| DEPARTMENT OF HEALTH AND HUMAN SERVICES             |  |   |          |                                       |                               |                   | FORM APPROVED                 |  |
|---|--|---|----------|---------------------------------------|-------------------------------|-------------------|-------------------------------|--|
| CENTERS FOR MEDICARE & MEDICAID SERVICES            |  |   |          |                                       |                               | OMB NO. 0938-0391 |                               |  |
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER: |          | (X2) MULTIPLE CONSTRUCTION            |                               |                   | (X3) DATE SURVEY<br>COMPLETED |  |
|   |  |   | A. BUILD | BUILDING                              |                               |                   |                               |  |
|   |  | 345206  | B. WING  |                                       |                               | C<br>10/22/2019   |                               |  |
| NAME OF PROVIDER OR SUPPLIER                        |  |   |          | STREET ADDRESS, CITY, STATE, ZIP CODE |                               |                   | 10/22/2013                    |  |
|   |  |   |          |                                       | 345 MANOR ROAD                |                   |                               |  |
| MADISON HEALTH AND REHABILITATION                   |  |   |          | MARS HILL, NC 28754                   |                               |                   |                               |  |
| (X4) ID   | SUMMARY STATEMENT OF DEFICIENCIES  |   | ID       |                                       | PROVIDER'S PLAN OF CORRECTION |                   | (X5)                          |  |
| PREFIX<br>TAG                                       | (EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)  |   | PREF     |                                       |                               |                   | COMPLETION<br>DATE            |  |
|   |  |   |          |                                       | DEFICIENCY)                   |                   |                               |  |
|   |  |   |          |                                       |                               |                   |                               |  |
| F 000   | 00 INITIAL COMMENTS  |   | F        | 000                                   | )                             |                   |                               |  |
|   |  |   |          |                                       |                               |                   |                               |  |
|   | A complaint investigation survey was conducted<br>on 10/22/19. There were 2 complaint allegations<br>investigated and they were not substantiated. |   |          |                                       |                               |                   |                               |  |
|   |  |   |          |                                       |                               |                   |                               |  |
|   |  |   |          |                                       |                               |                   |                               |  |
|   | Event ID 2B5211.   |   |          |                                       |                               |                   |                               |  |
|   |  |   |          |                                       |                               |                   |                               |  |
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|   |  |   |          |                                       |                               |                   |                               |  |
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|   |  |   |          |                                       |                               |                   |                               |  |
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|   |  |   |          |                                       |                               |                   |                               |  |
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|   |  |   |          |                                       |                               |                   |                               |  |
|   |  |   |          |                                       |                               |                   |                               |  |
|   |  | SUPPLIER REPRESENTATIVE'S SIGNATUR                    | RE       |                                       | TITLE                         |                   | (X6) DATE                     |  |
| Electronically Signed 11/11/20                      |  |   |          |                                       |                               |                   |                               |  |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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