## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/17/2019 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:     |                    |                      | CONSTRUCTION                        | (X3) DATE SURVEY COMPLETED  R-C |           |
|---|--|--|--------------------|----------------------|-------------------------------------|---------------------------------|-----------|
|   |  |  |                    |                      |                                     |                                 |           |
| 345201  |  |  | B. WING            | B. WING              |                                     | 09/                             | 03/2019   |
| NAME OF P   | ROVIDER OR SUPPLIER  |  |                    | STF                  | REET ADDRESS, CITY, STATE, ZIP CODE |                                 |           |
| COMPLET   | E CAPE AT CHAPLOTT   | E  |                    | 2616 EAST 5TH STREET |                                     |                                 |           |
| COMPLETE CARE AT CHARLOTTE                          |  |  |                    | СН                   | CHARLOTTE, NC 28204                 |                                 |           |
| (X4) ID<br>PREFIX<br>TAG                            | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) |  | ID<br>PREFI<br>TAG |                      |                                     | JLD BE COMPLETION               |           |
| {F 000}   | INITIAL COMMENTS   |  | {F 0               | 00}                  |                                     |                                 |           |
|   |  | s conducted on 09/03/19 and compliance effective .812. |                    |                      |                                     |                                 |           |
|   |  | SUPPLIER REPRESENTATIVE'S SIGNATURE                    |                    |                      | TITLE                               |                                 | (X6) DATE |

**Electronically Signed** 

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION      |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:   | l l                | (X2) MULTIPLE CONSTRUCTION  A. BUILDING  B. WING                                 |       | (X3) DATE SURVEY COMPLETED  C 09/03/2019 |                            |  |  |
|--|--|--|--------------------|--|-------|--|----------------------------|--|--|
|  |  | 345201   | B. WING            |  |       |  |                            |  |  |
| NAME OF PROVIDER OR SUPPLIER  COMPLETE CARE AT CHARLOTTE |  |  |                    | STREET ADDRESS, CITY, STATE, ZIP CODE  2616 EAST 5TH STREET  CHARLOTTE, NC 28204 |       |  | 09/03/2019                 |  |  |
| (X4) ID<br>PREFIX<br>TAG                                 | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) |  | ID<br>PREFI<br>TAG |  |       | BE                                       | (X5)<br>COMPLETION<br>DATE |  |  |
| F 000  | A complaint investigate revisit survey on 09/0 allegations were unsu USMH11.   | ation was conducted during a<br>03/19. Four of the 4 | F                  | 000  |       |  |                            |  |  |
| I ABODATORY  | DIRECTOR'S OR REQUIRED.  | SUPPLIER REPRESENTATIVE'S SIGNATUI                   | DE                 |  | TITLE |  | (X6) DATE                  |  |  |

**Electronically Signed** 

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