PRINTED: 05/19/2015 FORM APPROVED OMB NO. 0938-0391

|                          | OF DEFICIENCIES<br>F CORRECTION   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:   | ` ′                |     | ONSTRUCTION  | (X3) DATE<br>COMF | SURVEY<br>PLETED           |
|--------------------------|---|--|--------------------|-----|--|-------------------|----------------------------|
|                          |   | 345329   | B. WING _          |     |  |                   | C<br><b>23/2015</b>        |
|                          | ROVIDER OR SUPPLIER  ' REHABILITATION AND   | HEALTHCARE   |                    | 203 | EET ADDRESS, CITY, STATE, ZIP CODE<br>0 HARPER AVENUE NW<br>NOIR, NC 28645   |                   |                            |
| (X4) ID<br>PREFIX<br>TAG | (EACH DEFICIENC   | ATEMENT OF DEFICIENCIES<br>Y MUST BE PRECEDED BY FULL<br>LSC IDENTIFYING INFORMATION)  | ID<br>PREFI<br>TAG | <   | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BI<br>CROSS-REFERENCED TO THE APPROPRIA<br>DEFICIENCY) |                   | (X5)<br>COMPLETION<br>DATE |
| F 000                    | INITIAL COMMENTS  |  | F                  | 000 |  |                   |                            |
| F 159<br>SS=B            | complaint investigation   | cited as a result of the on Event ID #4W0G11. ILITY MANAGEMENT OF  | F.                 | 159 |  |                   | 5/21/15                    |
|                          | facility must hold, saf   | nal funds of the resident cility, as specified in  |                    |     |  |                   |                            |
|                          | funds in excess of \$5 account (or accounts the facility's operating all interest earned on account. (In pooled a | osit any resident's personal 0 in an interest bearing ) that is separate from any of g accounts, and that credits resident's funds to that accounts, there must be a for each resident's share.) |                    |     |  |                   |                            |
|                          | funds that do not exc   | ntain a resident's personal<br>eed \$50 in a non-interest<br>rest-bearing account, or  |                    |     |  |                   |                            |
|                          | that assures a full and accounting, according accounting principles   | ablish and maintain a system<br>d complete and separate<br>g to generally accepted<br>, of each resident's personal<br>e facility on the resident's  |                    |     |  |                   |                            |
|                          |   | clude any commingling of cility funds or with the funds nan another resident.  |                    |     |  |                   |                            |
|                          |   | al record must be available rements and on request to  |                    |     |  |                   |                            |
| ABORATORY                | DIRECTOR'S OR PROVIDER/S  | SUPPLIER REPRESENTATIVE'S SIGNATURE  |                    |     | TITLE  |                   | (X6) DATE                  |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

05/15/2015 **Electronically Signed** 

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:   | ` ′                 | E CONSTRUCTION   | (X3) DATE SURVEY<br>COMPLETED  |  |
|--|---|---------------------|--|--|--|
|  | 345329  | B. WING             |  | C<br>04/23/2015  |  |
| NAME OF PROVIDER OR SUPPLIER  GATEWAY REHABILITATION AND H   | IEALTHCARE  | :                   | STREET ADDRESS, CITY, STATE, ZIP CODE  2030 HARPER AVENUE NW  LENOIR, NC 28645   | 1 04/23/2013   |  |
| PREFIX (EACH DEFICIENCY  | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)   | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD B<br>CROSS-REFERENCED TO THE APPROPRI<br>DEFICIENCY)   | DATE   |  |
| The facility must notify Medicaid benefits whe resident's account read SSI resource limit for a section 1611(a)(3)(B) a amount in the account the resident's other no reaches the SSI resourcesident may lose eligion.  This REQUIREMENT by: Based on observation resident and staff interprovide access to reside accounts managed by and #94).  The findings included:  1. On 04/22/15 at apporange sign regarding was observed on an offacility lobby, posting be AM-10:00 AM and 2:00 through Friday. No fur posted on the sign aboun weekends.  Resident #35 was adro3/25/13. A recent Mit 01/02/15 indicated Resident Re | each resident that receives in the amount in the ches \$200 less than the one person, specified in of the Act; and that, if the in addition to the value of nexempt resources, rece limit for one person, the bility for Medicaid or SSI.  is not met as evidenced  is not met as evidenced  is not met as evidenced  is record review, and views, the facility failed to dent funds on weekends for its who had personal fund the facility. (Residents #25  roximately 12:15 PM an personal fund accounts ffice window, located in the tranking hours from 9:00 or PM to 5:00 PM Monday ther information was out money being available  mitted to the facility on inimum Data Set dated sident #35 was cognitively in making and was usually | F 159               | This plan of correction does not constitute an admission or agreement the Provider of the truth of the facts alleged or conclusions set forth in this Statement of Deficiencies. This Plan of Correction is prepared solely because required by State and Federal Law.  F 159  1. On 4/27/15 both Resident #35 and Resident #94 were informed verbally a in writing by the Executive Director resident funds are available on weeker from the hours of 2:00 - 5:00 pm. Residents were notified to request any funds needed from their Charge Nurse Facility Manager On Duty.  2. All residents and responsible partie were notified via letter dated 5/14/15 of the facility daily banking hours; including banking hours on the weekends. A significant in the second control of the second contr | of it is and and second |  |

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:                              | ` '                 | PLE CONSTRUCTION  |                | (X3) DATE SURVEY<br>COMPLETED |  |
|---|--|---|---------------------|---|----------------|-------------------------------|--|
|   |  | 345329  | B. WING             |   |                | C                             |  |
| NAME OF D   | ROVIDER OR SUPPLIER  | 343323  |                     | STREET ADDRESS, CITY, STATE, ZIP CODI   |                | 4/23/2015                     |  |
| NAME OF PI  | ROVIDER OR SUPPLIER  |   |                     |   | =              |                               |  |
| GATEWAY   | REHABILITATION AND   | HEALTHCARE  |                     | 2030 HARPER AVENUE NW   |                |                               |  |
| · · · · · · · · · · · · · · · · · · ·               |  |   |                     | LENOIR, NC 28645  |                |                               |  |
| (X4) ID<br>PREFIX<br>TAG                            | (EACH DEFICIENC  | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF COI<br>(EACH CORRECTIVE ACTION<br>CROSS-REFERENCED TO THE<br>DEFICIENCY) | SHOULD BE      | (X5)<br>COMPLETION<br>DATE    |  |
| E 450   | 0 " 15   |   |                     |   |                |                               |  |
| F 159   | Continued From page  | e 2   | F 15                | 59  |                |                               |  |
|   |  |   |                     | has been placed in the facility   | lobby noting   |                               |  |
|   | On 04/21/15 at 9:05  | AM an interview was   |                     | banking hours for the facility.   |                |                               |  |
|   | conducted with Resid   | lent #35. She stated she  |                     |   |                |                               |  |
|   | cannot get money fro   | m her personal funds  |                     | 3. All new admissions admitted  | ed to the      |                               |  |
|   |  | ends because the posted   |                     | facility from 5/15/15 and ongo  | ing will be    |                               |  |
|   |  | e window noted banking  |                     | notified via letter upon admiss   | -              |                               |  |
|   | hours only Monday th   | nrough Friday.  |                     | informing them of facility bank   |                |                               |  |
|   |  |   |                     | Resident's and/or Responsible   | e Parties will |                               |  |
|   | On 04/23/15 at 3:33  | 3 PM an interview was sign an acknowledgment of their                           |                     |   |                |                               |  |
|   | conducted with the A   | ssistant Business Office  |                     | understanding of the facility's   | banking        |                               |  |
|   | Manager (ABOM). T  | he ABOM stated a resident   |                     | hours. An audit will be comple  | -              |                               |  |
|   | and/or responsible party  Executive Director and/or BOM of 6 |   | √l of each          |   |                |                               |  |
|   | must sign an agreem  | n an agreement to open a trust fund admission file to assure notification to    |                     | cation to   |                |                               |  |
|   | account. The resider   | nt or responsible party had   |                     | Resident and/or Responsible   | Party. This    |                               |  |
|   | been told money wou  | ıld be available Monday   |                     | audit will be completed on all  | new            |                               |  |
|   | through Friday from 8  | 3:00 AM to 4:30 PM. The   |                     | admission (after 5/15/15) for for   | our weeks      |                               |  |
|   | ABOM said if a reside  | ent required money for the  |                     | and then a monthly audit will b   | е              |                               |  |
|   | weekend they neede   | d to request the money  |                     | completed with a sample size  | of five new    |                               |  |
|   | during the week.   |   |                     | admissions per month for the months; then randomly therea                                   |                |                               |  |
|   | On 04/23/15 at 4:51  | PM an interview was   |                     |   |                |                               |  |
|   | conducted with the A   | dministrator. The   |                     | 4. The results of these audits  | will be        |                               |  |
|   | Administrator stated   | the facility kept a locked box  |                     | reported to the Quality Assura  | nce            |                               |  |
|   | containing \$25 if the                                       | residents needed money on   |                     | Performance Committee mon   | thly by the    |                               |  |
|   | weekends. She state  | ed this information was   |                     | Executive Director and/or the   | Business       |                               |  |
|   | shared with residents  | that attended a Resident  |                     | Office Manager for six months   | and/or until   |                               |  |
|   | Council Meeting. Wh  | nen the Administrator found   |                     | substantial compliance is obta  | ined. The      |                               |  |
|   | the Resident Council   | Meeting minutes she   |                     | Quality Assurance Performant  | ce             |                               |  |
|   | realized this occurred                                       | l in 2013 and no further  |                     | Committee will evaluate the e   | ffectiveness   |                               |  |
|   | information had been   | provided to residents.  |                     | of the monitoring tools for mai   | ntaining       |                               |  |
|   |  |   |                     | substantial compliance and m  | ake any        |                               |  |
|   | 2. On 04/22/15 at ap   | proximately 12:15 PM an   |                     | changes to the corrective action  | on if          |                               |  |
|   | orange sign regardin   | g personal fund accounts  |                     | necessary to obtain substantia  | al             |                               |  |
|   | was observed on an   | office window, located in the   |                     | compliance. The Quality Assu  | ırance         |                               |  |
|   | facility lobby, positing                                     | banking hours from 9:00   |                     | Performance Improvement Co  | mmittee        |                               |  |
|   | AM -10:00 AM and 2   | :00 PM to 5:00 PM Monday  |                     | members consist of, but not lii   | mited to, the  | 1                             |  |
|   |  | urther information was  |                     | Executive Director, Director of   |                | 1                             |  |
|   | posted on the sign at  | oout money being available  |                     | Services, Medical Director, Sc  | ocial          |                               |  |
|   | on weekends.   | -   |                     | Services Director, Activities D   | irector,       |                               |  |

|                          | AND PLAN OF CORRECTION IDENTIFICATION NUMBER:  A. BUILDING COMI  |  | E SURVEY<br>PLETED  |  |        |                            |
|--------------------------|--|--|---------------------|--|--------|----------------------------|
|                          |  | 345329   | B. WING             |  | 04     | C<br>J/23/2015             |
|                          | ROVIDER OR SUPPLIER  REHABILITATION AND  | HEALTHCARE   | :                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br>2030 HARPER AVENUE NW<br>LENOIR, NC 28645                       |        | 72072010                   |
| (X4) ID<br>PREFIX<br>TAG | (EACH DEFICIENC  | TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)  | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORREC<br>(EACH CORRECTIVE ACTION SHOI<br>CROSS-REFERENCED TO THE APPR<br>DEFICIENCY) | JLD BE | (X5)<br>COMPLETION<br>DATE |
| F 159                    | 09/25/13. A recent M 03/30/15 indicated R intact for daily decisic able to understand a himself understood.  On 04/21/15 at 10:58 conducted with Resid business office was a he could not get any funds account.  On 04/23/15 at 3:33 conducted with the A   | Imitted to the facility on Minimum Data Set dated esident #94 was cognitively on making and was usually nd usually able to make  B AM an interview was dent #94. He stated the closed on the weekends and money from his personal  PM an interview was ssistant Business Office he ABOM stated a resident  | F 159               | Maintenance Director and the Min Data Set Assessment Nurse.  | imum   |                            |
|                          | must sign an agreem account. The resided been told money work through Friday from 8 ABOM said if a residweekend they neededuring the week.  On 04/23/15 at 4:51 conducted with the AAdministrator stated containing \$25 if the weekends. She state shared with residents Council Meeting. With the Resident Council | nent to open a trust fund into responsible party had all be available Monday 3:00 AM to 4:30 PM. The ent required money for the d to request the money  PM an interview was dministrator. The the facility kept a locked box residents needed money on ed this information was s that attended a Resident inen the Administrator found Meeting minutes she d in 2013 with no further |                     |  |        |                            |
| F 274<br>SS=D            | 483.20(b)(2)(ii) COM<br>AFTER SIGNIFICAN   | PREHENSIVE ASSESS<br>T CHANGE  | F 274               |  |        | 5/21/15                    |

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:                                | l ` ′               | PLE CONSTRUCTION  |   | (X3) DATE SURVEY<br>COMPLETED |  |
|---|--|---|---------------------|---|---|-------------------------------|--|
|   |  | 345329  | B. WING             |   |   | C                             |  |
|   | ROVIDER OR SUPPLIER  |   |                     | STREET ADDRESS, CITY, STATE, ZIP CODE 2030 HARPER AVENUE NW LENOIR, NC 28645  |   | 04/23/2015                    |  |
| (X4) ID<br>PREFIX<br>TAG                            | (EACH DEFICIENC  | TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF COR<br>(EACH CORRECTIVE ACTION S<br>CROSS-REFERENCED TO THE A<br>DEFICIENCY)   | SHOULD BE   | (X5)<br>COMPLETION<br>DATE    |  |
| F 274   | facility determines, of that there has been a resident's physical or purpose of this section means a major declinates a major declinates a major declinates a transfer in the section of t |   | F 21                | 74  |   |                               |  |
|   | by: Based on record reversacility failed to compound in the provided reversacility failed to compound in the provided residents sampled for decline in 5 areas of and bowel incontiner weight loss, and admit (Residents #139 and The findings included 1. Resident #139 was 11/26/14 with diagnostage renal disease.  An admission Minimum 12/03/14 indicated Rememory loss and decognitive impairment  | ,   |                     | F 274  1. It is the practice of this facilic conduct a comprehensive asses a resident within 14 days after determines there has been a schange in the resident's physic mental condition. Resident #1 continue to receive full staff as with locomotion, toileting and phygiene and extensive staff as with eating. Resident #139 couple incontinent of bowel and blaweight has stabilized. Resider continues to be moderately coupling aired and is receiving hosp at the facility.  2. An audit of all current residence completed 5/11/15 by the Directions. | essment of<br>the facility<br>ignificant<br>cal or<br>39 will<br>sistance<br>personal<br>sistance<br>ntinues to<br>adder and<br>at #43<br>gnitively<br>ice services |                               |  |

|                          | DF DEFICIENCIES<br>CORRECTION  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:   | ` '                 | PLE CONSTRUCTION  G  |   | TE SURVEY<br>MPLETED       |
|--------------------------|--|--|---------------------|--|---|----------------------------|
|                          |  | 345329   | B. WING             |  |   | C                          |
| NAME OF D                | ROVIDER OR SUPPLIER  | 3-73323  |                     | STREET ADDRESS, CITY, STATE, ZIP COI   |   | 04/23/2015                 |
| NAME OF FI               | NOVIDER OR SUFFLIER  |  |                     |  | <i>)</i>  |                            |
| GATEWAY                  | REHABILITATION AND   | HEALTHCARE   |                     | 2030 HARPER AVENUE NW  |   |                            |
|                          |  |  |                     | LENOIR, NC 28645   |   |                            |
| (X4) ID<br>PREFIX<br>TAG | (EACH DEFICIENC  | TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)  | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CO<br>(EACH CORRECTIVE ACTIO<br>CROSS-REFERENCED TO THI<br>DEFICIENCY)  | N SHOULD BE<br>E APPROPRIATE  | (X5)<br>COMPLETION<br>DATE |
| F 274                    | Continued From pag   | e 5  | F 2                 | 74   |   |                            |
| 1 2/4                    | staff assistance for lot toilet use, and person assistance with eatin specified Resident # incontinent of bladded 176 pounds.  Resident #139 was man admission to the form of a cerebral vascular A quarterly MDS date Resident #139 presedemonstrated moder decisions in new situs the resident was total assistance for locom toilet use, and person extensive staff assist further specified Resident incontinent of bladded 136 pounds which with the December MDS of the December MDS of the December MDS of the December | ecomotion on and off the unit, nal hygiene and limited staff g. The MDS further 139 was frequently r and bowel and weighed eadmitted 01/06/15 following nospital and a new diagnosis r accident (stroke).  ed 03/05/15 indicated nted with memory loss and ate difficulty in making ations. The MDS specified lly dependent upon staff otion on and off the unit, nal hygiene and required ance for eating. The MDS ident #139 was always r and bowel and weighed as a 22.7% weight loss since | F 2                 | Clinical Services, Minimum E Nurse and Social Worker to i residents currently in the faci receiving hospice services or significant change is staff ass requirements for locomotion, personal hygiene and eating ninety days. Each identified MDS assessments have bee reflect the appropriate physic mental condition and staff as needs as required.  3. The Minimum Data Set N maintain an ongoing "MDS S Change Log" beginning 5/15 residents with significant char resident's physical or mental and a comprehensive assess completed within fourteen dafacility determines that there significant change in the resi physical or mental condition. the "MDS Significant Change completed weekly for four we for three months and random by the Director of Clinical Se Social Worker to validate a comprehensive assessment completed within fourteen daresident's who had a significate physical or mental condition. Nurses received training by the Clinical Services on identifying communicating changes in rephysical or mental condition. | dentify any dility that are in have had a sistance toileting, in the past resident's en updated to cal and/or sistance  urse will significant /15 to identify anges in the condition sment will be ays after the has been a dent's An audit of a Log" will be eeks, monthly ally thereafter rices and/or was ays for ant change in Licensed the Director of ang and esident's |                            |
|                          |  | admitted to the facility on included adult failure to  |                     | The Minimum Data Set Nurs training by the Director of Cli on completing a comprehens   | e received<br>nical Services  |                            |

|                          | OF DEFICIENCIES<br>CORRECTION  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:   | ` ′                 | PLE CONSTRUCTION  G   | L COME   |                            |
|--------------------------|--|---|---------------------|---|--|----------------------------|
|                          |  | 345329  | B. WING             |   |  | C<br>/ <b>23/2015</b>      |
| NAME OF PI               | ROVIDER OR SUPPLIER  |   |                     | STREET ADDRESS, CITY, STATE, ZIP CODE   | 1 047  | 20/2010                    |
|                          |  |   |                     | 2030 HARPER AVENUE NW   |  |                            |
| GATEWAY                  | REHABILITATION AND   | HEALTHCARE  |                     | LENOIR, NC 28645  |  |                            |
| (X4) ID<br>PREFIX<br>TAG | (EACH DEFICIENC)   | ATEMENT OF DEFICIENCIES<br>Y MUST BE PRECEDED BY FULL<br>.SC IDENTIFYING INFORMATION)   | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOUL<br>CROSS-REFERENCED TO THE APPROF<br>DEFICIENCY)   | ) BE   | (X5)<br>COMPLETION<br>DATE |
| F 274                    | order dated 08/20/14 Further review of the hospice services begand a review of submitted admission MDS dated MDS dated 01/22/15-change MDS assessing completed after Resident Mospice services.  A quarterly Minimum 01/22/15 indicated Recognitively impaired a services while a resident mospice services while a resident mospice was evices while a resident mospice and intervention. An interview was condon 04/22/15 at 10:18 significant change MI Resident mospices, and a significant mospices, and a significant change mospices, and a significant change was condoministrator on 04/2 stated she expected a assessment to be corbegan receiving hospic explained a significant should have been condomistrator on 04/2 stated she expected a assessment to be corbegan receiving hospic explained a significant should have been condomistrator on 04/2 stated she expected a sassessment to be corbegan receiving hospic explained a significant should have been condomistrator on 04/2 stated she expected a sassessment to be corbegan receiving hospic explained a significant should have been condomistrator on 04/2 stated she expected a sassessment to be corbegan receiving hospic explained a significant should have been condomistrator on 04/2 stated she expected a sassessment to be corbegan receiving hospic explained a significant should have been condomistrator on 04/2 stated she expected a sassessment to be corbegan receiving hospic explained a significant should have been condomistrator on 04/2 stated she expected as section as the significant change and the significant change and the significant change at the significant change and the significa | ew revealed a physician for a hospice consult. medical record revealed an on 09/18/14.  MDS assessments-an do 08/11/14 and a quarterly revealed a significant ment had not been dent #43 began receiving.  Data Set (MDS) dated esident #43 was moderately and received hospice ent of the facility. In 01/30/15 indicated eviving hospice services and as were in place. In other seceiving hospice services. In other seceiving hospice services. In other seceiving hospice services. In other seceiving hospice services and the seceiving hospice services. In other seceiving hospice services and the seceiving hospice services and the seceiving hospice services. In other seceiving hospice services are seceiving hospice cant change MDS should a for Resident #43. In other seceiving hospice icant change MDS should a significant change MDS should a significant change MDS should a significant change MDS mpleted on any resident who ice services. She further the change MDS assessment in mpleted for Resident #43. | F 27                | assessment for identified residents of fourteen days on 5/11/15. The Minin Data Set Nurse also received trainin the Regional Minimum Data Set Nur Coordinator on 5/15/15 regarding completing a comprehensive assess for identified residents within fourtee days. Newly hired licensed nurses a Minimum Data Set Nurses will receiveducation upon hire.  4. The results of the audits complet be reported to the Quality Assurance Performance Improvement Committe monthly by the Director of Clinical Services and/or Assistant Director of Clinical Services fore six months and until substantial compliance is obtain The Quality Assurance Performance Improvement Committee will evaluate effectiveness of the monitoring tools for maintaining substantial complian and make changes to the corrective action if necessary to obtain substance of the compliance. The Quality Assurance Performance Improvement Committee Miller Executive Director, Director of Clinical Services, Medical Director, Social Services Director, Activities Director Maintenance Director, and the Minin Data Set Assessment Nurse. | mum g by se ment n ind ve ed will ee d/or ied. e the used ce tial ee o, the al | 5/21/15                    |

PRINTED: 05/19/2015 FORM APPROVED OMB NO. 0938-0391 (X3) DATE SURVEY

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:   | (X2) MULTIPLE CONSTRUCTION  A. BUILDING |      |   | (X3) DATE SURVEY<br>COMPLETED |                            |
|---|--|--|---|------|---|-------------------------------|----------------------------|
|   |  | 345329   | B. WING                                 |      |   |                               | C<br><b>23/2015</b>        |
|   | ROVIDER OR SUPPLIER  REHABILITATION AND  | HEALTHCARE   |   | 20   | TREET ADDRESS, CITY, STATE, ZIP CODE<br>030 HARPER AVENUE NW<br>ENOIR, NC 28645   |                               | 20/20 10                   |
| (X4) ID<br>PREFIX<br>TAG                            | (EACH DEFICIENC  | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)  | ID<br>PREFI<br>TAG                      |      | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)   |                               | (X5)<br>COMPLETION<br>DATE |
| F 278   | each assessment with participation of health A registered nurse meassessment is completed. Each individual who assessment must significant that portion of the assessment is complete. | ust conduct or coordinate h the appropriate n professionals.  ust sign and certify that the eted.  completes a portion of the n and certify the accuracy of sessment.  Medicaid, an individual who y certifies a material and esident assessment is ey penalty of not more than ssment; or an individual who y causes another individual nd false statement in a is subject to a civil money | F                                       | 2278 | DEFICIENCY)   |                               |                            |
|   | This REQUIREMENT<br>by:<br>Based on record rev<br>facility failed to accur<br>change Minimum Da<br>residents sampled fo<br>hospice. (Resident #<br>Findings included:<br>Resident #10 was rea  | iews and staff interviews, the ately code a significant ta Set (MDS) for 1 of 4 r MDS review related to 10).  admitted to the facility on a included congestive heart and weight loss.   |   |      | F 278  1. It is the practice of the facility to accurately code a significant change Minimum Data Set in Box O100K2 for residents receiving hospice services. Resident #10 continues to receive hospice services and it is indicated on Minimum Data Set in Box O100K2. | the                           |                            |

|                          | OF DEFICIENCIES<br>F CORRECTION  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:   | (X2) MULT<br>A. BUILDIN |     | CONSTRUCTION   | (X3) DATE<br>COMP           | SURVEY<br>LETED            |
|--------------------------|--|--|-------------------------|-----|--|-----------------------------|----------------------------|
|                          |  | 345329   | B. WING _               |     |  |                             | 23/2015                    |
| NAME OF P                | ROVIDER OR SUPPLIER  |  | <u> </u>                | S   | TREET ADDRESS, CITY, STATE, ZIP CODE   | 1 04/                       | 23/2015                    |
|                          |  |  |                         | 20  | 030 HARPER AVENUE NW   |                             |                            |
| GATEWAY                  | REHABILITATION AND   | HEALTHCARE   |                         | L   | ENOIR, NC 28645  |                             |                            |
| (X4) ID<br>PREFIX<br>TAG | (EACH DEFICIENC  | ATEMENT OF DEFICIENCIES<br>Y MUST BE PRECEDED BY FULL<br>LSC IDENTIFYING INFORMATION)  | ID<br>PREFIX<br>TAG     | x   | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BI<br>CROSS-REFERENCED TO THE APPROPRIA<br>DEFICIENCY)   |                             | (X5)<br>COMPLETION<br>DATE |
| F 278                    | Continued From page  | e 8  | F 2                     | 278 |  |                             |                            |
| F 278                    | physician order dated consult. Further review of the Resident #10 began in 03/13/15. A significant change I indicated Resident #10 cognitively impaired. Checked, indicating Resident #10 was received with the care plan revised Resident #10 was received and intervention. An interview was con on 04/22/15 at 12:38 the significant change because Resident #1 services. She explain the wrong box in the other resident's significant change in the wrong box in the other resident's significant | medical record revealed receiving hospice care on MDS dated 03/29/15 10 was moderately Box O100K2 was not resident #10 did not receive e a resident of the facility. If 03/31/15 indicated receiving hospice services and ms were in place. If 05/20 was completed was 0 started receiving hospice hed she must have clicked computer when completing ant change MDS. She hould have been checked, 10 received hospice lent of the facility. If 03/15 at 2:23 PM. She hours was for each MDS to be | F 2                     | 278 | 2. An audit of all current residents receiving hospice services was completely the Minimum Data Set Nurse on 5/11/15 to validate the Minimum Data Sindicates the resident is receiving hospiservices.  3. The Minimum Data Set Nurse will maintain an ongoing "MDS Significant Change Log" to identify residents receiving hospice services and a comprehensive assessment will be completed within 14 days. An audit of "MDS significant Change Log" will be completed weekly for four weeks, monifor three months then randomly thereat by the Director of Clinical Services and Social Worker to validate a comprehensive assessment was completed within fourteen days for resident's receiving hospice services. The Minimum Data Set Nurse received training by the Director of Clinical Servicentaining by the Director of Clinical Servicentaining by the Director of Clinical Servicentaining completing a comprehensive assessment for residents receiving hospice services within fourteen days. Newly hired Minimum Data Set Nurses will receive education upon hire.  4. The results of the audits will be reported to the Quality Assurance Performance Improvement Committee monthly by the Director of Clinical Services for six months and/or until substantial compliance is obtained. The Quality Assurance Performance Improvement Committee monthly evaluate to the provement Committee will evaluate to the provement Co | Set ince the thly fter l/or |                            |

|                          | OF DEFICIENCIES<br>CORRECTION  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:                                |                    | PLE CONSTRUC  |  | (X3) DATE<br>COMP                        | SURVEY                     |
|--------------------------|--|--|--------------------|---|--|--|----------------------------|
|                          |  |  |                    |   |  | (  | С                          |
|                          |  | 345329   | B. WING_           |   | <del></del>  | 04/                                      | 23/2015                    |
|                          | ROVIDER OR SUPPLIER  'REHABILITATION AND   | HEALTHCARE   |                    |   | RESS, CITY, STATE, ZIP CODE  R AVENUE NW  2 28645  |  |                            |
| (X4) ID<br>PREFIX<br>TAG | (EACH DEFICIENC)   | ATEMENT OF DEFICIENCIES<br>Y MUST BE PRECEDED BY FULL<br>SC IDENTIFYING INFORMATION) | ID<br>PREFI<br>TAG |   | PROVIDER'S PLAN OF CORRECTION<br>EACH CORRECTIVE ACTION SHOULD BI<br>ROSS-REFERENCED TO THE APPROPRIA<br>DEFICIENCY)   |  | (X5)<br>COMPLETION<br>DATE |
| F 278 F 367 SS=D         | 483.35(e) THERAPEI<br>BY PHYSICIAN   | UTIC DIET PRESCRIBED st be prescribed by the   | F2                 | effective used for complia correctir substan Assurar Commit limited t of Clinic Social S Director Minimum | eneww of the monitoring tools remaintaining substantial since and make changes to the ve action if necessary to obtain stial compliance. The Quality nece Performance Improvement the members consist of, but no to, the Executive Director, Director, Services Director, Activities remaintenance Director, and the model of the Data Set Assessment Nurse.   | etor<br>e                                | 5/21/15                    |
|                          | by: Based on observatio interviews, the facility diet as ordered by the residents reviewed fo The findings included Resident #97 was adwith diagnoses which end stage renal disea history of coronary and Minimum Data Set da resident's cognition w severely impaired.  A care plan dated 01/ | r nutrition. (Resident #97)  |                    | implement by the Freceivin per the renal disper the  2. An authorape Physicia of Clinic on 5/15 is accur  | the practice of the facility to ent therapeutic diets as prescribely sician. Resident #97 is a ga Regular, NAS, CCD diet as Physician order. The therapeutiet was discontinued on 4/22/15 Physician order.  Budit of all residents with a autic diet prescribed by the an was completed by the Direct cal Services and Dietary Manage 1/15 to validate that the diet order at the continued on the meal tray ticket and the receiving the appropriate dieters. | s<br>ic<br>as<br>or<br>er<br>ered<br>the |                            |

|               |                          | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:         | (X2) MULTIPLE CONSTRUCTION  A. BUILDING |     | (X3) DATE SURVEY<br>COMPLETED  |          |                    |  |
|---------------|--------------------------|--|---|-----|--|----------|--------------------|--|
|               |                          |  | 71. 501251                              | _   |  | ,        | С                  |  |
|               |                          | 345329   | B. WING                                 |     |  | 1        | /23/2015           |  |
| NAME OF PI    | ROVIDER OR SUPPLIER      | 1  | 1                                       | S   | TREET ADDRESS, CITY, STATE, ZIP CODE   | <u> </u> | 20,2010            |  |
|               |                          |  |   | 20  | 030 HARPER AVENUE NW   |          |                    |  |
| GATEWAY       | REHABILITATION AND       | HEALTHCARE   |   | L   | ENOIR, NC 28645  |          |                    |  |
| (X4) ID       | SUMMARY ST               | ATEMENT OF DEFICIENCIES                                    | ID                                      |     | PROVIDER'S PLAN OF CORRECTION  |          | (X5)               |  |
| PREFIX<br>TAG | ,                        | Y MUST BE PRECEDED BY FULL<br>LSC IDENTIFYING INFORMATION) | PREFI<br>TAG                            |     | (EACH CORRECTIVE ACTION SHOULD B<br>CROSS-REFERENCED TO THE APPROPRIA<br>DEFICIENCY) |          | COMPLETION<br>DATE |  |
| F 367         | Continued From page      | e 10   | F                                       | 367 |  |          |                    |  |
|               |                          | o comply with the diet                                     |   |     |  |          |                    |  |
|               | I .                      | ent period ending 04/13/15.                                |   |     | 3. The Dietary Manager will maintain a   | an       |                    |  |
|               | _                        | d provide and serve the                                    |   |     | updated "Daily Diet Census" to ensure  |          |                    |  |
|               | I .                      | Registered Dietician (RD) to                               |   |     | that residents are receiving therapeutic   |          |                    |  |
|               | evaluate and make d      |  |   |     | diets as prescribed by the Physician.  |          |                    |  |
|               | recommendations as       | <u> </u>   |   |     | Licensed Nurses will notify the Dietary  |          |                    |  |
|               |                          |  |   |     | Department of Physician prescribed die   | et       |                    |  |
|               | A review of Resident     | #97's medical record                                       |   |     | orders utilizing the "Dietary  |          |                    |  |
|               |                          | was readmitted to the                                      |   |     | Communication" form which will then b  | e        |                    |  |
|               | facility 04/16/15 follow | wing placement of a stent                                  |   |     | updated on the "Daily Diet Census" by  |          |                    |  |
|               |                          | arterial blockage. Included                                |   |     | Dietary Manager. An audit will be  | ,        |                    |  |
|               |                          | sion orders on that date was                               |   |     | completed by the Director of Clinical  |          |                    |  |
|               | an order for a regular   | r, no added salt (NAS),                                    |   |     | Services for five random residents to  |          |                    |  |
|               | consistent carbohydra    | ate (CCD), renal diet.                                     |   |     | validate that the appropriate Physician  |          |                    |  |
|               |                          |  |   |     | prescribed diet order is documented or   | 1        |                    |  |
|               | Continued medical re     | ecord review revealed a                                    |   |     | the "Daily Diet Census" and "Dietary   |          |                    |  |
|               | nutrition evaluation w   | ritten by the RD and dated                                 |   |     | Communication" and will physically   |          |                    |  |
|               |                          | pecified Resident #97 was                                  |   |     | observe the resident is receiving meal   | tray     |                    |  |
|               | I .                      | ility 04/16/15 following stent                             |   |     | as indicated. This audit will be comple  |          |                    |  |
|               | 1 5                      | ded other diagnoses which                                  |   |     | weekly for four weeks, monthly for thre  | е        |                    |  |
|               |                          | enal disease, diabetes                                     |   |     | months and then randomly thereafter.   |          |                    |  |
|               | I .                      | y syndrome. The RD further                                 |   |     | The Dietary Manager and Licensed   |          |                    |  |
|               | 1 -                      | t was on a therapeutic renal,                              |   |     | Nurses received training by the Region   | al       |                    |  |
|               |                          | vas appropriate related to                                 |   |     | Director of Clinical Services and the  |          |                    |  |
|               | diagnoses of end sta     | ·  |   |     | Director of Clinical Services on 4/22/15   | on       |                    |  |
|               | hypertension, and dia    | abetes mellitus.   |   |     | appropriate communication and  |          |                    |  |
|               | A                        | 1/00/40 -+ 44.57 AM  |   |     | implementation of therapeutic diets as   |          |                    |  |
|               |                          | 1/22/13 at 11:57 AM revealed                               |   |     | prescribed by the Physician, Newly hir   |          |                    |  |
|               |                          | ed parmesan chicken with                                   |   |     | Dietary Managers and Licensed Nurse  | 5        |                    |  |
|               | I .                      | ssed salad, banana pudding, fthe tray card that came with  |   |     | will receive training upon hire.   |          |                    |  |
|               |                          | gular, NAS and CCD were                                    |   |     | 4. The results of the audits will be   |          |                    |  |
|               |                          | ments. The tray card did not                               |   |     | reported to the Quality Assurance  | 26       |                    |  |
|               | indicate a renal diet v  |  |   |     | Performance Committee monthly by th  |          |                    |  |
|               | maioaio a ronai alet v   | tao part of the order.                                     |   |     | Director of Clinical Services and/or the   |          |                    |  |
|               | An interview was con     | ducted with the Dietary                                    |   |     | Assistant Director of Clinical Services f  |          |                    |  |
|               | I .                      | /22/15 at 3:18 PM. The DM                                  |   |     | six months and/or until substantial  | J.       |                    |  |
|               | , , ,                    | al diet had been ordered for                               |   |     | compliance is obtained. The Quality  |          |                    |  |
|               |                          | M found a vellow diet slip in                              |   |     | Assurance Performance Improvement  |          |                    |  |

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: |   | I ' '   | (X2) MULTIPLE CONSTRUCTION  A. BUILDING |   |   | (X3) DATE SURVEY<br>COMPLETED |                            |
|---|---|---|---|---|---|-------------------------------|----------------------------|
|   |   | 345329  | B. WING _                               |   |   |                               | C<br><b>23/2015</b>        |
|   | ROVIDER OR SUPPLIER   | HEALTHCARE  |   |   | RESS, CITY, STATE, ZIP CODE<br>R AVENUE NW<br>C 28645   | 1 04/                         | 23/2013                    |
| (X4) ID<br>PREFIX<br>TAG  | (EACH DEFICIENC   | ATEMENT OF DEFICIENCIES<br>Y MUST BE PRECEDED BY FULL<br>LSC IDENTIFYING INFORMATION)   | ID<br>PREFIX<br>TAG                     | PROVIDER'S PLAN OF CORRECTION  (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATI DEFICIENCY)    |   |                               | (X5)<br>COMPLETION<br>DATE |
| F 367   | Resident #97's medic resident's diet order a NAS, CCD, renal diet #97 would have not glunch and milk was lir renal diet.  During a continued in 04/22/15 the DM state noting the NAS, CCD She stated the new o sent to dietary and the corrected.  An interview was con Administrator on 04/2 Administrator stated sorders for diets were | cal record that noted the as of 04/16/15 was regular, i. The DM stated Resident potten tomato sauce for mited to ½ cup per day on a sterview at 3:30 PM on ed she found the diet slip to renal diet for Resident #97. It reder was misplaced when e required diet would be ducted with the 12/15 at 5:00 PM. The she expected physician carried out as ordered. The led the facility acknowledged | F3                                      | Committed of the mean substanted changes necessate complianted performed member executive Services Services Mainten | tee will evaluate the effectiver nonitoring tools for maintaining tial compliance and make is to the corrective action if any to obtain substantial ince. The Quality Assurance nance Improvement Committee is consist of, but not limited to be Director, Director of Clinical is, Medical Director, Social is Director, Activities Director, nance Director, and the Minimust Assessment Nurse. | e<br>, the<br>I               |                            |