	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIP	PLE CONSTRUCTION	(X3) DATE SURVEY
AND PLAN OF	CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING	3	COMPLETED
		345515	B. WING		C 06/05/2019
NAME OF PR	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CC	
				6300 ROBERTA ROAD	
PRUITINE	ALTH-TOWN CENTER			HARRISBURG, NC 28075	
(X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE					
PREFIX TAG		ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY	IE APPROPRIATE DATE
E 000	Initial Comments		E OC	00	
	An unannounced R	ecertification survey was			
		/2019 through 06/05/2019.			
		nd in compliance with the			
	requirement CFR 48 Preparedness. Even				
F 656	•	Comprehensive Care Plan	F 65	56	6/24/19
SS=E	CFR(s): 483.21(b)(1		1 00		0/24/18
	§483.21(b) Compre				
		acility must develop and			
		ehensive person-centered esident, consistent with the			
	-	orth at §483.10(c)(2) and			
	-	ncludes measurable			
	-	frames to meet a resident's			
		nd mental and psychosocial			
		tified in the comprehensive omprehensive care plan must			
	describe the followi				
		are to be furnished to attain			
		dent's highest practicable			
		id psychosocial well-being as			
		3.24, §483.25 or §483.40; and t would otherwise be required			
		3.25 or §483.40 but are not			
		resident's exercise of rights			
		uding the right to refuse			
	treatment under §48				
		services or specialized			
	provide as a result of	es the nursing facility will of PASARR			
		f a facility disagrees with the			
		ARR, it must indicate its			
		dent's medical record.			
	()	vith the resident and the			
	resident's represent	ative(s)- oals for admission and			

Electronically Signed

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

06/19/2019

		MEDICAID SERVICES	(X2) MUT	TIPI F	CONSTRUCTION		D. 0938-039 SURVEY
	CORRECTION	IDENTIFICATION NUMBER:	` '			· /	PLETED
				_			С
		345515	B. WING				05/2019
NAME OF P	ROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE	•	
				63	300 ROBERTA ROAD		
PRUITIN	EALTH-TOWN CENTER			н	IARRISBURG, NC 28075		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIZ TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETIO DATE
E 050							
F 656	Continued From page	e 1	F 6	656			
	desired outcomes.						
		eference and potential for					
		ilities must document s desire to return to the					
		ssed and any referrals to					
	-	ssed and any referrals to					
	entities, for this purpo						
	(C) Discharge plans i						
	plan, as appropriate,						
	requirements set fort						
	section.						
	This REQUIREMENT	Γ is not met as evidenced					
	by:						
		iew and staff interviews, the			This plan of correction constitutes a		
	-	a comprehensive and			written allegation of substantial		
		an in the area of discharge			compliance with Federal and Medicaid		
		eight sampled residents ent #7, and Resident #8).			requirements. Preparation and/or execution of this correction do not		
	(Resident #1, Reside	ant #7, and Resident #6).			constitute admission or agreement by t	ho	
	Findings included:				provider of the truth of items alleged or		
					conclusions set forth for the alleged of		
	1. Resident #1 was o	originally admitted to the			deficiencies. The plan of correction is		
		facility on 11/15/16 and most recently readmitted			prepared and/or executed solely becau	ise	
	-	t #1's cumulative diagnoses			it is required by the provision of the sta		
	included: Heart failur	e and congestive heart			and federal law to remove the deficience	cy.	
		ilized weakness, dysphagia			It also demonstrates our good faith and		
), Chronic Obstructive			desire to continue to improve the qualit	y of	
		COPD), impaired hearing,			care and services to our residents.		
		ormal heart beat), and a					
	recent fall.				What Corrective action will be		
	Peview of Posident +	*1's Minimum Data Set			accomplished for the residents found to have been affected by the deficient	J	
		revealed the most recently			practice?		
		ent was a significant change					
	-	ssment with an Assessment			On 6/17/19 the Social Worker (SW)		
	-	D) of 5/15/19. Review of the			audited the comprehensive care plans	for	
		I the resident was coded as			all current residents (65) for the presen		
	having had moderate	ly impaired cognition,			of individualized discharge care plannir		
		stance of one person for bed			The audit revealed that 30 of 30 long-te		1

Facility ID: 980641

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING С 345515 B. WING 06/05/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 6300 ROBERTA ROAD PRUITTHEALTH-TOWN CENTER HARRISBURG, NC 28075 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 656 Continued From page 2 F 656 mobility, transfer (such as from the bed to a residents, including the identified chair), and toileting. Further review of the residents did not have a discharge care assessment revealed the resident was coded as plan completed during the most recent not having had an active discharge plan in place comprehensive assessment. The audit for the resident to return to the community. further revealed that 100% of the short-term residents (35) had a discharge A review of the comprehensive care plan for care plan completed. Resident #1 revealed that the care plans problem/needs were most recently updated on On 6/17/19 the SW initiated a discharge 5/29/19. There was no comprehensive care plan care plan for the 30 long-term residents, problem/need discovered for Resident #1 which including the identified residents that were included her discharge plans. noted to not have a discharge care plan to reflect his/her current discharge care During an interview conducted on 6/5/19 at 12:53 planning needs. All identified residents are PM with the Director of Nursing (DON) she stated currently residing in the facility. she did review the care plans and did see a need for a long-term care plan. The DON stated the Resident #1 the discharge care plan was facility Social Worker (SW) collaborated with completed and added to the chart. other facility staff regarding discharge planning and helps to coordinate the discharge process for Resident #7 the discharge care plan was the short-term residents and their discharge care completed and added to the chart. plan. Resident #8 the discharge care plan was During an interview conducted on 6/5/19 at 12:50 completed and added to the chart PM with the facility social worker (SW) she stated she was responsible for residents' care plans How will you identify other residents relating to discharge planning. The SW stated having the potential to be affected by the she had not developed care plans related to the same deficient practice and what discharge potential for long-term residents. The corrective action will be taken? SW stated she did develop care plans for discharge planning for residents who were at the The SW and MDS (Minimum Data Set) facility for short-term and the residents would Coordinator were in-serviced by the discharge plans included a discharge to home or Administrator on 6/17/19 on the discharge an Assisted Living Facility (ALF). The SW stated care planning process. The education Resident #1 had been at the facility for a long included addressing the discharge care time, was a long-term resident, and there was no planning needs on the baseline care plan discharge care plan for the resident. as well as the comprehensive care plan. An interview was conducted with the The SW will discuss discharge care

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

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If continuation sheet Page 3 of 12

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER COMPLETED A. BUILDING С 345515 B. WING 06/05/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 6300 ROBERTA ROAD PRUITTHEALTH-TOWN CENTER HARRISBURG, NC 28075 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 656 Continued From page 3 F 656 Administrator on 6/5/19 at 1:07 PM. The planning needs with the resident/family Administrator stated the care plans for Resident during the 48-hour post-admission care #1 were appropriate, provided information about plan meeting and will develop/document the care the resident received, intertwined, and by an appropriate discharge plan at that time. addressing all of the resident's needs a discharge care plan was not needed. The SW is responsible for ensuring each resident has a discharge care plan 2. Resident #8 was originally admitted to the addressed via the baseline care plan upon facility on 7/17/17 and most recently readmitted admission and if resident transitions to on 2/22/19. Resident #8's cumulative diagnoses long-term care the care plan will be included: Dementia, presence of cardiac modified via the comprehensive care plan. pacemaker, generalized weakness, chronic indwelling urinary catheter, depression, arthritis, and Coronary Artery Disease (CAD). What measures will be put in place or what systemic changes will be made to Review of Resident #8's Minimum Data Set ensure that the deficient practice will not (MDS) assessments revealed the most recently reoccur? completed assessment was a guarterly assessment with an Assessment Reference Date The SW will initiate a discharge care plan (ARD) of 3/1/19. Review of the assessment via the baseline care plan for each new revealed the resident was coded as having had admission. severely impaired cognition, required moderate assistance of one to two people for bed mobility, During any time of the resident s stay the discharge planning needs change, the transfer (such as from the bed to a chair), toileting, and required limited assistance of one SW will discuss the needs during the person for eating. Further review of the weekly case mix meeting with the IDT and assessment revealed the resident was coded as update the discharge care plan expecting to remain in the facility and not having accordingly at that time. had an active discharge plan in place for the The MDS Coordinator is responsible to resident to return to the community. ensure each resident has a discharge A review of the Baseline Care Plan for Resident care plan with his/her comprehensive care #8, with a Post Admission Care Conference Care plan. Conference Meeting date of 2/26/19, revealed a How will the corrective action be care plan for discharge planning which included goals of the resident's initial goals of care and monitored to assure that the deficient discharge goal will be met and discharge practice will not reoccur, i.e., what quality planning will begin upon admission. The assurance program will be put in place for resident's discharge goal was listed as monitoring to assure continued

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: 980641

		ID HUMAN SERVICES MEDICAID SERVICES				FORM): 06/28/2019 APPROVED 0. 0938-0391	
STATEMENT OF DEFICIENCIES (X1) PROVIDER		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING				(X3) DATE SURVEY COMPLETED	
		345515	B. WING			(06/	C 05/2019	
NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STA	TE, ZIP CODE			
PRUITTH	EALTH-TOWN CENTER			6300 ROBERTA ROAD				
				HARRISBURG, NC 2807	5			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORREC CROSS-REFERENC	PLAN OF CORRECTION TIVE ACTION SHOULD BE CED TO THE APPROPRIA EFICIENCY)		(X5) COMPLETION DATE	
F 656	Continued From page	24	F 65	6				
)/Skilled Nursing Facility		compliance.				
	A review of the compt Resident #8 revealed problem/needs were of 5/20/19. There was no problem/need discover included his discharge During an interview of PM with the Director of she did review the car for a long-term care p facility Social Worker other facility staff rega and helps to coordina the short-term resider plan. During an interview of PM with the facility so she was responsible of relating to discharge p she had not develope discharge potential fo SW stated she did de discharge planning fo facility for short-term discharge plans includ an Assisted Living Fa Resident #8 had beer time, was a long-term discharge care plan fo An interview was com- Administrator on 6/5/7	most recently updated on o comprehensive care plan ered for Resident #8 which e plans. onducted on 6/5/19 at 12:53 of Nursing (DON) she stated re plans and did see a need lan. The DON stated the (SW) collaborated with arding discharge planning te the discharge process for nts and their discharge care onducted on 6/5/19 at 12:50 ocial worker (SW) she stated for residents' care plans olanning. The SW stated d care plans related to the r long-term residents. The velop care plans for r residents who were at the and the residents would ded a discharge to home or cility (ALF). The SW stated in at the facility for a long resident, and there was no or the resident.		The MDS Coordinat new admission (resi comprehensive care for the presence of o planning needs wee monthly for three mo Coordinator will trac via the audit tool and the QA (Quality Assu determine the need monitoring or alterat plan to ensure comp Coordinator is respo Correction (POC). Date of Compliance 6/24/19	ident) and each e plan via the audit t discharge care ekly for four weeks a onths. The MDS ek and trend the resu d report the findings urance) committee f for continued tion to the establishe obliance. The MDS onsible for the Plan	ool Ind ults to to		

Facility ID: 980641

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	-	D HUMAN SERVICES MEDICAID SERVICES				FORM	2: 06/28/2019 1 APPROVED 2: 0938-0391	
		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING				(X3) DATE SURVEY COMPLETED	
		345515	B. WING		-	(06/	C 05/2019	
NAME OF PI	ROVIDER OR SUPPLIER		s	STREET ADDRESS, CITY, STA	ATE, ZIP CODE	_		
PRUITTHE	ALTH-TOWN CENTER			300 ROBERTA ROAD	_			
				ARRISBURG, NC 2807	5			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ITEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORREC CROSS-REFEREN	PLAN OF CORRECTION TIVE ACTION SHOULD BE CED TO THE APPROPRIA EFICIENCY)		(X5) COMPLETION DATE	
F 656	addressing all of the r care plan was not nee Resident #7 was adm 3/7/2013 and readmitt diagnoses to include s and congestive heart admission Minimal Da dated 12/28/2018 ass severely cognitively in extensive assistance A nurse practitioner (N documented Resident long-term care. A social services asse 2/15/2019 for Resider were in place for discl Resident #7 was a lor A review of the care p was in place that add The Social Worker (S 6/5/2019 at 9:26 AM a initiate long-term care MDS Nurse #1 was in 9:40 AM and she repo plans were not initiate with the resident trans MDS Nurse #1 further Resident #7 and her f transition to long-term plan was initiated.	received, intertwined, and by esident's needs a discharge eded. itted to the facility on ted 12/21/2018 with stroke, high blood pression failure. A review of the ta Set (MDS) assessment essed Resident #7 to be npaired and she required with activities of daily living. NP) note dated 1/28/2019 t #7 had transitioned to essment form dated nt #7 documented no plans narge from the facility and ng-term care resident. lans revealed no care plan ressed long-term care. W) was interviewed on and she reported she did not plans. terviewed on 6/5/2019 at orted the long-term care. d unless there was an issue sitioning to long-term care.	F 656					
	on 6/5/2019 at 12:53	PM and she reported she vere long-term care plans						

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If continuation sheet Page 6 of 12

	-	ID HUMAN SERVICES				FORM	D: 06/28/2019 MAPPROVED
STATEMENT (DF DEFICIENCIES CORRECTION	MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING				D. 0938-0391 SURVEY PLETED
		345515	B. WING		_		C 1 05/2019
NAME OF PI	ROVIDER OR SUPPLIER		S	TREET ADDRESS, CITY, ST	ATE, ZIP CODE		
PRUITTHE	EALTH-TOWN CENTER			300 ROBERTA ROAD ARRISBURG, NC 2807	75		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORREC CROSS-REFEREN	PLAN OF CORRECTION CTIVE ACTION SHOULD BI ICED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 656	Continued From page available.	96	F 656				
F 732 SS=C	1:00 PM and she report completed long-term comprehensive care president needs, includ Posted Nurse Staffing	g Information	F 732				6/24/19
	must post the followin basis: (i) Facility name. (ii) The current date. (iii) The total number by the following categ unlicensed nursing st resident care per shift (A) Registered nurses (B) Licensed practical vocational nurses (as (C) Certified nurse aid (iv) Resident census. §483.35(g)(2) Posting (i) The facility must post (A) Clear and readabl (B) In a prominent pla residents and visitors §483.35(g)(3) Public a	and the actual hours worked gories of licensed and aff directly responsible for t: 5. I nurses or licensed defined under State law). des. g requirements. bost the nurse staffing data in (g)(1) of this section on a inning of each shift. red as follows: le format. ince readily accessible to access to posted nurse cility must, upon oral or					

Event ID: 2TRT11

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						. 0938-039
	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X3) DATE S COMPL	
					C	2
		345515	B. WING		06/05/2019	
NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE		
PROTITI	EALTH-TOWN CENTER			HARRISBURG, NC 28075		
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETIO DATE
F 732	Continued From page	o 7	F 732	2		
1 102	1.5	c for review at a cost not to		2		
	exceed the communi					
	§483.35(g)(4) Facility	/ data retention				
		acility must maintain the				
		affing data for a minimum of				
		uired by State law, whichever				
	is greater.	Γ is not met as evidenced				
	by:					
		view and review of required		What Corrective action will be		
		ng sheets dated 5/24/19		accomplished for the residents four		
		facility failed to post accurate		have been affected by the deficient		
		s compared to the Daily Ile for 8 days of the 8 days		practice?		
	-	rough 5/31/19) and post		On June 17, 2019 the Daily Nursing	Hours	
	· ·	t least two shifts of three		for Healthcare Centers Forms for Ju		
	shifts on 4 of the 8 da			2019 through June 16, 2019 were a		
		,		All forms were accurate.		
	Findings included:					
		Jursing Staff Schedule for		How will you identify other residents		
		re were 2 Nursing Assistants		having the potential to be affected to	by the	
		M to 7:00 AM shift for the		same deficient practice and what		
	entire skilled nursing			corrective action will be taken?		
	Review of the Dailv N	Jursing Hours for Healthcare		On June 17, 2019 the Director of H	ealth	
	-	4/19 revealed the facility had		Services (DHS) and RN (Registered		
	posted 3 NAs on the	11:00 PM to 7:00 AM shift		Nurse) Supervisors were in-service	d by	
		nursing facility population.		the Administrator on how to comple	te the	
		led a resident census of 68		Daily Nursing Hours for Healthcare	lad	
		7:00 AM to 3:00 PM shift; no		Centers Form. The education include ensuring the number of nurses and		
	shift or the 11:00 PM	for the 3:00 PM to 11:00 PM to 7:00 AM shift.		aides were accurate for each shift,		
				for each discipline were accurate a		
	Review of the Daily N	Nursing Staff Schedule for		current census for each shift posted		
	5/25/19 revealed the	-		form is to be updated each shift by		
	-	N) on the schedule on the		DHS and/or the RN Supervisor. RN		
	7.00 AM to 3.00 PM	shift and 4 LPNs for the 3:00		Supervisors currently on FMLA, Lea	ave of	

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CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER COMPLETED AND PLAN OF CORRECTION A. BUILDING С 345515 B. WING 06/05/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 6300 ROBERTA ROAD PRUITTHEALTH-TOWN CENTER HARRISBURG, NC 28075 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 732 Continued From page 8 F 732 PM to 11:00 PM shift for the entire skilled nursing Absence and/or vacation will be facility population. Further review revealed there in-serviced on their first scheduled day of were 5 Nursing Assistants (NAs) on the 7:00 AM work by the Administrator. Education will to 3:00 PM shift plus 1 NA working 7:00 AM to be ongoing for all new DHS and RN 11:00 AM for the entire skilled nursing facility Supervisor s during orientation by the population. Administrator. Review of the Daily Nursing Hours for Healthcare The Daily Nursing Hours for Healthcare Centers Form for 5/25/19 revealed the facility had Centers Form will be reviewed by the posted no hours for LPN on staff, 6 NAs on the DHS and Administrator during the daily entire 7:00 AM to 3:00 PM shift, and no LPNs or clinical meeting for the previous day. The NAs for the 3:00 PM to 11:00 PM shift for the daily clinical meeting is held daily, Monday entire skilled nursing facility population. through Friday at 9:30am. On Monday, the Daily Nursing Hours for Healthcare Review of the Daily Nursing Staff Schedule for Centers Form for Saturday and Sunday 5/26/19 revealed there were 6 NAs on the will be reviewed. schedule for the 7:00 AM to 3:00 PM shift. Further review revealed there were 6 NAs on the What measures will be put in place or schedule for the 3:00 PM to 11:00 PM shift what systemic changes will be made to working a total of 41 hours for the entire skilled ensure that the deficient practice will not nursing facility population. reoccur? Review of the Daily Nursing Hours for Healthcare To ensure accuracy, the DHS will Centers Form for 5/26/19 revealed the facility had compare the Daily Staffing Schedule to posted 7 NAs on the 7:00 AM to 3:00 PM shift for the Daily Nursing Hours for Healthcare the entire skilled nursing facility population. Centers Form daily for the previous day to Further review revealed there were 5 NAs on the ensure accuracy. Accuracy will include the 3:00 PM to 11:00 PM shift working a total of 37.5 Registered Nurse hours, Licensed hours for the entire skilled nursing facility Practical Nursing hours, Certified Nursing population. Assistant hours and total census per shift. Review of the Daily Nursing Staff Schedule for How will the corrective action be 5/27/19 revealed there were 2.5 NAs on the monitored to assure that the deficient schedule on the 11:00 PM to 7:00 AM shift for the practice will not reoccur, i.e., what quality entire skilled nursing facility population. assurance program will be put in place for monitoring to assure continued Review of the Daily Nursing Hours for Healthcare compliance. Centers Form for 5/27/19 revealed the facility had posted 3 NAs on the 11:00 PM to 7:00 AM shift The DHS will monitor the Daily Nursing

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PRINTED: 06/28/2019 FORM APPROVED

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER COMPLETED A. BUILDING С 345515 B. WING 06/05/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 6300 ROBERTA ROAD PRUITTHEALTH-TOWN CENTER HARRISBURG, NC 28075 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Continued From page 9 F 732 F 732 for the entire skilled nursing facility population. Hours for Healthcare Centers Form daily Further review revealed a resident census of 68 via the audit tool for four weeks and was entered for the 7:00 AM to 3:00 PM shift; no monthly for three months. The DHS will census was entered for the 3:00 PM to 11:00 PM track and trend the audit tool results and shift or the 11:00 PM to 7:00 AM shift. report the findings to the QA (Quality Assurance) committee to determine the Review of the Daily Nursing Staff Schedule for need for continued monitoring or 5/28/19 revealed there were 8 NAs on the 7:00 alteration to the established plan to AM to 3:00 PM shift for a total of 57.5 hours and 2 ensure compliance. The DHS is NAs on the 11:00 PM to 7:00 AM shift for the responsible for the Plan of Correction entire skilled nursing facility population. (POC). Review of Daily Nursing Hours for Healthcare Date of Compliance: Centers Form for 5/28/19 revealed the facility had 6/24/19 posted 9 NAs on the 7:00 AM to 3:00 PM shift for a total of 60 hours and 3 NAs on the 11:00 PM to 7:00 PM shift for the entire skilled nursing facility population. Review of the Daily Nursing Staff Schedule for 5/29/19 revealed there were 6 Nursing Assistants (NAs) on the 3:00 PM to 11:00 PM shift for a total of 44 hours for the entire skilled nursing facility population. Review of the Daily Nursing Hours for Healthcare Centers Form for 5/29/19 revealed the facility had posted 5 NAs on the 3:00 PM to 11:00 PM shift for a total of 37.5 hours shift for the entire skilled nursing facility population. Review of the Daily Nursing Staff Schedule for 5/30/19 revealed there were 6 NAs on the schedule on the 3:00 PM to 11:00 AM shift for a total of 40 hours for the entire skilled nursing facility population. Review of the Daily Nursing Hours for Healthcare Centers Form for 5/30/19 revealed the facility had

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

		ID HUMAN SERVICES MEDICAID SERVICES			F	NTED: 06/28/2019 FORM APPROVED B NO. 0938-0391
STATEMENT	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	CONSTRUCTION	(X3)	DATE SURVEY COMPLETED
		345515	B. WING			C 06/05/2019
NAME OF P	ROVIDER OR SUPPLIER		S	TREET ADDRESS, CITY, STATE, Z	IP CODE	
			6	300 ROBERTA ROAD		
PRUITIH	EALTH-TOWN CENTER		н	ARRISBURG, NC 28075		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN (EACH CORRECTIVE CROSS-REFERENCED DEFICI	ACTION SHOULD BE TO THE APPROPRIATE	(X5) COMPLETION DATE
F 732	posted 7 NAs for the a for a total of 38 hours facility population. Fur resident census was of 3:00 PM shift, the 3:00 the 11:00 PM to 7:00 Review of the Daily N 5/31/19 revealed ther who was scheduled for Records (MARs) durin shift for the entire skil population. Further re NAs on the 3:00 PM to total of 31 hours and for the 11:00 PM to 7: skilled nursing facility Review of the Daily N Centers Form for 5/37 posted 3 RNs and 3 L PM shift, 5 NAs on the for a total of 28 hours PM to 7:00 AM shift for facility population. Fur resident census was of 3:00 PM shift, the 3:00 the 11:00 PM to 7:00 Further review of all 8 Healthcare Centers F 5/31/19, revealed one with hand written adju staffing for RNs, LPNs PM to 11:00 PM). In a recorded census reve 5/26/19, and 5/28/19)	3:00 AM to 11:00 PM shift for the entire skilled nursing urther review revealed no entered for the 7:00 AM to 0 PM to 11:00 PM shift, and AM shift. ursing Staff Schedule for e was a Registered Nurse or Medication Administration ng the 7:00 AM to 3:00 PM led nursing facility eview revealed there were 6 to 11:00 PM shift working a there were 4 NAs scheduled 00 AM shift for the entire population. ursing Hours for Healthcare 1/19 revealed the facility had PNs for the 7:00 PM to 3:00 e 3:00 PM to 11:00 PM shift , and 3 NAs on the 11:00 or the entire skilled nursing urther review revealed no entered for the 7:00 AM to 0 PM to 11:00 PM shift, and AM shift. B Daily Nursing Hours for form, 5/24/19 through e day of eight days (5/28/19) ustments to the printed s, and CNAs (CNAs: 3:00 addition, review of the ealed three days (5/25/19, of eight with changes to the hift to shift which would	F 732			

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	-	ID HUMAN SERVICES				FORM	06/28/2019 APPROVED	
CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		345515	B. WING		_	06/0	C 05/2019	
NAME OF P	ROVIDER OR SUPPLIER		S	TREET ADDRESS, CITY, ST	ATE, ZIP CODE			
PRUITTHEALTH-TOWN CENTER				300 ROBERTA ROAD IARRISBURG, NC 2807	75			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORREC CROSS-REFEREN	B PLAN OF CORRECTION CTIVE ACTION SHOULD BE NCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE	
F 732	Continued From page	: 11	F 732					
	Nursing (DON) on 6/5 stated she was respo Nursing Hours for Hea was in charge of staff updated the staffing in next day Monday thro following the weeken some of the sheets to DON reviewed the Da and compared it to the Healthcare Centers fr discrepancies for staff 5/24/19, 5/25/19, 5/26 5/29/19, 5/30/19, and the DON revealed the been entered for at le the following days: 5/2 5/31/19. The DON st Hours for Healthcare accurate for staffing for information reviewed some of the forms rev was her goal to updat she expected the shiff staffing and the censu would be accurate. An interview was com Administrator on 6/5/1 Administrator further s weekend supervisor to	aumbers on the form the bugh Friday, or on Monday ds, but she had not updated or reflect actual staffing. The aily Nursing Staff Schedule e Daily Nursing Hours for om and discovered fing for the following days: 5/19, 5/27/19, 5/28/19, 5/31/19. Further review by e census number had not ast two to the three shifts on 24/19, $5/27/19, 5/30/19,$ and ated the Daily Nursing Centers Form was not or all the forms and census and was incomplete for viewed. The DON stated it te the staffing sheet daily or t supervisor to update us information, so the form ducted with the 19 at 1:07 PM. The t was her expectation for the for Healthcare Centers Form curate through the day. The stated she expected the o update the form through ing the 11:00 PM to 7:00 AM						

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