PRINTED: 10/21/2019 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPI A. BUILDING	LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		345106	B. WING		09/19/2019
NAME OF PE	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 2140 MEDICAL PARK DRIVE HICKORY, NC 28602	·
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE COMPLETION
E 000	Initial Comments		E 00		
F 656 SS=F	conducted 9-16-19 the was found in complian CFR 483.73, Emerged ID CWR811.	ecertification survey was brough 9-19-19. The facility ance with the requirement ency Preparedness. Event Comprehensive Care Plan	F 65	6	10/13/19
	implement a compre care plan for each re resident rights set fo §483.10(c)(3), that ir objectives and timefr medical, nursing, anneeds that are identi assessment. The coldescribe the followin (i) The services that or maintain the resid physical, mental, and required under §483 (ii) Any services that under §483.24, §483 provided due to the runder §483.10, inclu treatment under §48 (iii) Any specialized sere provide as a result or recommendations. If findings of the PASA rationale in the resid (iv)In consultation wiresident's representations.	ciclity must develop and hensive person-centered esident, consistent with the rich at §483.10(c)(2) and includes measurable rames to meet a resident's dimental and psychosocial fied in the comprehensive imprehensive care plan must grame to be furnished to attain ent's highest practicable dipsychosocial well-being as 24, §483.25 or §483.40; and would otherwise be required 8.25 or §483.40 but are not resident's exercise of rights ding the right to refuse 3.10(c)(6). Services or specialized is the nursing facility will for PASARR a facility disagrees with the RR, it must indicate its ent's medical record. It the resident and the			
ABORATORY	DIRECTOR'S OR PROVIDER	/SUPPLIER REPRESENTATIVE'S SIGNATUI	RF	TITLE	(X6) DATE

ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

10/13/2019 **Electronically Signed**

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients . (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ` ′	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		345106	B. WING		09/19/2019
NAME OF PI	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 2140 MEDICAL PARK DRIVE HICKORY, NC 28602	, 337.10723.13
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROF	D BE COMPLETION
F 656	future discharge. Face whether the resident's community was asselucal contact agencie entities, for this purpor (C) Discharge plans plan, as appropriate, requirements set fort section. This REQUIREMENT by: Based on record reviacility failed to devel interventions for 5 of residents (Resident #97, Resident #90 ar for unnecessary median to the findings included 1.a. Resident #38 w. 5/14/19 with a diagnoral cognitive community of the quarterly Minimulassessment dated 7/ was severely cognitive further revealed the received injections. Review of Resident #5/14/19 stated Humanday.	eference and potential for cilities must document is desire to return to the seed and any referrals to see and/or other appropriate ose. In the comprehensive care in accordance with the in paragraph (c) of this is not met as evidenced iew and staff interviews, the op and implement care plan 5 insulin dependent #38, Resident #21, Resident and Resident #15) reviewed dication review. It: It: It: It: It: It: It: It	F 650	1. Those residents, #38,#21,#97,#90,and #15 were care planned for Diabetes to monitor for so of hyper/hypoglycemia and interven by Registered Nurse Case Manager 9/20/19. 2. The Registered Nurse Case Man were in serviced by Administrator or 10/7/19. The Registered Nurse Case Manager reviewed and added care for 29 residents with a diagnosis of diabetes and was completed on 10/3 3. The Registered Nurse Case Man will review new admissions to ensur diabetes is included on the initial car plan. Also, Diabetic care plans were added to the admission check off lis Nurses were in serviced on Diabetic plans by 10/13/19. 4. The Quality Assurance Registere Nurse will review the weekly care pl and will review care plans of those residents that have a diagnosis of diabetes to ensure care plans are in weekly and report to the Quality Assurance Committee times three (3)	signs tions tions on nagers n e plans 8/19. nager e re t. care d an list

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTI A. BUILDIN		STRUCTION	(X3) DATE SURVEY COMPLETED	
		345106	B. WING _			09/	19/2019
NAME OF PE	ROVIDER OR SUPPLIER		•	2140 MI	FADDRESS, CITY, STATE, ZIP CODE EDICAL PARK DRIVE DRY, NC 28602		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 656	Continued From page	÷ 2	F 6	56			
	no care plan or interve for the diagnosis of D b. Resident # 21 was	38 medical record revealed entions for the use of insulin iabetes. admitted to the facility on is that included Diabetes		inte cor rev	en quarterly times three (3). The erdisciplinary care plan team will ntinue to do walking rounds as they view each care plan. Dates of Corrective action is 10/13/1	9	
	Type 2, and Dementia						
	revealed Resident #2	nad a diagnosis of Diabetes					
		21 physician order dated n 10 units daily at bedtime.					
		21 physician order dated n 5 units daily at 7:30AM.					
		21 physician order dated 33 units daily at 7:30AM.					
		21 medical record revealed entions for the use of insulin abetes.					
	8/6/19 with a diagnos	admitted to the facility on is that included Diabetes Disease, localized edema tension.					
	revealed Resident #9	S assessment dated 8/27/19 7 was cognitively impaired, abetes and received insulin					
	8/30/19 stated Levem	97 physician order dated iir 21 units daily at 7:30AM structions that included hold					

	TEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		345106	B. WING _			09/19/2019
NAME OF PI	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 2140 MEDICAL PARK DRIVE HICKORY, NC 28602	•	
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 656	Continued From paginsulin if blood suga		F 6	56		
	for the diagnosis of	ventions for the use of insulin diabetes.				
	12/15/16 with a diag	nosis that include Diabetes se of insulin, chronic kidney				
	revealed Resident #	OS assessment dated 8/21/19 90 was cognitively impaired, Diabetes and received insulin				
		#90 physician order dated s decrease to 10 units daily at				
		#90 medical record revealed ventions for the use of insulin Diabetes.				
	7/19/16 with a diagn Type 2, Alzheimer's	as admitted to the facility on losis that included Diabetes disease, peripheral vascular rm use of oral hypoglycemic				
	revealed Resident #	OS assessment dated 8/4/19 15 was cognitively impaired, Diabetes and received insulin				
		#15 physician order dated mir dose decreased to 18 n.				

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		345106	B. WING		09/19/2019	
NAME OF PI	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 2140 MEDICAL PARK DRIVE HICKORY, NC 28602		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		
F 656	Review of Resident # no care plan or interv for the diagnosis of di In an interview with M 9/19/19 at 1:28 PM replanned the use of inshaving a diagnosis of revealed residents the diabetes was not care nursing standard of p care planning. An interview with the on 9/19/19 at 4:00 PM required monitoring a	15 medical record revealed entions for the use of insulin abetes. IDS Coordinator #1 on eveled she had not care sulin due to the resident diabetes. She further at had a diagnosis of e planned because it was a ractice that did not require Director of Nursing (DON) In revealed insulin did not was a nursing standard sulin requiring monitoring it	F 65			
F 658 SS=D	4:00 PM revealed that care plan in place for and requires insulin. Services Provided McCFR(s): 483.21(b)(3)(3)(3)(4)(4)(4)(4)(5)(4)(5)(4)(5)(4)(5)(6)(6)(6)(6)(6)(6)(6)(6)(6)(6)(6)(6)(6)	ehensive Care Plans d or arranged by the facility, mprehensive care plan, standards of quality. is not met as evidenced n, record review and staff	F 65	Resident #62, was assessed and themi tray was not needed so it was removed by The Quality Assurance Registered Nurse. The nursing	10/13/19 le	

	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		345106	B. WING _			09	/19/2019
NAME OF PI	ROVIDER OR SUPPLIER		<u> </u>	S	STREET ADDRESS, CITY, STATE, ZIP CODE	, 33	
				2	140 MEDICAL PARK DRIVE		
TRINITY R	RIDGE			H	HICKORY, NC 28602		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	X	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 658	Continued From page	e 5	F 6	658			
	Findings included: Resident #62 was ad	Imitted to facility 10/05/18			assessment for trialing an assistive de (hemi tray)was initiated as an intervent but the hemi tray was not removed after the two (2) week trial period. Hemi Tra	tion er	
		nat included quadriplegia			was removed on 9/16/19 by the Quality		
	C1-C4 complete with	· · · · · · · · · · · · · · · · · · ·			Assurance Registered Nurse.		
		dysphagia and depression.			2. All residents were assessed for		
					positioning devices, Forty-eight (48) we	ere	
		um Data Set Assessment			found to have positioning devices and		
		revealed Resident #62 was			were assessed appropriately by the		
		e MDS further revealed			Director of Nursing, Assistant Director		
		d extensive assistance for			Nursing/Staff Development and Quality		
	mobility which include				Assurance Registered Nurse on 10/10		
	movement about the	facility.			Any positioning assistive device that initiated by nursing for a two (2) week to the control of the contro	trial	
		#62's incident report dated			period will be documented in the reside		
	7/26/19 revealed she				medication record with the begin date	and	
		ne TV room. The note further			the end date. The nurse assigned will		
		ap tray attached to her			document progress. The Quality		
	wheelchair at the time	e of her fall.			Assurance Nurse will evaluate and document the effectiveness of the		
		nt #62 care plan 7/30/19			assistive device after the two week tria		
		32 had the potential to fall,			period. Registered Nurses and License	∌d	
		aired physical mobility. The			Practical Nurses were educated on by		
		#62 would avoid major injury			10/13/19.		
		plan further indicated			4. Quality Assurance Nurse will report		
		nard time moving, frequently			weekly any resident that are undergoir	ıg a	
	fell, got tired quickly a	and would lose her balance.			nursing trial of positioning equipment	_	
	Davious of Docidant +	#62 medical record revealed			times four (4) weeks and then quarterly times three (3) to ensure assessment it		
	The physician dider 10	r the use of a lap tray.			been completed and positioning device appropriate. The interdisciplinary care		
	Review of Resident ±	#62 occupational therapy			plan team will continue to do walking		
		ed no indication of use of a			rounds as they review each care plan.		
	lap tray.				5. Date of Corrective action is 10/13/1		
		sident #62 on 9/16/19 at					
		er to be in the common area hair. Resident #62's left arm					

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	PLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		345106	B. WING	 		09/19/2019	
NAME OF PI	ROVIDER OR SUPPLIER	,		STREET ADDRESS, CITY, STATE, ZIP COD 2140 MEDICAL PARK DRIVE HICKORY, NC 28602	•		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE	
F 658	to her wheelchair. An interview was atte 9/18/19 at 1:19pm. Fanswer questions as Nurse #6 was intervier revealed that Reside keep resident upright. Interview with Occup on 9/18/19 at 2:53 Pf #62's lap tray had not therapy department. Nurse #5 was interview, report dated 7/26/19. She indicated that she with the lap tray as a resident leaning forw further stated she had for a 2-week trial periodocumented the use have documentation the lap tray began. Stray was removed on #62 was unable to lift Nurse #5 also stated care plan should hav instance the trial perioweeks. An interview with Nur revealed the nursing	empted with Resident #62 on Resident #62 was unable to asked. ewed on 9/18/19 at 1:51 PM nt #62 used the lap tray to in her wheelchair. ational Therapy Assistant #1 M revealed that Resident to been assessed by the ewed on 9/18/19 at 2:54PM. The Resident #62's incident was reviewed with Nurse #5. The had provided Resident #62 nursing intervention due the ard in her chair. Nurse #5 d intended to use the lap tray	F 65	58			

NAME OF PROVIDER OR SUPPLIER TRINITY RIDGE SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 658 Continued From page 7 Interview with Nursing Assistant (NA) #1 on 9/19/19 at 9:55 AM revealed Resident #62 had used a lap tray to prevent falls. NA #1 was unable to recall how long the lap tray was used but indicated it was used at times Resident #62 was up in her wheelchair. On 9/19/19 4:00 PM an interview with Director of Nursing (DON) revealed an assessment was not needed if the tray was to be used as a trial period. However, if the device was to be continued, it would need to be assessed. The DON stated the use of the lap tray should have been addressed in the staff meetings to determine its appropriateness and need for a formal assessment.		DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ´	PLE CONSTRUCTION G	' '	E SURVEY PLETED
TRINITY RIDGE CAM ID REFIX TAG			345106	B. WING		09	/19/2019
F 658 Continued From page 7 Interview with Nursing Assistant (NA) #1 on 9/19/19 at 9:55 AM revealed Resident #62 had used a lap tray to prevent falls. NA #1 was unable to recall how long the lap tray was used but indicated it was used at times Resident #62 was up in her wheelchair. On 9/19/19 4:00 PM an interview with Director of Nursing (DON) revealed an assessment was not needed if the tray was to be used as a trial period. However, if the device was to be continued, it would need to be assessed. The DON stated the use of the lap tray should have been addressed in the staff meetings to determine its appropriateness and need for a formal					2140 MEDICAL PARK DRIVE		
Interview with Nursing Assistant (NA) #1 on 9/19/19 at 9:55 AM revealed Resident #62 had used a lap tray to prevent falls. NA #1 was unable to recall how long the lap tray was used but indicated it was used at times Resident #62 was up in her wheelchair. On 9/19/19 4:00 PM an interview with Director of Nursing (DON) revealed an assessment was not needed if the tray was to be used as a trial period. However, if the device was to be continued, it would need to be assessed. The DON stated the use of the lap tray should have been addressed in the staff meetings to determine its appropriateness and need for a formal	PRÉFIX	(EACH DEFICIENC	Y MUST BE PRECEDED BY FULL	PREFIX	(EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO	LD BE	COMPLETION
An interview with the Administrator on 9/19/19 at 4:00 PM revealed that the use of the lap tray should have been assessed at the end of the 2-week trial period. F 761 SS=D F761 SS=D F761 SS=D F761 SS=D F761 SS=D S483.45(g) Labeling of Drugs and Biologicals CFR(s): 483.45(g)(h)(1)(2) §483.45(g) Labeling of Drugs and Biologicals Drugs and biologicals used in the facility must be labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when applicable. §483.45(h) Storage of Drugs and Biologicals §483.45(h)(1) In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized	F 761	Interview with Nursin 9/19/19 at 9:55 AM re used a lap tray to pre unable to recall how but indicated it was u was up in her wheeld. On 9/19/19 4:00 PM Nursing (DON) revea needed if the tray wa However, if the device would need to be assuse of the lap tray sh the staff meetings to appropriateness and assessment. An interview with the 4:00 PM revealed that should have been as 2-week trial period. Label/Store Drugs ard CFR(s): 483.45(g)(h) §483.45(g) Labeling Drugs and biologicals labeled in accordance professional principle appropriate accessor instructions, and the applicable. §483.45(h) Storage of \$483.45(h)(1) In according to the professional principle appropriate accessor instructions, and the applicable.	g Assistant (NA) #1 on evealed Resident #62 had event falls. NA #1 was long the lap tray was used ised at times Resident #62 shair. an interview with Director of aled an assessment was not is to be used as a trial period. It is ewas to be continued, it is essed. The DON stated the ould have been addressed in determine its inneed for a formal. Administrator on 9/19/19 at at the use of the lap tray is essed at the end of the ind Biologicals (1)(2) of Drugs and Biologicals is used in the facility must be evith currently accepted in the facility must be evithed in				10/13/19

	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l ` ′		` ′	DATE SURVEY COMPLETED	
	345106	B. WING			9/19/2019	
UPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 2140 MEDICAL PARK DRIVE HICKORY, NC 28602			
CH DEFICIENC	Y MUST BE PRECEDED BY FULL	ID PREFIX TAG	(EACH CORRECTIVE ACTION	SHOULD BE	(X5) COMPLETION DATE	
to have according to have according to have according to the factor of 1976 accept when the factor of 1976 accept according to the factor of 1976 according to the factor of 1976 according to the factor of 1976 according to the following the following the following the following according to the factor of the following according to the following according to the factor of th	cess to the keys. cility must provide separately affixed compartments for drugs listed in Schedule II of Drug Abuse Prevention and not other drugs subject to the facility uses single unit ution systems in which the simal and a missing dose can is not met as evidenced ans, staff interviews, and cility failed to maintain proper 4 refrigerators reviewed for One white refrigerator and clocated in the medication (200 hall). It observation of refrigerator and relocated in the medication furctions on bottom of tructions on tructio	F 76	1. Medication refrigerator on neighborhood was not in range medications according to the t log. Pharmacy was notified by Director of Nursing on October ensure medications were safe medications were discarded. 2. All medication storage refrigerer audited by Quality Assurate Registered Nurse to ensure aptemperatures were maintained issues were identified. 3. Director of Nursing created temperature log to be placed wappropriate temperature range Temperature log is placed with medication refrigerator. This how correct temperature range accordingly; Director of nursing education nurses on the temperature log notifying when temperatures a range on 9/24/19 and 9/25/19. Nurses and Licensed Practica were educated by 10/13/19. D	e for storing emperature y the r 4, 2019 to to use. No gerators ance opropriate d. No other a new with the es. n each as the cording to cated the s and ire out of . Registered I Nurses irector of		
	I From page to have ac plant of the page to have ac plant of the page to have ac plant of the page to have a plant	SUMMARY STATEMENT OF DEFICIENCIES CH DEFICIENCY MUST BE PRECEDED BY FULL ULATORY OR LSC IDENTIFYING INFORMATION) I From page 8 to have access to the keys. I)(2) The facility must provide separately emanently affixed compartments for controlled drugs listed in Schedule II of rehensive Drug Abuse Prevention and ct of 1976 and other drugs subject to cept when the facility uses single unit drug distribution systems in which the tored is minimal and a missing dose can	SUMMARY STATEMENT OF DEFICIENCIES CH DEFICIENCY MUST BE PRECEDED BY FULL ULATORY OR LSC IDENTIFYING INFORMATION) I From page 8 to have access to the keys. I)(2) The facility must provide separately remanently affixed compartments for controlled drugs listed in Schedule II of rehensive Drug Abuse Prevention and ct of 1976 and other drugs subject to cept when the facility uses single unit trug distribution systems in which the tored is minimal and a missing dose can detected. UIREMENT is not met as evidenced observations, staff interviews, and iew, the facility failed to maintain proper tres in 2 of 4 refrigerators reviewed for a storage (One white refrigerator and refrigerator located in the medication own on 100/200 hall). gs included: 09:58 AM Observation of refrigerator res recorded on clipboard on top of generatures are taken daily on third all and record temp for each day. If the is not between 34-42 degrees, a r should be filled out for maintenance to inter medication storage refrigerator the following medications: movax 23 vaccine (container indicate mps should be between 36-46 degrees) and 15 mcg (container indicate storage build be between 36-46 degrees) gix-B Hepatitis B vaccine has red label	A BUILDING 345106 B. WING STREET ADDRESS, CITY, STATE, ZIP CODE 2140 MEDICAL PARK DRIVE HICKORY, NC 28602 SUMMARY STATEMENT OF DEFICIENCIES 3H DEFICIENCY MUST BE PRECEDED BY FULL ULATORY OR LSC IDENTIFYING INFORMATION) IF From page 8 to have access to the keys. (2)(2) The facility must provide separately rmanently affixed compartments for controlled drugs listed in Schedule II of rehensive Drug Abuse Prevention and at of 1976 and other drugs subject to cept when the facility uses single unit flug distribution systems in which the tored is minimal and a missing dose can detected. UIREMENT is not met as evidenced in storage (One white refrigerator and refrigerator located in the medication om on 100/200 hall). gs included: 1. Medication refrigerator on neighborhood was not in rang medications according to the log. Pharmacy was notified by Director of Nursing on Octobe ensure medications were safe medications were safe medications were discarded. 2. All medication storage refrigerator res recorded on clipboard on top of perator. Instructions on bottom of remperature log sheet recorded daily smperatures are taken daily on third all and record temp for each day. If re is not between 34–42 degrees, a r should be filled out for maintenance to site medication storage refrigerator the following medications: movax 23 vaccine (container indicate mpos should be between 36–46 degrees) ma 15 mg (container indicate storage build be between 36-46 degrees) pix-B Hepatitis B vaccine has red label Maintenance also replaced all	SUMMARY STATEMENT OF DEFICIENCIES THE CKORS, REFERENCED OF THE APPROPRARIE SCROSS-REFERENCED OF THE APPROPRARIE OF ROPHOMATORY FOR 1 SETMEDT ADDRESS, CITY, STATE, ZIP CODE CROSS-REFERENCED OF THE APPROPRARIE ID PROVIDERS PLAN OF CORRECTION FOR CHOOS. PREFIX FRO1 1. Medication refrigerator on the 100/200 neighborhood was not in range for storing medications according to the temperature log. Pharmacy was notified by the Director of Nursing created a new temperatures were maintained. No other issues were identified. 3. Director of Nursing created a new temperatures were maintained. No other issues were identified. 3. Director of Nursing created a new temperature log to be placed with each medication refrigerator. This has the c	

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULT A. BUILDII		ONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		345106	B. WING _			0	9/19/2019
NAME OF P	ROVIDER OR SUPPLIER			2140	EET ADDRESS, CITY, STATE, ZIP CODE) MEDICAL PARK DRIVE KORY, NC 28602	·	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFII TAG	×	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 761	storage temps should e) 12 Insulin Pens i f) Tubersol 5T (contemps should be betwered) Prevnar 13 Pneurindicate storage temps degrees) July 2019 temps for whetween 30 and 38 degrees and and 38 degrees and and 38 degrees and and ange on the following ange of the f	CI 25 mg (container indicate if be between 36-46 degrees) in bags intainer indicate storage ween 35-46 degrees) imococcal vaccine (container in should be between 35-46 white refrigerator ranged egrees with temps out of grecorded temperatures grecorded temperatures dremperature or white refrigerator ranged egrees with temps out of grecorded temperatures dremperature or white refrigerator ranged egrees with temps out of grecorded temperatures dremperatures temperatures dremperatures dremperatures dremperatures dremperatures dremperatures dremperatures dremperatures dremperatures	F		refrigerators on 10/10/19. 4. Quality Assurance Nurse will auditimes two weeks, then weekly times (3) then quarterly times three (3) to ensure temperatures are within rangmedication refrigerators and will report findings to the Quality Assurance Committee. 5. Date of Corrective action is 10/13/	three e for ort	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	2) MULTIPLE CONSTRUCTION BUILDING		(X3) DATE SURVEY COMPLETED	
		345106	B. WING _			09/19/2019	
NAME OF P	ROVIDER OR SUPPLIER		1	STREET ADDRESS, CITY, STATE, ZIP CODE 2140 MEDICAL PARK DRIVE HICKORY, NC 28602	•		
(X4) ID PREFIX TAG	(EACH DEFICIE	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COME (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE	
F 761	ranged between 31 and out of range re 9/7 Missing records 9/10 Missing record 9/11 32 degrees 9/12 Missing record 9/16 Missing record 100 Intravenous Cefazowith freezing/below follows: July 2019 Black ref between 30 and 36 recorded temps an 7/5 - 32 degrees 7/6 - 32 degrees 7/7 - 30 degrees 7/8 - 31 degrees 7/9 - 30 degrees 7/10 - 32 degrees 7/11 and 7/12 Miss 7/13 - 32 degrees 7/14 and 7/15 Miss 7/19 - 32 degrees	ded temperatures emps for white refrigerator and 40 degrees with missing ecorded temps on: ded temperatures ded temperatures ded temperatures ded temperatures ded temperatures ded temperatures	F 7	61			

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	PLE CONSTRUCTION G	(X3) DATE SURVEY COMPLETED
		345106	B. WING _		09/19/2019
NAME OF P	ROVIDER OR SUPPLIER	•		STREET ADDRESS, CITY, STATE, ZIP CODE 2140 MEDICAL PARK DRIVE HICKORY, NC 28602	,
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE COMPLETION
F 761	August 2019 Black r between 30 and 36 or recorded temps on: 8/1 Missing recorded 8/3 and 8/4 Missing 8/5 - 30 degrees 8/7- 32 degrees 8/8- 30 degrees 8/16 - 32 degrees 8/21 Missing recorded 8/23 Missing recorded 8/25 - 32 degrees 8/30 - 32 degrees 8/31 Missing recorded 8/25- 32 degrees 8/31 Missing recorded temps on: 9/2 - 30 degrees 9/3 - 32 degrees 9/5 - 32 degrees 9/10 Missing recorded 9/10 Missing recorded 9/10 Missing recorded 9/10 Missing recorded 9/12 and 9/13 Missing 9/16 Missing recorded 19/19 09:58 AM I that third shift nurses recording temperature log.	efrigerator temps ranged degrees with missing degrees with missing degrees with missing degrees with missing degrees degre	F 7	61	

	MENT OF DEFICIENCIES PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED			
		345106	B. WING			09/	19/2019
NAME OF PROVIDER OR SUPPLIER TRINITY RIDGE			STREET ADDRESS, CITY, STATE, ZIP (2140 MEDICAL PARK DRIVE HICKORY, NC 28602	CODE			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		TION SHOULD BE THE APPROPRIA		(X5) COMPLETION DATE
F 761	this facility for over 19 09/19/19 03:47 PM In medication room on 1 were any reason med moved from the refrig would be reasonable defrost the refrigerate ever seen the medical she stated she had not employed at this facility of the facility must estain fection prevention and esigned to provide a comfortable environmed transpection of the facility must estain fection prevention and designed to provide a comfortable environmed evelopment and transpection of the facility must estain fection for the facility must estain fection fection fection for the facility must estain fection	terviewed Nurse #1 in 00/200 wing. Asked if there lications would need to be erators. She stated that in the event they needed to irs. When asked if she had tions moved for any reason, ot. She stated she has been try since 2003. Iterview with DON regarding storage in refrigerators in ted night nurses check the if documents temperatures. She stated when temps are sions are to be moved to greator, and a repair order to request repair. Iterview control (2)(4)(e)(f) Introl blish and maintain an and control program asafe, sanitary and tent and to help prevent the asmission of communicable ins. Direvention and control blish an infection prevention IPCP) that must include, at		880			10/13/19

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		1 1	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
		345106	B. WING _			09/19/2019
NAME OF PROVIDER OR SUPPLIER TRINITY RIDGE			•	STREET ADDRESS, CITY, STATE, ZIP CODE 2140 MEDICAL PARK DRIVE HICKORY, NC 28602		
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COF (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE ADDITIONAL DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 880	reporting, investigate and communicable staff, volunteers, vis providing services user arrangement based conducted according accepted national services for the post are not limited to (i) A system of survey possible communication infections before the persons in the facility (ii) When and to who communicable disease reported; (iii) Standard and trate to be followed to preciv) When and how is resident; including to (A) The type and dudepending upon the involved, and (B) A requirement the least restrictive posticircumstances. (v) The circumstances. (v) The circumstance contact with resider contact will transmit (vi) The hand hygier	them for preventing, identifying, ing, and controlling infections diseases for all residents, sitors, and other individuals under a contractual upon the facility assessment g to §483.70(e) and following tandards; en standards, policies, and program, which must include, one eillance designed to identify able diseases or eay can spread to other try; om possible incidents of asse or infections should be ansmission-based precautions event spread of infections; solation should be used for a put not limited to: unation of the isolation, enfectious agent or organism that the isolation should be the sible for the resident under the esses under which the facility eyees with a communicable skin lesions from direct atts or their food, if direct	F8	80		
	(vi)The hand hygier by staff involved in o	ne procedures to be followed				

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
		345106	B. WING _			09/19/2019	
NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP COD	•		
TRINITY R	IDGE			2140 MEDICAL PARK DRIVE			
113,141111				HICKORY, NC 28602			
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CC ((EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE E APPROPRIATE	(X5) COMPLETION DATE	
F 880	Continued From page	ge 14	F 8	880			
	identified under the corrective actions ta	facility's IPCP and the ken by the facility.					
	§483.80(e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.						
	IPCP and update th This REQUIREMEN by: Based on observati policy review, the fa disinfect 1 of 1 glucd disinfecting wipe ma 2) failed to separate	uct an annual review of its eir program, as necessary. T is not met as evidenced ons, interviews, and facility cility 1) failed to adequately ometers according to inufacturer instructions, and clean and uncleaned		1. Glucometer for resident #4 disinfected and was put in a beginning plastic zip-lock bag that was coctober 7, 2019. 2. The Director of Nursing revenue.	orand new closed on viewed		
		edication storage cart for 3 of ledication administration.		residents that have blood glue There were 25 residents that own individual glucometer that brand new plastic zip-lock bas labeled, dated, and closed as	have their at received a g that was		
	SAMPLING - CAPIL Manual: LSC Infecti Infection Control Pra 2/22/10 Date Revise Paragraph 6, Sectio "If no visible organic the exterior surfaces	cy Policy Titled BLOOD LARY (FINGER STICKS), con Control, Section: General actices, Date Approved: act 1/26/16 Approved by THG an 2 read in part as follows: material is present, disinfect after each use following the		10/8/2019. 3. The Assistant Director of N Development Registered Nur Quality Assurance Registered educated staff on the approprious disinfecting glucometer after and storing by 10/13/19. The procedure for disinfecting and glucometers were added to the	lursing/Staff se and d Nurse riateness of each use e new d storing ne treatment		
	with either an EPA-r with a tuberculocida dilute bleach solutio 9 parts water) to 1:1	uctions using a cloth/wipe egistered detergent/germicide I or HBV/HIV label claim, or a n of 1:10 (one-part bleach to 00 concentration. e instructions from the		medication record, 3rd shift n place glucometer in a new lat and closed zip lock bag and s daily. 4. Quality Assurance Registe will observe weekly the disinf storage of glucometers times	oeled, dated, signed off red Nurse ecting and		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1)		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
		345106	B. WING			09/19/2019	
NAME OF PROVIDER OR SUPPLIER TRINITY RIDGE				STREET ADDRESS, CITY, STATE, ZIP CO 2140 MEDICAL PARK DRIVE HICKORY, NC 28602	DE		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY	ON SHOULD BE HE APPROPRIATE	(X5) COMPLETION DATE	
F 880	ensure that the surface minutes" Disinfecting wipes proagainst TB and MRSA HIV-1, HBV, and HCV 1. On 09/19/19 at 08:2 perform Blood Glucos #46. Upon completion placed the glucomete plastic bag and return medication cart where are also stored in ope There were no disinferesident #46 glucome into the original used An interview with nurse 4:55 pm. stated she can aday at the end of the demonstrated her disinferesing wipe. She glucometer on paper glucometer on paper glucometer with disinfered to dry. Dry time of wip seconds from start of placed the glucomete bag. When asked if slinto new zip close bag this after cleaning the	product may be required to be remains visibly wet for 2 after 3 minutes of use, and within 2 minutes of use. 26 AM Observed nurse #3 be Check (BGC) on resident of the BGC, the nurse into its old, unzipped ed it to the drawer in the eseveral other glucometers in/unzipped plastic bags. Cting wipes used to clean the prior to placing it back bag. 28 #3 conducted on 09/18/19 leans the glucometers once ed day. The nurse infecting technique and was glucometer with a edonned gloves, placed towel on countertop, wiped fecting wipe and waited for it used glucometer was 47.9	F 88	and then quarterly times thre report to the Quality Assurar Committee. 5. Dates of corrective action	nce		
	around 6:30 a.m. and	I sugars are completed she uses a disinfecting eters. She said that she					

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345106	B. WING _		0	9/19/2019	
NAME OF PROVIDER OR SUPPLIER TRINITY RIDGE			•	STREET ADDRESS, CITY, STATE, ZIP 2140 MEDICAL PARK DRIVE HICKORY, NC 28602			
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN C ((EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	CTION SHOULD BE O THE APPROPRIATE	(X5) COMPLETION DATE	
F 880	cleans them betweer wipes it for about 30 On 09/19/19 at 08:26 resident #46, observed glucometer into oper glucometers in the fromore in the back of the Glucometers were in resident, and all bags air. All bags appeare one time. The open the each other with both glucometers in same another. On 09/19/19 at 08:32 carts on 500/600 and observed to have open bags placed in the difference of the cleaned between DON said they are wountil they dry and platabag. The glucometer carts. Instructions on wipes were shown to remain wet with disinduration is located. Let	n each use and that she seconds, and then is done. AM, following BGC on ed nurse placing used used bag in drawer with 4 ont of the drawer, and 6 he same drawer. Individual zip bags for each swere unzipped and open to dolder and used more than bags were stacked on top of clean and unclean drawer and touching one AM Two other medication drawer in the same manner. AM an interview was stor of Nursing (DON) on control policy for ated that she knows the trin individual bags and are to every resident use. The iped with disinfecting wipes ced back in the resident's sare kept in the medication the canister for disinfecting the DON where the need to fecting solution for 2-minute Upon reviewing the N stated she was not aware	F	380			