECTIVE ACTIVE) CROSS-REFERENCED TO THE DEFICIENCY	ON SHOULD B HE APPROPRIA		(X5) COMPLETION DATE
F 880	occur daily regardin phone or email by th Nursing. PPE has been place Covid positive unit swill don PPE prior to disposal container with the exit from the unit of the exit from the exit from the unit of the exit from the exit of the	g changes in the line list via the Administrator or Director of the Administration of the Interest of the American Science of the American		380			2/4/21
F 886 SS=E	COVID-19 Testing-F CFR(s): 483.80 (h)(FE	386			2/4/21

PRINTED: 03/03/2021 FORM APPROVED OMB NO. 0938-0391 (X3) DATE SURVEY

` '		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345130	B. WING			1	31/2020
	ROVIDER OR SUPPLIER	L		5	TREET ADDRESS, CITY, STATE, ZIP CODE 15 LAKE CONCORD ROAD NE CONCORD, NC 28025	<u> 12</u> 7	51/2020
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 886	must test residents are individuals providing and volunteers, for Cofor all residents and faindividuals providing and volunteers, the Lindividuals providing and volunteers, the Lindividual parameters set forth the but not limited to: (i) Testing frequency; (ii) The identification of this paragraph diagnor COVID-19 in the facil (iii) The identification this paragraph with syconsistent with COVII suspected exposure to (iv) The criteria for consymptomatic individual paragraph, such as the COVID-19 in a county (v) The response time (vi) Other factors specially identify and previous transmission of COVII \$483.80 (h)((2) Conditis consistent with curreconducting COVID-19. §483.80 (h)((3) For each of the conduction of each staff to the conduction of each staff	9 Testing. The LTC facility and facility staff, including services under arrangement OVID-19. At a minimum, acility staff, including services under arrangement TC facility must: uct testing based on by the Secretary, including of any individual specified in one with ity; of any individual specified in one of any individual specified in this interpretation of any individual specified in one of any individual s	F	886			

PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMF		ATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		1 ' '	PLE CONSTRUCTION G	COMF	COMPLETED	
NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD SIBLAKE CONCORD ROAD NE CONCORD, NC 28025 (X4) ID PREFIX TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 886 Continued From page 28 to the resident's testing status), and the results of each test. §483.80 (h)((4) Upon the identification of an individual specified in this paragraph with symptoms			345130	B. WING _		1		
PREFIX TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 886 Continued From page 28 to the resident's testing status), and the results of each test. §483.80 (h)((4) Upon the identification of an individual specified in this paragraph with symptoms F 886 (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) F 886 F 886 F 886				STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE		12/31/2020		
to the resident's testing status), and the results of each test. §483.80 (h)((4) Upon the identification of an individual specified in this paragraph with symptoms	PRÉFIX	(EACH DEFICIEN	CY MUST BE PRECEDED BY FULL	PREFIX	(EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP	OULD BE	(X5) COMPLETION DATE	
for COVID-19, take actions to prevent the transmission of COVID-19. §483.80 (h)((5) Have procedures for addressing residents and staff, including individuals providing services under arrangement and volunteers, who refuse testing or are unable to be tested. §483.80 (h)((6) When necessary, such as in emergencies due to testing supply shortages, contact state and local health departments to assist in testing efforts, such as obtaining testing supplies or processing test results. This REQUIREMENT is not met as evidenced by: Based on record review and interviews with facility, agency staff, and the transportation company manager the facility failed to assure agency staff and transportation staff were COVID tested per the facility Infection Prevention and Control policy and procedures and the Centers for Medicare and Medicaid Services (CMS) guidelines which indicated testing should be done every 3 to 7 days for a COVID 19 outbreak and if the county positivity rate was greater than 10% for 2 of 12 agency staff and 1 of 1 transportation staff reviewed for facility testing. The failure occurred during a COVID-19 pandemic (Nurse #2, Nurse Aide #2).	F 886	to the resident's test each test. §483.80 (h)((4) Upon individual specified in symptoms consistent with COV for COVID-19, take attransmission of COVID-19, take attr	ing status), and the results of In the identification of an in this paragraph with ID-19, or who tests positive actions to prevent the ID-19. Identification prevent the ID-19. Identification of an in this paragraph with ID-19, or who tests positive actions to prevent the ID-19. Identification prevent the ID-19. Identification individuals providing including individuals providing ingement and volunteers, who unable to be tested. In necessary, such as in testing supply shortages, In artments to assist in testing ining testing supplies or lts. It is not met as evidenced It is not met as evidenced In and the transportation in the facility failed to assure insportation staff were COVID in Infection Prevention and recedures and the Centers edicaid Services (CMS) icated testing should be done in a COVID 19 outbreak and if it in the interest in t	F 8	F 886: COVID-19 Testing -Resid Staff: All Residents have the potential traffected by failure of the facility to agency staff and transportation of COVID tested per the facility Inferencedures of the Centers for Me and Medicaid /Services. The testing for residents and staff changed to every Monday and The to meet the CDC guidelines and positivity rate on 12/23/20. The fachanged providers for laboratory	o be co assure taff were ction d edicare ff were nursday county acility also		

	TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIF	PLE CONSTRUCTION 3	, ,	DATE SURVEY COMPLETED	
345130		B. WING		C 12/31/2020			
NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD				STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025	:	12/01/2020	
(X4) ID PREFIX TAG			(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX		PROVIDER'S PLAN OF CORRECTION		(X5) COMPLETION DATE
F 886	Control Policies and dated 11/2020 reveal performed if triggered all staff and residents negative every 3-7 da county positivity rate county positivity rate testing if the threshole employee, sitters and binder with an employindicate who was required. Review of the facility residents and staff retested positive on 11/of COVID at the facility. An interview with the 12/7/20 at 11:55 AM positive on 11/23/20 at COVID at the facility. done on all staff with 11/24/20, all residents with 17 residents test stated testing was befor staff and residents the county positivity rof 11/29/20 through 1 A phone interview with 12:41 PM revealed the utilizing three staffing outbreak for staff and 11/25/2020. She reports	y Infection Prevention and Procedures: COVID 19 ed COVID testing should be I by an outbreak by testing that were previously aysand/or based on the from the prior week. A high requires twice a week d is >10%. Results of I vendors must be in a yee and vendor sign in to uired to be tested. COVID positive list for wealed Nurse Aide #2 (NA) 23/20 and was the first case ty. Director of Nursing on revealed NA #2 tested and was the first case of Weekly testing had been results of 2 positive staff on a were tested on 11/25/20 ing positive. She further ing done every 2 to 7 days and ate of 13.04% for the week 2/5/2020. The DON on 12/9/2020 at the facility was currently agencies due to the COVID residents that began on outed agency staff were COVID or non-COVID, that	F 88	site, will be required to maintait testing frequency as the staff water permanent in the facility and the will be logged for daily review to person is working in the facility being tested with the required Rapid card or Point of Contact testing will be used by the facility agency, and contracted staff if not able to produce testing per guidelines. Monitoring of COVID testing water completed 5 x a week for 4 wester 2 times a week x 2 weeks weekly by Administrative staff. date March 18, 2021. The Admill present the results of this a quality Assurance Performance Improvement committee month QAPI committee can make chart ensure the facility remains in contact the staff.	who are nose tests to assure no who is not frequency. (POC) lity staff, they are CDC will be teks, and s and then Completion ninistrator audit to the enly x 3. The langes to		

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			LE CONSTRUCTION G	(X3) DATE SURVEY COMPLETED		
		345130	B. WING		C 12/31/2020	
NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD				STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025	1210112020	
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROI DEFICIENCY)	D BE COMPLETION	
F 886	Review of the Facilit from 11/25/2020 to staff worked on both halls with a total of 3 per day. A phone interview w 12/18/20 at 12:44 Pl tested for COVID at asked to give COVID reported to work. She the facility for 1-2 we was tested was at all at over 2 weeks ago testing requirements was working in requirements at the agency. An interview conduct #2 on 12/18/20 at 12 agency she worked which could be done care, labs, or the facility or asked to g before working. She worked on the COVI units at the facility. Review of the agency by the facility on 12/18/20 at 12/18/20 and 15/25/20 a	y Daily Attendance sheets 12/23/20 revealed agency COVID and non-COVID to 12 agency staff working ith Agency Nurse #1 on M revealed she had not been the facility and had not been the facility and had not been the stated she had worked at eeks and the last time she nother facility she had worked . She stated the agency swere what the facility she ired and she was not tested ted with Agency Nurse Aide 2:52 PM revealed the staffing for required weekly testing e at local drug stores, urgent cility she was working in and to the staffing agency system been working at the facility had not been tested by the ive proof of being tested further stated she had ID unit and the non-COVID ey staff test results provided 23/20 revealed Agency Nurse esult dated 12/10/20 that she e facility files. The 12/10/20 nly result found for NA #2 and at the facility on 11/25/20 to	F 88			

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULT A. BUILDII	TIPLE CONSTRUCTION	, ,	(X3) DATE SURVEY COMPLETED		
		345130	B. WING _			C 12/31/2020		
NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD				STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025				
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFII TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION : CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE		
F 886	9:33 AM revealed the testing agency staff test results with ther She stated there was results to be reviewed been tested twice a and county positivity was no one assigned make sure agency staff testing staff were working the would bring in their the bound bring in their the bound agency staff testing staff were working the would bring in their the bound bring in their the bound agency staff testing staff were working the would bring in their the bound bring in their the bound agency staff testing staff were working the would bring in their the bound and the driver to radiation Resident #5 to dialy Resident #6 to radiation Resident #6 to radiation the drivers, but the on the drivers, but the not and did not required. Review of the facility were no testing result Driver for Transports.	ith the DON on 12/11/2020 at the Staffing Agencies were and they were to bring their in when they reported to work. It is no process for agency staffed to make sure they had week per the facility outbreak or rate for the facility. There is districted to review the test results or staff had been tested before. Inducted with the 1/21/20 at 3:15 PM regarding. She stated if the agency men she would hope they stest results. Inducted on 12/8/20 with the contation Company #2 that is the who was COVID therapy five times a week and sist three times a week and tion therapy 5 times a week, ested positive for COVID, is enursing homes did testing the transportation company did ire testing.	F	386				
	Infection Prevention 12/08/20 at 1:02 PM testing of transporta that since the transp	nurse was conducted on I regarding screening and tion drivers. They reported port drivers did not come into d not been testing them.						

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION G		(X3) DATE SURVEY COMPLETED	
		345130	B. WING _			C 12/31/2020	
NAME OF PROVIDER OR SUPPLIER ACCORDIUS HEALTH AT CONCORD				STREET ADDRESS, CITY, STATE, ZIP CODE 515 LAKE CONCORD ROAD NE CONCORD, NC 28025			
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF ((EACH CORRECTIVE ACTIVE) CROSS-REFERENCED TO TI DEFICIENCY	ON SHOULD BE HE APPROPRIA		