| DEPARTMENT OF HEALTH AND HUMAN SERVICES               |  |   |                     |  | FORM APPROVED                 |  |
|---|--|---|---------------------|--|-------------------------------|--|
| CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938 |  |   |                     |  |                               |  |
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION   |  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:   |                     | LE CONSTRUCTION  | (X3) DATE SURVEY<br>COMPLETED |  |
|   |  | 345205  | B. WING             |  | C<br>09/06/2019               |  |
| NAME OF PROVIDER OR SUPPLIER                          |  |   |                     | STREET ADDRESS, CITY, STATE, ZIP CODE  |                               |  |
|   |  |   |                     | 1016 FLETCHER STREET   |                               |  |
| WESTWOOD HILLS NURSING AND REHABILITATION CENTER      |  |   |                     | WILKESBORO, NC 28697   |                               |  |
| (X4) ID<br>PREFIX<br>TAG                              | (EACH DEFICIENC  | ATEMENT OF DEFICIENCIES<br>Y MUST BE PRECEDED BY FULL<br>.SC IDENTIFYING INFORMATION)                     | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTIO<br>(EACH CORRECTIVE ACTION SHOULD<br>CROSS-REFERENCED TO THE APPROPI<br>DEFICIENCY) | BE COMPLETION                 |  |
| E 000   | Initial Comments   |   | E 00                | 0  |                               |  |
|   | conducted on 09/03/1   |   |                     |  |                               |  |
| F 000   | INITIAL COMMENTS   |   | F 00                | 0  |                               |  |
|   | survey was conducte  | complaint investigation<br>d from 09/03/19 through<br>e a total of 7 allegations<br>vere unsubstantiated. |                     |  |                               |  |
|   | The facility is in compliance with the requirements<br>of 42 CFR Part 483, Subpart B for Long Term<br>Care Facilities (General Health Survey). |   |                     |  |                               |  |
|   |  |   |                     |  |                               |  |
|   |  |   |                     |  |                               |  |
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|   |  |   |                     |  |                               |  |
|   |  |   |                     |  |                               |  |
|   |  |   |                     |  |                               |  |
| ABORATORY   | DIRECTOR'S OR PROVIDER   | SUPPLIER REPRESENTATIVE'S SIGNATUR  | RE                  | TITLE  | (X6) DATE                     |  |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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