PRINTED: 08/29/2014 FORM APPROVED OMB NO. 0938-0391

-	TATEMENT OF DEFICIENCIES ND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345504	B. WING _		08/	07/2014	
	PROVIDER OR SUPPLIER IR DOSHER MEM HO	SP		STREET ADDRESS, CITY, STATE, ZIP CODE 924 N HOWE STREET SOUTHPORT, NC 28461	•		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROINT DEFICIENCY)	D BE	(X5) COMPLETION DATE	
F 159 SS=C	PERSONAL FUNDS Upon written author facility must hold, so account for the person deposited with the f paragraphs (c)(3)-(6)	rization of a resident, the afeguard, manage, and sonal funds of the resident facility, as specified in	F 15	59		9/4/14	
	funds in excess of saccount (or account the facility's operational interest earned caccount. (In pooled separate accounting.) The facility must make funds that do not expenses of saccounts.	posit any resident's personal \$50 in an interest bearing ts) that is separate from any of accounts, and that credits on resident's funds to that accounts, there must be a g for each resident's share.) aintain a resident's personal acceed \$50 in a non-interest terest-bearing account, or					
	The facility must est that assures a full a accounting, according accounting principle	stablish and maintain a system and complete and separate ing to generally accepted es, of each resident's personal the facility on the resident's					
	resident funds with	reclude any commingling of facility funds or with the funds than another resident.					
	through quarterly st	cial record must be available atements and on request to or her legal representative.					
I ADODATON	Medicaid benefits w resident's account r	tify each resident that receives when the amount in the reaches \$200 less than the	JATURE	TITLE		(X6) DATE	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE

Electronically Signed

08/28/2014

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 159	section 1611(a)(3)(l amount in the acco the resident's other reaches the SSI res resident may lose e	ge 1 or one person, specified in B) of the Act; and that, if the unt, in addition to the value of nonexempt resources, source limit for one person, the eligibility for Medicaid or SSI.	F 159		
	by: Based on financial the facility failed to interest on resident bearing account for	record reviews and interview, ensure residents received 's funds kept in an interest one of one resident's with a unt with the facility. (Resident #		The facility has arranged with a local bank to set up the Resident Funds Account as an interest bearing accoun Effective 9/1/14. Person Assigned: Business Office Representative Completion date 9/4/14	t.
	2014 through July, was not applied to I During an interview representative from that the bank used interest on resident applying interest on December, 2012. Sknow why the bank the accounts.	Fund Accounts from January, 2014 revealed that interest Resident #1's fund account. on 8/7/14 at 4:55 PM, a the business office revealed by the facility used to apply 's fund accounts but stopped resident's funds as of She stated that she did not stopped paying interest on		The facility will review the quarterly statements to ensure that interest has been applied to the account. Completi Date 9/4/14 and ongoing Person Assigned: Business Office Representative	on
F 160 SS=B	know much about t accounts.	revealed that she did not he interest for resident's fund EYANCE OF PERSONAL	F 160		9/4/14

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F 160	deposited with the a within 30 days the maccounting of those probate jurisdiction estate. This REQUIREMENT by: Based on financial interview, the facilit resident funds to the probate jurisdiction estate for two of two accounts reviewed #46). The findings included 1. Resident #24 ex \$180.00 was issued \$5/6/14. During an interview representative from that the balance of sent to a family me not sure if the famil the estate. During an interview representative from that the balance of sent to a family me not sure if the famil the estate.	a resident with a personal fund facility, the facility must convey resident's funds, and a final a funds, to the individual or administering the resident's NT is not met as evidenced record review and staff y failed to convey expired e executor of the estate or administering the resident's o expired resident's fund (Resident #24 and Resident	F 160	It is the policy of the facility that upon death of a resident, his/her balance his/her personal needs fund will be accounted for and conveyed to the administrator of the estate within this days after death. If an administrator not been appointed, the balance will paid to the Clerk of the Superior Couthe county providing the Medicaid assistance within thirty days after dewith an accompanying letter. The lear remitting the funds will have the resifull name, date of death, Medicaid identification number, and will identification number, and will identification number. Person Assigned: Busin Office Representative Completion 19/4/2014 The facility will revise the admission procedures to include requesting documented evidence upon admission	in rty r has l be urt of eath etter ident's fy the ocial ness Date	
	documentation nee 2. Resident # 46 e.	see if she could get the ded. xpired on 7/24/14. A check for d to a family member who was		appointment of administrator of esta indicated. Person Assigned: Case Manager Completion Date: 9/4/201 The facility will review all current res	4	

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F 329 4 U E u d d wir a s c Brew g th	nere was no docume amily member was puring an interview epresentative from nat she did not have the family member of 46's estate. During an interview pirector of Nursing amily members to socumentation need and the family when used in electrons for its used to member the family who have not used iven these drugs unerapy is necessary in the family who have not used iven these drugs unerapy is necessary in the family who have not used iven these drugs unerapy is necessary.	utor of the estate. However, mentation verifying that the the executor of the estate. on 8/7/14 at 4:00 PM, a the business office stated re documentation to prove that was the executor of Resident on 8/7/14 at 4:55 PM, the stated that she would call the see if she could get the ded. EGIMEN IS FREE FROM RUGS g regimen must be free from An unnecessary drug is any excessive dose (including or for excessive duration; or ionitoring; or without adequate se; or in the presence of inces which indicate the dose or discontinued; or any	F 16	records to determine if the a of the estate is identified an with documentation. Where such documentation, the far a certified letter to the responsion of the support of t	ed supported to there is no cility will send onsible party of orting le Party: Case 1: 9/4/2014 practice by 1: audit to 1: present on 1: office has a 1: offic	

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F 329	drugs receive grad behavioral interven	age 4 ual dose reductions, and tions, unless clinically an effort to discontinue these	F 329				
	by: Based on record refacility failed to ensity says free from unnerto discontinue and os wounds were hear medications were refindings included: Resident #7 was resolved/13 and had displayed by the physical August 2014 reveal 220mg (milligrams) healing. The order 8/30/13. Zinc is an body and is often unhealing. Review of the reside Administration Recorded the reside 220mg once a day Initials on the MAR this medication every was free from the physical free free free free free free free fre	ician 's monthly orders for led an order for Zinc Sulfate) once daily to promote wound date for the medication was essential trace element in the sed to enhance wound		The facility will reinforce with the physicians the need to review the medication regimen of each resident each visit. Person Assigned: Director Nursing, Medical Director Completion Date: 09/04/2014 The facility will review the records of residents receiving Zinc sulfate for an irregularities. Person Assigned: Pharmacy Consultant, Director of Nurcompletion Date: August 26, 2014 The facility will include a review of the medication regimen at each care pla meeting including medication related therapeutic goals and will continue to discuss with the physician the clinical indications for the assessed needs or resident as a basis for decisions and interventions. Person Assigned: Director of Nursing Completion Date: Ongoin The facility will provide for oversight medication regimen reviews on a modulation of the pharmacy Consultant Report and acting upon recommendations promptly.	all all arranged from the control of		

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F 364 SS=E	(DON) stated the rehealing but the resing but the resing the DON stated sharegarding the medical of the DON stated sharegarding the medical of the DON stated sharegarding the called the overlooked the Zincolar discontinued.	AM the Director of Nursing esident was on Zinc for wound dent currently had no wounds. e would call the physician cation. AM the DON provided a dated 8/7/14 that read: "D/C wounds healed." The DON is e physician who stated he had and the medication could be DTRITIVE VALUE/APPEAR, ER TEMP	F 329	Person Assigned: Director of Nurse Pharmacy Consultant Completion Ongoing The Pharmacy Consultant provides report to the Quality Assurance coron a quarterly basis. Person Assigned: Pharmacy conse Completion Date: Ongoing The supervising Pharmacy Consultant Protocol on a monthly base Regiment Protocol on a monthly base Person Assigned: Supervising Pharmacy Consultant Completion Date: Ongoing Pharmacy Consultant Consultant Completion Date: Ongoing Pharmacy Consultant Co	Date: s a mmittee ultant tant will asis. armacy going	8/28/14
	food prepared by myalue, flavor, and a palatable, attractive temperature. This REQUIREMENT by: Based on observatifacility failed to preponditions by failing above 135 degree included: During the meal ter 8/5/14 at 12:39 PM (CDM) was observed.	ves and the facility provides bethods that conserve nutritive oppearance; and food that is e, and at the proper. NT is not met as evidenced sion and staff interviews the pare foods under sanitary to serve hot foods at or eahrenheit. The findings In the Certified Dietary Manager ed checking the food of for the dining room buffet.		The facility has reviewed and revis procedure for cooking and holding Person Assigned: Dietary Supervis Completed 8/22/14 Inservice has been provided to all on the procedure for cooking and he meats to the correct temperature a documenting the temperature in the Person Assigned: Dietary Supervision.	meats. cooks nolding and e log.	

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F 364 F 371 SS=E	The mixed vegetab Fahrenheit, mash p degrees, the squas rice registered 170 registered 126 degrees the CDM told a diet for another pan of state of the CDM told a diet for another pan of state of the CDM told a diet for another pan of state of the CDM told a diet for another pan of state of the CDM told a diet for another pan of state of the buffet line and a spare ribs and vegetables that were the plate to the NA resident seated in the dietary staff retupan of spare ribs are the buffet line. At 1 temperature of spandegrees Fahrenheit up food per resident ribs from the hot particular to be stated that she staff to bring the other she served the staff to bring the other she staff to bring the staff to bring th	les registered 153 degrees totatoes registered 170 h registered 165 degrees, the degrees and the spare ribs rees Fahrenheit. At 12:40 PM ary staff to go to the kitchen spare ribs. ing assistant (NA) approached asked the CDM for a plate of etables. At 12:43 PM the CDM are up the spare ribs and re on the buffet line and gave who served the plate to a he dining room. At 12:46 PM urned to the dining room with a had the CDM placed them on 2:47 the CDM checked the re ribs which registered 170 to The CDM continued plating at request only taking spare in of spare ribs. 2:57 PM the CDM stated that the temperature of all the foods is had been up to temperature. It is should have waited for her ner tray of spare ribs out the ribs. ROCURE, (SERVE - SANITARY)	F 36	Completed 8/28/14 The facility will require that mooked in smaller batches to holding at a correct temperate Assigned: Dietary Supervisor and ongoing. The facility will require that the betaken on food before leaving kitchen and again before the serving in the dining room. The temperatures will be recorded separate log for the buffet. For that are not at the proper temperature of the preson Assigned: Dietary Supervisor Assigned: Dietary Supervisor of temperature log weekly basis. Person Assigned Supervisor Ongoing	ensure ure. Person Immediate emperatures ng the start of hese d in a ood items perature will mediately. pervisor	8/28/14

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F 371	Continued From p	age 7	F 37	1	
	by: Based on observer interviews the faci under sanitary cor 2 convection over insects and pests. Review of the faci Memorial Hospital Cleaning and San 1/15/2006, reads a weekly cleaning list personnel will be personnel will be personnel will be governed initial any reason an emdaily cleaning task department super employee is responsed with and follow the task given. The initial tour of the dietary manger double stacked cowith black dried of bottom shelves ar door ledges. During a second of	ation, record review and staff lity failed to prepare foods additions, by failing to clean 2 of its to prevent the harboring of a The findings included: Ility's policy titled, "Dosher I, Departmental Overall itation" date revised: as follows under Procedure: "A st for both cook and tray posted at the start of each work I cover tasks for both shifts to led after completion daily. If for ployee can not complete their is, they are to notify the visor or manager. Each possible in making sure their clean and sanitary during their eleaning policy that pertains to the kitchen was conducted with a ron 8/5/14 at 11:00 AM. The provection ovens were observed the dark dried liquid spills on the observation on 8/6/14 at 3:26 in ovens were observed in the		The facility policy and procedure for cleaning and sanitation of kitchen equipment has been reviewed, revised and distributed to all dietary employee Person Assigned: Dietary Supervisor—Completed 8/22/14 The convection ovens observed on dasurvey were deep cleaned at the time the observation. Person Assigned: Die Supervisor Completed during survey 8/7/14 Inservice has been provided to all diet staff on the policy and procedure for cleaning and sanitizing kitchen equipmincluding but not limited to the convectovens. Person Assigned: Dietary Supervisor—Completed 8/28/14. The facility has developed a Master Cleaning Schedule with individual task and responsibilities which will be poste the kitchen on a weekly basis. Person Assigned Dietary Supervisor Complete 8/7/14 and ongoing. Compliance with the cleaning and sanitation of the kitchen equipment, including the convection ovens will be monitored on a weekly basis. Person	es. ay of of etary tary nent, tion ks ed in ed

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F 371	8/7/14 at 9:15 AM t door ledge was obs spill. The top convo observed covered was particles and the overliquid spills covering. During an interview manger on 8/6/14 addietary managers to making a detailed liassign staff to deep weekend. During an interview Manager (CDM) on that during the weehave a clean as you something on the fl clean it up. The CE cleaned the bottom. In an interview with he stated that where the point he could ror the oven was not clean it. He stated	rvation of the kitchen on the bottom convection oven served with a dark dried liquid ection oven shelf was with black dried charred food ven door ledge had dark dried g the oven door ledge. I with the assistant dietary at 3:40 pm she stated that the pur the kitchen on Fridays at of what needs cleaning and oclean those areas over the I with the Certified Dietary 8/7/14 at 9:40 AM she stated k the cooks know that we are go system and if they drop oor they will get a broom and DM stated that the cook convection oven on Monday. The cook on 8/7/14 at 9:50 AM in the convection oven got to not see into the oven windows tooking right to him he would he cleaned the convection	F 3	71		
	anywhere when he convection ovens. 483.35(i)(3) DISPO PROPERLY	nths but did not document had last deep cleaned the SE GARBAGE & REFUSE spose of garbage and refuse	F 3	72		8/28/14
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This REQUIREMENt by: Based on observation interviews the facility surrounding one of of garbage and in at the harboring of instinct included: During the initial kith observed on 8/5/14 of the ground besidd disposable glove ar A second observation at 8:20 AM revealed styrofoam cups, one cardboard box and beside the dumpsted During an observation 8/7/14 at 9:30 All the same condition.	ion, record review and staff y failed to maintain the area one dumpsters was kept free sanitary condition to prevent ects and pests. The findings then tour the dumpster was at 11:14 AM. An observation to the dumpster revealed one and one Styrofoam cup. In of the dumpster on 8/7/14 d 3 disposable gloves, 2 to clear plastic bag of trash, a assorted paper on the ground the dumpster area was in with the Dietary Manager on with the Dietary Manager on with the Dietary Manager on	F 37:	The area noted around the dumps day of survey was cleaned at the til the observation. Person Assigned: Dietary Supervisor Completed during survey 8/7/14 The facility policy and procedure for cleaning and sanitation has been reviewed and revised to include the around the dumpster. Person Assigned Dietary Supervisor Completed 8/28 Inservice has been given to all dietastaff regarding their responsibility to ensure the area surrounding the duis free of debris, garbage and in a secondition to prevent the harboring of insects and pests. Person Assigned Dietary Supervisor Completed 8/28 and ongoing. Compliance with the policy will be monitored on a daily basis. Person	r e area gned: 1/14 eary of sanitary of 1/14	
dietary and houseke should be cleaned. 483.60(c) DRUG R IRREGULAR, ACT The drug regimen of reviewed at least or pharmacist.	eeping departments the area EGIMEN REVIEW, REPORT ON of each resident must be nce a month by a licensed st report any irregularities to	F 42			/26/14
	PROVIDER OR SUPPLIER SUMMARY STA (EACH DEFICIENCY REGULATORY OR LS Continued From pa This REQUIREMEN by: Based on observati interviews the facilit surrounding one of of garbage and in a the harboring of ins included: During the initial kit observed on 8/5/14 of the ground besid disposable glove ar A second observati at 8:20 AM revealed styrofoam cups, one cardboard box and beside the dumpste During an observati on 8/7/14 at 9:30 Al the same condition. During an interview 8/7/14 at 9:35 AM s dietary and houseke should be cleaned. 483.60(c) DRUG RI IRREGULAR, ACT The drug regimen or reviewed at least or pharmacist. The pharmacist mu	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 9 This REQUIREMENT is not met as evidenced by: Based on observation, record review and staff interviews the facility failed to maintain the area surrounding one of one dumpsters was kept free of garbage and in a sanitary condition to prevent the harboring of insects and pests. The findings included: During the initial kitchen tour the dumpster was observed on 8/5/14 at 11:14 AM. An observation of the ground beside the dumpster revealed one disposable glove and one Styrofoam cup. A second observation of the dumpster on 8/7/14 at 8:20 AM revealed 3 disposable gloves, 2 styrofoam cups, one clear plastic bag of trash, a cardboard box and assorted paper on the ground beside the dumpster door. During an observation with the Dietary Manager on 8/7/14 at 9:30 AM the dumpster area was in the same condition. During an interview with the Dietary Manager on 8/7/14 at 9:35 AM she stated that between the dietary and housekeeping departments the area should be cleaned. 483.60(c) DRUG REGIMEN REVIEW, REPORT IRREGULAR, ACT ON The drug regimen of each resident must be reviewed at least once a month by a licensed	This REQUIREMENT is not met as evidenced by: Based on observation, record review and staff interviews the facility failed to maintain the area surrounding one of one dumpster was observed on 8/5/14 at 11:14 AM. An observation of the ground beside the dumpster revealed one disposable glove and one Styrofoam cup. A second observation of the dumpster on 8/7/14 at 8:20 AM revealed 3 disposable gloves, 2 styrofoam cups, one clear plastic bag of trash, a cardboard box and assorted paper on 18/7/14 at 9:35 AM she stated that between the dietary and housekeeping departments the area should be cleaned. 483.60(c) DRUG REGIMEN REVIEW, REPORT IRREGULAR, ACT ON The drug regimen of each resident must be reviewed at least once a month by a licensed pharmacist. The pharmacist must report any irregularities to	ROVIDER OR SUPPLIER ROSHER MEM HOSP SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LS: DENTIFYING INFORMATION) Continued From page 9 This REQUIREMENT is not met as evidenced by: Based on observation, record review and staff interviews the facility failed to maintain the area surrounding one of one dumpsters was kept free of garbage and in a sanitary condition to prevent the harboring of insects and pests. The findings included: During the initial kitchen tour the dumpster was observed on 8/5/14 at 11:14 AM. An observation of the ground beside the dumpster revealed one disposable glove and one Styrofoam cups, one clear plastic bag of trash, a cardboard box and assorted paper on the ground beside the dumpster area was in the same condition. During an observation with the Dietary Manager on 8/7/14 at 9:30 AM the dumpster area was in the same condition. During an interview with the Dietary Manager on 8/7/14 at 9:35 AM she stated that between the dietary and housekeeping departments the area should be cleaned. 483.80(c) DRUG REGIMEN REVIEW, REPORT IRREGULAR, ACT ON The drug regimen of each resident must be reviewed at least once a month by a licensed pharmacist. The pharmacist must report any irregularities to	A BUILDING 345504 B. WING STREET ADDRESS, CITY, STATE, ZIP CODE 924 N HOWE STREET SOUTHPORT, NC 28461 SUMMARY STATEMENT OF DEFICIENCIES (IEACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 9 F 372 Continued From page 9 This REQUIREMENT is not met as evidenced by: Based on observation, record review and staff interviews the facility failed to maintain the area surrounding one of one dumpsters was kept free of garbage and in a sanitary condition to prevent the harboring of insects and pests. The findings included: During the initial kitchen tour the dumpster was observed on 8/5/14 at 11:14 AM. An observation of the ground beside the dumpster rowseld one disposable glove and one Styrofoam cup. A second observation of the dumpster on 8/7/14 at 8:20 AM revealed 3 disposable gloves, 2 styrofoam cups, one clear plastic bag of trash, a cardboard box and assorted paper on the ground beside the dumpster reviewed and surrounding the dumpster reviewed no 8/7/14 at 9:30 AM the dumpster area was in the same condition. During an observation with the Dietary Manager on 8/7/14 at 9:30 AM sets stated that between the dietary and housekeeping departments the area should be cleaned. 483.60(c) DRUG REGIMEN REVIEW, REPORT IRREGULAR, ACT ON The drug regimen of each resident must be reviewed at least once a month by a licensed pharmacist. The pharmacist must report any irregularities to

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F 428	-	reports must be acted upon.	F 428		
	by: Based on record reinterviews, the Conreport to the Director physician irregularit for 1 of 5 residents medications (Resident #7 was re	eview and staff and pharmacist sultant Pharmacist failed to or of Nursing and the attending ies in the medicine regimen reviewed for unnecessary ent #7). The findings included: -admitted to the facility on agnoses including Diabetes ntia.		The facility has contracted with a consultant pharmacist to review medication regimens on a monthly be to identify irregularities; and to identically significant risks and/or advectors and the consequences resulting from or associated with medications. Person Assisgned: Pharmacy Consultant -Ongoing The physician of record for Residentics.	ify erse
	orders for Resident Sulfate 220mg (mill	st 2014 monthly physician 's #7 revealed an order for Zinc igrams) once daily to promote order date listed on the 8/30/13.		was contacted by the Director of Nu as soon as the surveyor brought this finding to her. The physician gave a telephone order to the Director of Nu to discontinue the Zinc since the wowere healed. Persons Assigned: Director of Director healed.	rsing s a ursing ounds
	revealed an entry for daily to promote wo was initialed as give order date for the management of the most notes back to the orevealed no information.	st 2014 Medication ord (MAR) for Resident #7 or Zinc Sulfate 220mg once and healing. The medication en daily at 10:00 AM. The nedication was 8/30/13. recent pharmacist monthly order date of the medication ation regarding the Zinc and the sto the physician regarding		of Nursing/Physician Completed du survey 8/7/14. The Pharmacy Consultant will review records of all residents currently rec Zinc Sulfate to ensure that it is clinic indicated and will report irregularities the Director of Nursing and Physicia Person Assisgned Pharmacy Consu Completed 8/26/14.	w the seiving sally s to un.
	On 8/7/14 at 11:38	AM the Director of Nursing		The fa will review with the Pharmacy Consu	

	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '			(X3) DATE SURVEY COMPLETED	
	345504	B. WING			08/0	07/2014
	SP		92	4 N HOWE STREET		
(EACH DEFICIENCY	MUST BE PRECEDED BY FULL	ID PREFIX TAG	<	(EACH CORRECTIVE ACTION SHOULD	BE	(X5) COMPLETION DATE
(DON) stated in an physician and he diher he had overlook provided a copy of a 8/7/14 that read: "I wounds healed." A read: "order obtaint to d/c Zinc, all wourd On 8/7/14 at 11:45 at stated in an intervie physician's using a physician's using a physician's using the resident's abilities as the resident's abilities as the resident's abilities and discontinue a medical on 8/7/14 at 5:27 Pinterview that she hon Zinc for as long the medication. The the pharmacist to make the recommendations to the pharmacist to make the pharm	interview that she called the scontinued the Zinc and told and the Medication. The DON a physician 's order dated D/C (discontinue) Zinc, a progress note dated 8/7/14 and from (name of physician) ands healed. " AM the Consulting Pharmacist we that she had observed Zinc for 60 days and had seen the medication ongoing. The she did not want to decrease the ty to maintain intact skin a recommendation to cation. Methodology the DON stated in an and not known a resident to be as Resident #7 had been on a DON stated she expected thake the appropriate of the physician.			Regimen Review is conducted by the Pharmacy Consultant and will proview with the Drug Regimen Review Profrom the Federal Guidelines that addresses Unnecessary Drugs. Pedesigned: Director of Nursing & Pharmacy Consultant Completion 8/26/14 The Pharmacy Consultant, as part Medication Regimen Review, perforecord review which will include treaterecords to determine status of wour Person Assigned: Pharmacy Consultant Completion Date: Ongoing Compliance with Medication Regime Reviews and identification of irregulation will be monitored on a monthly basis Person Assigned: Director of Nursi Completion Date: Ongoing A Pharmacy report is presented to Quality Assurance Committee on a quarterly basis outlining findings and recommendations. Person Assigned Pharmacy Consultant Completion Ongoing Compliance with this requirement of the Supervising Pharmacy Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant on a monthly basis who report findings to the Director of Nursi Consultant Co	ne ide her itocol erson Date: of the rms a atment nds. ultant len larities is. ing the ded: Date: vill be macy will irsing ned:	8/28/14
403.00(b), (d), (e) L	INUU KEUUKDO,	Г 4.	JI			0/20/14
	PROVIDER OR SUPPLIER SUMMARY STA (EACH DEFICIENCY REGULATORY OR LS Continued From pa (DON) stated in an physician and he disher he had overlook provided a copy of a 8/7/14 that read: "I wounds healed." A read: "order obtain to d/c Zinc, all wour On 8/7/14 at 11:45 A stated in an intervie physician's using to Pharmacist stated a the resident's abilit because she made discontinue a medic On 8/7/14 at 5:27 P interview that she h on Zinc for as long a the medication. The the pharmacist to m recommendations to	F CORRECTION IDENTIFICATION NUMBER:	ROVIDER OR SUPPLIER R DOSHER MEM HOSP SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 11 (DON) stated in an interview that she called the physician and he discontinued the Zinc and told her he had overlooked the medication. The DON provided a copy of a physician 's order dated 8/7/14 that read: " D/C (discontinue) Zinc, wounds healed. " A progress note dated 8/7/14 read: " order obtained from (name of physician) to d/c Zinc, all wounds healed. " On 8/7/14 at 11:45 AM the Consulting Pharmacist stated in an interview that she had observed physician 's using Zinc for 60 days and had seen physician 's using the medication ongoing. The Pharmacist stated she did not want to decrease the resident 's ability to maintain intact skin because she made a recommendation to discontinue a medication. On 8/7/14 at 5:27 PM the DON stated in an interview that she had not known a resident to be on Zinc for as long as Resident #7 had been on the medication. The DON stated she expected the pharmacist to make the appropriate recommendations to the physician.	ROVIDER OR SUPPLIER R DOSHER MEM HOSP SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 11 (DON) stated in an interview that she called the physician and he discontinued the Zinc and told her he had overlooked the medication. The DON provided a copy of a physician's order dated 8/7/14 that read: "D/C (discontinue) Zinc, wounds healed. "A progress note dated 8/7/14 read: "Order obtained from (name of physician) to d/c Zinc, all wounds healed." On 8/7/14 at 11:45 AM the Consulting Pharmacist stated in an interview that she had observed physician's using Zinc for 60 days and had seen physician is using Zinc for 60 days and had seen physician is using the medication ongoing. The Pharmacist stated she did not want to decrease the resident's ability to maintain intact skin because she made a recommendation to discontinue a medication. 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Derson Assigned: Director of Nursi Completion Date: Ongoing Compliance with this requirement w monitored by the Supervising Pharmacy Consultant Completion Ongoing Compliance with this requirement w monitored by the Supervising Pharmacy Consultant Completion Date: Ongoing and DAC Completion Date: Ongoing Compliance with this requirement w monitored by the Supervising Pharmacy Consultant Completion Date: Ongoing Completion Date: Ongoing Completion Date: Ongoing Date: Ongoing Compliance with this requirement w monitored by the Supervising Pharmacy Consultant Completion Date: Ongoing	A BUILDING 345504 B. WING STREET ADDRESS, CITY, STATE, ZIP CODE 924 N HOWE STREET SOUTHPORT, NC 28461 SUMMARY STATEMENT OF DEFICIENCIES (IEACH DEFICIENCY MIST BE PRECEDED BY FULL REGULATORY OR LISC IDENTIFYING INFORMATION) CONTINUED From page 11 (DON) stated in an interview that she called the physician and he discontinued the Zinc and told her he had overlooked the medication. The DON younds healed. "A progress note dated 87/14 read: "DIC (discontinue) Zinc, wounds healed." A progress note dated 87/14 read: "Order obtained from (name of physician) to d/c Zinc, all wounds healed." A progress note dated 87/14 read: "Order obtained from (name of physician) to d/c Zinc, all wounds healed." A progress note dated 87/14 read: "Order obtained from (name of physician) to d/c Zinc, all wounds healed." A progress note dated 87/14 read: "Order obtained from (name of physician) to d/c Zinc, all wounds healed." A progress note dated 87/14 read: "Order obtained from (name of physician) to d/c Zinc, all wounds healed." A progress note dated 87/14 read: "Order obtained from (name of physician) to d/c Zinc, all wounds healed." A progress note dated 87/14 read: "Order obtained from (name of physician) to d/c Zinc, all wounds healed." The Pharmacy Consultant Completion Date: 8/26/14 The Pharmacy Consultant, as part of the Medication Regimen Review, performs a record review which will include treatment records to determine status of wounds. Person Assigned: Pharmacy Consultant Completion Date: Orgoing Compliance with Medication Regimen Reviews and identification of irregularities will be monitored on a monthly basis. Person Assigned: Pharmacy Consultant Completion Date: Ongoing Compliance with this requirement will be monitored by the Supervising Pharmacy Consultant Completion Date: Ongoing and QA Committee. Person Assigned: Supervising Pharmacy Consultant Completion Date: Ongoing and QA Committee. Person Assigned: Supervising Pharmacy Consultant Completion Date: Ongoing and QA Committee. Person Assigned: Supervising Phar

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		345504	B. WING _		08	/07/2014
NAME OF PROVIDER OR SUPPLIER J ARTHUR DOSHER MEM HOSP				STREET ADDRESS, CITY, STATE, ZIP COD 924 N HOWE STREET SOUTHPORT, NC 28461		
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F 431 SS=D	REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 12			TAG CROSS-REFERENCED TO THE APPRO		
	by:	NT is not met as evidenced tion, record review and staff		(1) A work order request was	submitted	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		, ,	(X3) DATE SURVEY COMPLETED	
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J ARTHUR DOSHER MEM HOSP			924 N HOWE STREET SOUTHPORT, NC 28461				
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F 431	medication refriger to 46 degrees Fahrerigerators. The fexpired medication The findings included 1. An observation on the north hall was 8/7/14 at 3:37 PM. degrees Fahrenheir refrigerator temper and 46 degrees Fashift was responsible temperature. Store bottles of Duke's package insert for read: "Store final refrigerated temper Fahrenheit. Review Temperature Schedage and 16 degrees For Facility Services if temperature was refor August 2, 3 & 4 Fahrenheit. On 8/7/14 at 5:11 For (DON) stated in an supposed to call plant medication refriger range. The DON stanything to her regularly temperature. The Ewith plant operation the problem with the	lity failed to maintain a ator temperature between 36 renheit for 1 of 2 medication acility also failed to remove as from 1 of 2 medication carts. ed: of the medication refrigerator as made with Nurse #1 on The temperature was 32 it. Nurse #1 stated the ature should be between 36 threnheit and that the night ole for checking the refrigerator and in the refrigerator were 2 Magic Mouthwash. The Duke 's Magic Mouthwash compounded formulation at rature of 36 to 46 degrees of the Refrigerator dule read: "Normal Range Fahrenheit). Call Pharmacy & out of this range. "The ecorded on the schedule sheet as being 32 degrees PM, the Director of Nursing interview that staff was ant operations if the ator temperature was out of tated the staff had not reported arding the refrigerator DON stated she would check as to see if staff had reported are medication refrigerator DON did not provide additional	F4	to Plant Operation to inspect the medication refrigerators to dete effective operation as soon as i made know to the Director of N there was an issue with the tern of the medication refrigerator. Assigned: Director of Nursing C 8/7/14 The facility policy for maintaining clean medication refrigerators were viewed with all licensed staff. Assigned: Director of Nursing C 8/28/14 The Weekly Medication Audit for revised to include monitoring of recorded temperatures. Person Director of Nursing Completed Weekly medication Audits will be done by the assigned shift in Compliance with the policy for weekly. Person Assigned: Assignurses-Ongoing The pharmacy Nurse Consultar inspect the Medication refigerate monthly basis and report finding Director of Nursing. Persons As Director of Nursing Pharmacy Norse Consultant Ongoing 2 The opened vials of Lidocaine 6/27 and 6/28 observed in the rearts at the time of survey were from the carts immediately and to the pharmacy on the day of second control of the pharmacy of	rmine t was ursing that perature Person ompleted g safe, vill be Person ompleted orm was the Assigned: 8/26/14 ontinue to urses. veekly ored ined shift at will ors on a gs to the signed: lurse e dated nedication removed returned		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
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F 431	storage and expiral specifications date vials of lidocaine in the date opened. An observation of south hall was made: 4:20 PM. Three opened in the date opening. One vial opening. One vial of the opened on 6/28. Nurse #2 stated the days once it was once it w	colicy regarding suggested drug ation per manufacturer 's ed 2/2011 revealed multi-dose njection expired 30 days after the medication cart on the de with Nurse #2 on 8/7/14 at bened multi-dose vials of 1% served in the top drawer of the not dated with the date of was dated as being opened on vial was dated as being the Lidocaine was good for 30 opened. The Nurse stated she he Lidocaine. So a vial of medication intended usion that contains more than eation. These vials typically robial preservative to help of bacteria. According to the Disease Control) if a multi-dose ned or accessed the vial should be dated and 8 days. So arrived (DON) stated in an 4 at 5:11 PM that the night shift posed to check the medication ication rooms for expired nodays and were supposed to ications back to the pharmacy ectation that this be done. The onsulting pharmacist also cation carts once a month for	F 4	8/7/14. Person Assigned: Inversing Completed 8/7/14 The facility policy and procopened vials of medication and revised with the pharm Assigned: Director of Nursing Consultant Pharmacist-Co 8/26/14 Inservice will be provided the staff regarding the policy and for opened vials of medical dating when opened and consultant Pharmacist Person Assigned Person Assigned: Assigned Ongoing. The Weekly Medication Autonia be done by the assigned Person Assigned: Assigned Ongoing. The Weekly Audit results where the Director of Nursing was assigned by the Pharmacia Consultant on a monthly be Assigned: Director of Nursing Consultant on a monthly be Assigned: Director of Nursing Consultant on a monthly be Assigned: Director of Nursing Consultant-Ongoing	edure for dating as was reviewed nacist. Person ing and impleted to all licensed and procedure tion, including hecking for a Assigned to shift nurses. It is a shift nurses in the submitted who will review the sy Nurse asis. Person ing Pharmacy		

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