							APPROVED	
CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0936								
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		345104	B. WING			C 01/14/2021		
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE				
				50	9 WEST GANNON AVENUE			
ZEBULON REHABILITATION CENTER				ZEBULON, NC 27597				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			X (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (X5) COMPLETION DATE			COMPLETION	
F 000	INITIAL COMMENTS		F	000				
	INITIAL COMMENTS The survey team entered the facility on 1/13/21 to conduct a complaint investigation. The survey team was onsite 1/13/21. Additional information was obtained offsite on 1/14/21. Therefore, the exit date was 1/14/21. Event ID# 95OY11. Two (2) of the 2 complaint allegations were not substantiated.			F 000		(X6) DATE		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE								

Electronically Signed

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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