

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

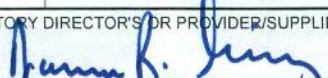
PRINTED: 12/08/2014
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345003	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/24/2014
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NAME OF PROVIDER OR SUPPLIER SILAS CREEK REHABILITATION CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 3350 SILAS CREEK PARKWAY WINSTON-SALEM, NC 27103
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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F 514 SS=B	<p>483.75(l)(1) RES RECORDS-COMplete/ACCURATE/ACCESSIBLE</p> <p>The facility must maintain clinical records on each resident in accordance with accepted professional standards and practices that are complete; accurately documented; readily accessible; and systematically organized.</p> <p>The clinical record must contain sufficient information to identify the resident; a record of the resident's assessments; the plan of care and services provided; the results of any preadmission screening conducted by the State; and progress notes.</p> <p>This REQUIREMENT is not met as evidenced by: Based on record review and staff interview the facility failed to document the administration of as needed Opioid pain medications for 4 of 4 residents (Resident #1, #2, #3, and #4) in the official medical record.</p> <p>1) Resident #1 was most recent admission to the facility was on 10/23/2014. A review of the physician orders for Resident #1 dated 10/23/2014 included Norco (Opioid pain medication) tablet 5-325 mg (milligram) give one tablet by mouth every 4 hours as needed for pain.</p> <p>A record review of Resident #1 's Medication Administration Record (MAR) from a time period from 11/6/2014 through Resident #1 's discharge on 11/14/2014 revealed a Norco tablet was administered 5 times: 11/7/2014 at 0015, 11/8/2014 at 0415, 11/11/2014 at 1139, 11/12/2014 at 0600, and 11/13/2014 at 0200.</p>	F 514	<p>Residents #1, #2 and #3 have been discharged from the facility. Resident #4 continues to receive prn narcotic pain medication, which is documented on the Controlled Medication Utilization Record as well as on his MAR when administered.</p> <p>An audit was completed on the residents in the facility receiving narcotic medication. The Control Medication Utilization Records were compared to the corresponding MARS to assess the licensed nurses documentation of administered Narcotics.</p> <p>Nursing staff have been in-serviced on the correct procedure for the administration and documentation of controlled substances within the facility.</p>	11/15
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE Administrator	(X6) DATE 12/16/14
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

GS
J.H.

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F 514	Continued From page 1 A record review of Resident #1 ' s Controlled Medication Utilization Record revealed the nursing staff identified by signature removed 14 Norco tablets between the dates of 11/6/2014 and 11/14/2014: 11/6/2014 at 0800, 11/6/2014 at 1345, 11/7/2014 at MN (midnight), 11/7/2014 at 0900, 11/8/2014 at 0400, 11/10/2014 at 0900, 11/11/2014 at 0300, 11/11/2014 at 1200, 11/12/2014 0600, 11/12/2014 at 1000, 11/13/2014 at 0200, 11/13/2014 at 0800, 11/13/2014 at 1330, and 11/14/2014 at 0300. On 11/24/2014 at 12:00 PM an interview with Nurse # 6 revealed she cannot explain the documentation discrepancy between Resident #1 ' s narcotic log (Controlled Medication Utilization Record) and MAR. Nurse #6 reported she signed out the medications on the narcotic [Opioid] log sheet and administered the medications. Nurse #6 revealed she should have documented the narcotics in the MAR and the MAR was the official documentation record. On 11/24/2014 at 3:27 PM an interview with the Director of Nursing revealed the MAR was part of the resident official medical record and where [an individual] would look for medication usage. The logs (Controlled Medication Utilization Record) were not part of the official medical record. Her expectation was that nursing staff document the administration of as needed medications on the MAR. 2) Resident #2 was admitted to the facility on 10/29/2014. A review of the physician orders for Resident #2 dated 10/29/2014 included Hydrocodone-Acetaminophen (Opioid pain medication) tablet 5-325 mg give 1 tablet by	F 514		

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F 514	<p>Continued From page 2</p> <p>mouth every 4 hours as needed for pain.</p> <p>A record review of Resident #2 's MAR from a time period from 11/6/2014 through 11/12/2014 revealed a Hydrocodone-Acetaminophen tablet was administered 5 times: 11/7/2014 at 0358, 11/8/2014 at 0612, 11/10/2014 at 0218, 11/10/2014 at 0938, and 11/11/2014 at 0231.</p> <p>A record review of Resident #2 's Controlled Medication Utilization Record revealed the nursing staff identified by signature removed 17 Hydrocodone-Acetaminophen tablets between the dates of 11/6/2014 and 11/12/2014: 11/6/2014 at 0030, 11/6/2014 at 0900, 11/7/2014 at 0400, 11/7/2014 at 0900, 11/8/2014 at MN, 11/8/2014 at 0600, 11/8/2014 1000, 11/8/2014 at 1700, 11/9/2014 at 1000, 11/9/2014 at 1600, 11/10/2014 at 0215, 11/10/2014 at 0900, 11/10/2014 at 2330, 11/11/2014 at 0200, 11/11/2014 at 0600, 11/12/2014 at MN, and 11/12/2014 at 0900.</p> <p>On 11/24/2014 at 12:00 PM an interview with Nurse # 6 revealed she cannot explain the documentation discrepancy between Resident #2 's narcotic log (Controlled Medication Utilization Record) and MAR. Nurse #6 reported she signed out the medications on the narcotic [Opioid] log sheet and administered the medications. Nurse #6 revealed she should have documented the narcotics in the MAR and the MAR was the official documentation record.</p> <p>On 11/24/2014 at 3:27 PM an interview with the Director of Nursing revealed the MAR was part of the resident official medical record and where [an individual] would look for medication usage. The logs (Controlled Medication Utilization Record) were not part of the official medical record. Her</p>	F 514	<p>Ten Narcotic Pharmacy Manifests, MARs and Controlled Medication Utilization Records will be reconciled weekly for 3 months by the Director of Nurses. Any discrepancies identified will investigated and resolved. Results of the weekly audits will be reported to the QA Committee during the monthly meetings to ensure continued compliance.</p>		

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F 514	Continued From page 3 expectation was that nursing staff document the administration of as needed medications on the MAR. 3) Resident #3 was admitted to the facility on 10/18/2014. A review of the physician orders for Resident #2 dated 10/18/2014 included Hydrocodone-Acetaminophen tablet 7.5-325 mg give 1 tablet by mouth every 4 hours as needed for pain. A record review of Resident #3 ' s MAR from a time period from 11/6/2014 through 11/21/2014 revealed a Hydrocodone-Acetaminophen tablet was administered 9 times: 11/6/2014 at 0217, 11/7/2014 at 0500, 11/8/2014 at 0132, 11/15/2014 at 1053, 11/15/2014 at 1942, 11/16/2014 at 0100, 11/16/2014 at 1834, 11/18/2014 at 0100, and 11/19/2014 at 0806. A record review of Resident #3 ' s Controlled Medication Utilization Record revealed the nursing staff identified by signature removed 42 Hydrocodone-Acetaminophen tablets between the dates of 11/6/2014 and 11/21/2014: 11/6/2014 at 0230, 11/6/2014 at 0800, 11/6/2014 at 1340, 11/6/2014 at 1835, 11/7/2014 at 0500, 11/7/2014 at 1700, 11/8/2014 at 0100, 11/8/2014 at 0800, 11/8/2014 at 1300, 11/8/2014 at 1730, 11/8/2014 at 2145, 11/9/2014 at 0800, 11/9/2014 at 1400, 11/9/2014 at 2030, 11/10/2014 at 0800, 11/10/2014 at 1300, 11/10/2014 at 1800, 11/11/2014 at 0300, 11/12/2014 at 0500, 11/12/2014 at 1100, 11/12/2014 at 1645, 11/12/2014 at 2235, 11/13/2014 at 0930, 11/13/2014 at 2013, 11/14/2014 at 0900, 11/14/2014 at 1400, 11/14/2014 at 2100, 11/15/2014 at 1100, 11/15/2014 at 1945, 11/16/2014 at 0100, 11/16/2014 at 0600,	F 514			

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F 514	<p>Continued From page 4</p> <p>11/16/2014 at 1330, 11/16/2014 at 1830, 11/17/2014 at 0730, 11/17/2014 at 2000, 11/18/2014 at 0100, 11/18/2014 at 2045, 11/19/2014 at 0800, 11/19/2014 at 2200, 11/20/2014 at 1500, 11/20/2014 at 2200, and 11/21/2014 at 0840.</p> <p>On 11/24/2014 at 3:16 PM an interview with Nurse # 9 revealed she did not document on the MAR out of habit. Documentation of narcotics on the Controlled Medication Utilization Record use to be the only location to document. Nurse #9 revealed the MAR was part of the official medical record and the narcotic log [Controlled Medication Utilization Record] was not.</p> <p>On 11/24/2014 at 3:27 PM an interview with the Director of Nursing revealed the MAR was part of the resident official medical record and where [an individual] would look for medication usage. The logs (Controlled Medication Utilization Record) were not part of the official medical record. Her expectation was that nursing staff document the administration of as needed medications on the MAR.</p> <p>4) Resident #4 's most recent admission to the facility was on 8/26/2014. A review of the physician orders for Resident #4 dated 8/26/2014 included Oxycodone (Opioid pain medication) tablet 5 mg give 1 tablet by mouth every 6 hours as needed for pain.</p> <p>A record review of Resident #4 's MAR from a time period from 11/9/2014 through 11/24/2014 revealed an Oxycodone tablet was administered 9 times: 11/9/2014 at 0521, 11/10/2014 at 0508, 11/13/2014 at 1622, 11/17/2014 at 1349, 11/18/2014 at 0458, 11/22/2014 at 1638,</p>	F 514			

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F 514	<p>Continued From page 5</p> <p>11/23/2014 at 0531, 11/23/2014 at 1609, and 11/24/2014 at 0100.</p> <p>A record review of Resident #4 's Controlled Medication Utilization Record revealed the nursing staff identified by signature removed 19 Oxycodone tablets between the dates of 11/9/2014 and 11/24/2014: 11/9/2014 at 0500, 11/9/2014 at 1215, 11/10/2014 at 0500, 11/11/2014 at 0500, 11/13/2014 at 0700, 11/13/2014 at 1600, 11/14/2014 at 0515, 11/14/2014 at 1330, 11/15/2014 at 0545, 11/17/2014 at 0500, 11/17/2014 at 1400, 11/18/2014 at 0445, 11/19/2014 at 0430, 11/20/2014 0430, 11/21/2014 at 0430, 11/22/2014 at 1600, 11/23/2014 at 0430, 11/23/2014 at 1400, and 11/24/2014 at 1000.</p> <p>On 11/24/2014 at 3:27 PM an interview with the Director of Nursing revealed the MAR was part of the resident official medical record and where [an individual] would look for medication usage. The logs (Controlled Medication Utilization Record) were not part of the official medical record. Her expectation was that nursing staff document the administration of as needed medications on the MAR.</p>	F 514			