MAY 1 4 2013

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES PRINTED: 05/08/2013 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		CONSTRUCTION	(X3) DATE : COMPL	
		345050	B. WNG			04/1	19/2013
		REHABILITATION CENTER	ID ID	17.	EET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025 PROVIDER'S PLAN OF CORRECTION		(X6)
PREFIX TAG	(EACH DEFICIEN	CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	PREF TAG		(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY)		COMPLETION DATE
F 221 SS=E	physical restraints in discipline or conventreat the resident's in treat the resident's in treat the resident's in the resident's interviews and reconsidentify medical synthesidents with restraints (Residents #69). The findings in the following: "Restraint Devices of the following: "Resident's capabilities aconditions:  1) The decision to a be based on a writter resident's capabilities ident's capabilities acondition will should be aconditioned by the identification of the designated RN. Decinclude evaluation of the designated RN.	e right to be free from any mposed for purposes of ience, and not required to medical symptoms.  IT is not met as evidenced ions, staff and family rd reviews, the facility failed to aptoms for 5 of 7 sampled ints and failed to implement thes to reduce is #117,#162, #85, #189, and included lity 's policy on Physical ated 8/2012 included (in part) istraint use in the facility will to treat medical symptom(s) thysical safety of the resident ind under the following imply physical restraints should be evaluation of ities in context with the in, circumstances, and inow the presence of a specific in reason why the and how the benefit of usage	F	221	Jacob's Creek Nursing and Rehabilitation Center acknowledges receipt of the Statement of Deficiencie and proposes this Plan of Correction to the extent that the summary of finding is factually correct and in order to maintain compliance with applicable rules and provisions of quality of care residents. The Plan of Correction is submitted as a written allegation of compliance.  Jacob's Creek Nursing and Rehabilitat Center's response to this Statement of Deficiencies does not denote agreeme with the Statement of Deficiencies not it constitute an admission that any deficiency is accurate. Further, JCNRC reserves the right to refute any of the deficiencies on this Statement of Deficiencies through Informal Dispute Resolution, formal appeal procedure a any other administrative or legal proceeding.  F221  All current residents to include Resid #117, #162, #85, #189, & #69 were a reassessed on 5/8/2013 by QI nurse of continued need of physical restraint u with accurate documentation to inclu medical symptoms completed.	e of contion fent r does e and/or ents of the use	5/17/13
ABORATORY	DIRECTOR'S OR PROVIDE	R/SUPPLIER REPRESENTATIVE'S SIGNATURI	<u> </u>		TITLE	^	(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the Institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

If continuation sheet Page 1 of 58

Facility ID: 923026

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		345050	B. WING			04 <i>l</i>	) 19/2013
	ROVIDER OR SUPPLIER	REHABILITATION CENTER		1	REET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP MADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X6) COMPLETION DATE
F 221	4) A physician 's order type of restraint used symptom(s) for which 5) Consent of the restrepresentative) after or positive and negative  1. Resident #117 was 4/8/2010. Resident # included hypertension failure to thrive, mentageneral muscle weak Data Set (MDS) dated Resident #117 had sememory and decision MDS also indicated the assistance with all actransfers and ambulate exhibit any behaviors period. Resident #117 assistance and the usefalls risk assessment revealed that Resident due to the use of the Review of the care plate use/application of prevent injury to self or injuries/ falls, impaired unsteady gait, muscle included resident woulnterventions included restraining device for family, evaluate device reduction and/or discontinuations.	peing proven unsuccessful.  For will be obtained indicating and medical the restraint is used. In the restraint is used. It is used to legal discussion of potential outcomes from usage. "  Admitted to the facility on 117 cumulative diagnoses on coronary artery disease, all disorder, dementia and the search and long term making problems. The neat Resident #117 needed the tivities of daily living, the sessent with the sessent with the dated 9/28/11 to current the second of the dated 10/4/12, identified physical restraint device to characterized by high risk for discuss the necessity of resident with resident contact in the contact of the resident with resident with resident contact in the contact in t	·	221	Retraining was conducted by Staff Facilitator on the Physical Restraint F with all nursing staff and completed of 5/14/2013. Any staff member on valeave or PRN will receive retraining preturning to work.  Audits will be conducted by QI nurse weekly basis to ensure any resident requiring restraint use and to include Residents #117, #162, #85, #189, & the correct documentation reflecting medical symptoms with reductions conducted at least quarterly and as a utilizing a QI tool. These audits will turned into the Administrator weekly review. Any identified concerns will addressed at that time QI nurse. The Executive QI Committee will review weekly x 4, monthly x 2 and on a Quabasis x 3 for follow up on any potent identified concern and to determine continued need for and frequency of monitoring. Any recommended charwill be discussed and carried out as a upon at that time QI nurse.	on cation, orior to on a on a see seeded on the seeded on the seeded or	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			DISTRUCTION	ı	SURVEY PLETED
		345050	B. WING			1	/19/2013
	OVIDER OR SUPPLIER	REHABILITATION CENTER		1721	TADDRESS, CITY, STATE, ZIP CODE I BALD HILL LOOP DISON, NG 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC (DENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
F 221	posey belt when OOF during provision of ca completion. 2. she reto restore or maintain sufficiency for mobility following functions: pure ambulation related to (range of motion) in urgoals included the restlimitations of ROM of AEB (as evidence by Interventions included motion) group 3-6xwl participate in restoratt document reason. The walk 100 ft or more with 3-6xwk and 1 person participate document.  Review of the care and dated 10/10/12, documenticipate document.  Review of the care and dated 10/10/12, docum mobility related to unancessity of restraining resident/family. Evaluates required by reside #117 would not fall till.  Review of the physicid documented out of bed belt due to unsafe modical symptom indicated by restorative per medical symptom indicated in restorative per medicated in restoration of control of the per medicated i	y, to be in rock-n-go with B(out of bed), remove device are and re-apply upon quired assistance/potential max function of self y characterized by the ositioning, locomotion, at risk limitation ROM apper/lower extremities. The sident would have no Upper/lower extremities as no contractures. AROM (active range of a five group AROM exercise are goal was resident would with RW (rolling walker) assistance, if did not reason.  The assessment for restraint mented the impaired steady gait, discussed the and/or discontinuation per a in rock-n-go with posey belt et/provide incontinent care and as needed. Resident	F	221			

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		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1, ,		DISTRUCTION	(X3) DATE SURVEY COMPLETED	
		345050	B. WING	<u>.</u>			C 19/2013
	ROVIDER OR SUPPLIER	REHABILITATION CENTER		STREE 1721	TADDRESS, CITY, STATE, ZIP CODE I BALD HILL LOOP DISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES LY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
F 221	revealed Resident #1 was incontinent and didn't notice her have was no documentation posey restraint or resident for it indicating that there was resident leaning or haproblems. Additional, notes dated 4/9/13, or agitation problems. Review of nursing not 4/16/13; revealed Remoutine healthcare issemindications from nurs Resident #117 had not concerns with leaning direction, nor did the concerns. Resident # confusion and no sig was able to transfer was able to transfer was able to transfer transfers.  Review of the care produced that family in the posey belt (2010) reassessment for an device since implementation from the concerns in the posey belt (2010) reassessment for an device since implementation from the concerns in the posey belt (2010) reassessment for an device since implementation from the concerns in the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) reassessment for an device since implementation from the posey belt (2010) rea	s progress note dated 2/3/13, 117 was alert and cheerful wheelchair bound, nursing ving any problems. There on indicating the use of the straint reduction or medical e of the restraint in the there were no notes was a concern with the aving any positioning review of the behavior lid not indicate any behavior stes dated 12/4/12 through sident #117 was treated for sues. There were no ing or behavior notes that	F	221			

Event ID: 94Z211

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1, ,	TIPLE CON	STRUCTION	(X3) DATE COMP	SURVEY LETED
		345050	B. WING			1	C 19/2013
	ROVIDER OR SUPPLIER CREEK NURSING AND I	REHABILITATION CENTER		1721 B	ADDRESS, CITY, STATE, ZIP CODE BALD HILL LOOP SON, NC 27025	1 04/	10/2010
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	E	(X5) COMPLETION DATE
F 221	were no other assess indicated that Reside reassessed by physich had reviewed medical attempts for least resident attempts for least review of the social vertical and the social vertical vertical and the social vertical vertical and the social vertical vert	ments presented that int #117 had been all therapy or the physician I condition changes or trictive device, restraint ion. The care plan dated device should be released uply upon completion, the notes did not include ent used and duration of the nine the effectiveness or of the device.  Work notes dated 4/11/13, to discussion with garding the continuation of the non 4/16/13 at 10:47AM, the entered at nursing station in slightly reclined back with place around her waist and of the entered at the state of the family about the risk the posey belt during care plan meeting. She had requested the use of their fear of Resident #117. She indicated that the use of the belt due to the	F	221			

	STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER:  A. BUILDING			(X3) DATE SURVEY COMPLETED			
		345050	B. WING	B. WING			0 19/2013
	ROVIDER OR SUPPLIER CREEK NURSING AND F	REHABILITATION CENTER	<b>, I</b>	1	REET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP MADISON, NC 27025		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	VE ACTION SHOULD BE ED TO THE APPROPRIATE	
F 221	nursing station. Residence release. SW#2 indicated documentation of the any positioning problem.	nd confused and quiet at dent#117 was unable to ted that she had no noted resident leaning or having ems.	<b>F</b>	221			
	Resident#117 was se nursing station sleep around her walst and the chair reclined bad awakened by noise a unable to comprehen	n on 4/16/13 at 3:00PM, eated on the hall at the with posey belt restraint tied to the back of the chair and ek. Resident #117 was nd was very confused and d the conversation or the chere were no repetitive					
	Resident#117 chair was he was seated in the breakfast in restorative belt tied to around he	n on 4/17/13 at 8:37AM, was slightly reclined back and e dining room eating her we feeding self with posey r waist and to the back of ed cueing to get started with storative aide.					
	indicated that Reside 24 hours unless she ate meals and participate restraint. She has not chair in bout a year. It to play with her shoes reposition self. The circuline position to held leaning forward. Resident with her her since the self-self-self-self-self-self-self-self-	t attempted to get up from Resident#117 leaned forward s and needs assistance to hair was kept in a slight p prevent resident from dent#117 could propel					

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE COMP	SURVEY PLETED
		345050	B. WNG			i .	C 19/2013
		040000	1			1 04/	19/2013
	COVIDER OR SUPPLIER	REHABILITATION CENTER		1	REET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP MADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 221	Resident#117 had the Therapy had not work year and resident did resident did resident did resident did not have movements, she was Resident#117 also ha pillows which helps reside position when she buring an interview o #3 indicated that Resforward to pick up this area of space. He indicated that the belt be put in there was no clinical other than safety and He added that the Reyears and it remains it personal care was promeals in restraint and The alarm was added the Resident#117 attegenerally was station not have any repetitiv He added that it was During an interview on Nurse indicated she wassessing the restrain belt was a restraint. If forward and on right of floor. QI Nurse stated unsafe. Resident#11 handrails gets to hand pulled herself up dow the restraint on mainly	ralk her. RA#1 indicated that a restraint more than a year. Red with resident in the past not have any falls. She any repetitive behaviors or pretty much stationary. In additional padded wings cushion educes the leaning to the lee sleeps.  In 4/17/13 at 8:57AM, Nurse ident #117 liked to leanings from the floor or in her licated that family requested to place. He added that reason for the use of the belt to prevent her from falling, sident#117 had not falling in in place all day unless evided. Resident#117 ate participated in activities. It to alert the staff of when empted to get up, but she ary in the chair. She does be movements or behaviors, an enabler to prevent falls.  In 4/17/13 at 9:09AM, QI was responsible for ints indicated that the posey		221			

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION		E SURVEY PLETED
		345050	B. WING			1	C /19/2013
	ROVIDER OR SUPPLIER	REHABILITATION CENTER		1	REET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP MADISON, NC 27025		713,2010
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	IX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	3E	(X5) COMPLETION DATE
F 221	time and there had be Resident#117 did not behaviors. She added devices attempted of pillow. Review of the per QI Nurse that ther attempted to eliminate the restraint. Resident assessed by therapy interventions applied of During an observation Resident#117 was serestraint sleep in where around waist and tied chair.  During an interview or physical therapy mana Nurse#11 was respon assessment for restraint therapy department dievaluate residents for currently been seen by nursing department he evaluation and determine which resid Therapy was responsi referred due to falls or changes.	that she had it for a long ten no change. That there were no other ter than to apply the position restraint evaluation revealed the was no alternative device and/or reduce the use of the #117 had not been nor was there other for tried.  In on 4/17/13 at 9:41AM, ated at the nursing station elchair with posey belt to back of the reclined  In 4/17/13 at 9:46AM, ager(PTM) indicated that sible for doing the ints. PTM indicated there not reduction program. The donot routine screen or restraints unless they were by the department staff. The andled the assessment, alination for the use of a unaware of the specific goused to assess and ents would need restraints. The other mobility/transfer	L.	221			
		interview on 4/17/13 at 17 observed seated at the by doll in hand and					

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1.		CONSTRUCTION	i	LETED
		345050	B. WING			041	19/2013
	CONDER OR SUPPLIER	REHABILITATION CENTER		172	ET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	3E	(X5) COMPLETION DATE
F 221	belt in place. Nurse#8 Resident#117 was in poor safety awarenes resident family also re be applied to prevent  During an interview of Nurse#10 indicated the in place as a family re she lean over to far we Nurse#9 added that if demonstrate any othe aware of. Resident#1 wheelchair with hand  Resident#117 was se slightly reclined back place next to her bed reach for the crochet was confused but ple  During an interview of indicated that the far remain in place to pre falling and because to over to play with her se playing with her baby shoes. He added that any other behaviors a suppose to be done of restorative program. Resident #117 wore to unless in the bed or of	clined backed with posey indicated that the restraint due to leaning and is. She indicated that the equested that the restraint the resident from falling.  In 4/17/13 at 4:30PM, hat posey belt restraint was equest because they thought when she reached for items. Resident#117 did not er behaviors that she was 17 was able to self propel s eated in room with chair and posey belt restraint in . She was able to slightly blanket on her bed. She	F	221			

STATEMENT (	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1		ONSTRUCTION	(X3) DATE COMP	SURVEY PLETED
AND PLAN OF	CORRECTION	IDENTI TOTALOR TOTAL	A. BUILD	NG			С
		345050	B. WING			04/	119/2013
	CREEK NURSING AND	REHABILITATION CENTER		172	T ADDRESS, CITY, STATE, ZIP CODE 1 BALD HILL LOOP DISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 221	place.  During an observation Resident#117 was made facility with a small good music and the posey waist with chair recling of the chair during the family member in Resident #117 had do to fall. She requested reached for items out out reach for the item.	ng room with restraint in  n on 4/18/13 at 10:001AM, loved to the back of the roup of residents to listen to belt remained around the ned back and tied to the back	F	221		.~.	
	7/11/2012. Resident dementia and fractur fall.	as admitted to the facility on the tack that the tack the tack that the tack th			•		
	1/11/2013 indicated problems.  The record review in fallen on 1/13/2013 at the resident returne On 1/16/2013 nurse	the resident had memory dicated that the resident had and fractured her left femur. d to the facility on 1/15/2013. #11 updated the care plan to reation of physical restraint					

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION  G	l(X	X3) DATE SURVEY COMPLETED	
		245050	B, WNG			C	
		345050	D, VYING			04/19/2013	
	CREEK NURSING AND F	REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP MADISON, NC 27025	_		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COF (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE	
F 221	characterized by high mobility, physical agg gait, Left hip fracture.  The review of the carridentified the use/app restraint device for properties to others characterized problems in decision progressive decline in characterized by mention of the mobility of the properties of the wheelchair.  The resident was obseed as the second review reveauses and secured by mention of the wheelchair.  The resident was obseed and secured by restraint to bars that each of the wheelchair.  The resident was obseed and secured by restraint to bars that each and revealed that the that kept the resident	of injury to self or to others risk for injury/falls, impaired ression related to: unsteady " e plan dated 2/7/2013 lication of a physical evention of injury to self or ad by high risk for falls with making related to intellectual functioning mory problems.	F 2:				

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l ` ′		CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
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		345050	B. WING			04/	19/2013	
	COVIDER OR SUPPLIER CREEK NURSING AND F	REHABILITATION CENTER		1	REET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP MADISON, NC 27025			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDEO BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE	
F 221	On 4/17/13 at 11:00 A Resident#162 could re NA #6 asked Resident Resident #162 just sta attempted to cue Res belt buckle was and w Resident #162 looked was pointing and look said "What?"  The resident was obse AM and 09:00 AM with had a double hook, pl front of it. The back of crossed in the back at the end of the restraint the back, base of the An interview with nurse nurse #3 on 4/18/13 at the restraint belt was from falling. Nurse #3 had a habit of leaning up off the floor and wo Resident #162 started return to the facility to transfers. Interview w assistant on 4/19/13 at resident was released 4/5/2013 because she with mobility and tra  During an interview w on 4/19/13 at 12:30 Pi	the considered a restraint.  AM NA #6 said the elease the seatbelt. When it #162 to undo her seatbelt, ared at NA #6. NA #6 ident #162 on where the what to push to release it. If down at the where NA #6 ed back up to NA #6 and erved on 4/18/13 at 08:00 the a soft belt restraint that astic clasp located in the fifth belt restraint was criss and secured by loop straps at that to bars that extended out wheelchair.  All physical therapy upon increase bed mobility and itt 09:22 AM indicated that the forward and picking things build fall out of her chair.  All physical therapy upon increase bed mobility and itth physical therapy upon increase bed mobility and itth physical therapy on a required "less assistance insfers.	F	221				

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

•	TEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA DENTIFICATION NUMBER:		(X2) MUL A. BUILD		COMPLETED			
		345050	B. WNG			04/19/2013		
	OVIDER OR SUPPLIER	REHABILITATION CENTER		172	ET ADDRESS, CITY, STATE, ZIP CODE 1 BALD HILL LOOP DISON, NC 27025			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE B	(X6) COMPLETION DATE	
F 221	with diagnosis including hypertension and der Set (MDS) dated 12/Resident #189 had a memory problem. The stated that Resident to others. Resident from assistance with activition to illeting with one per The record review of indicated that Reside cognitively impaired. extensive assistance. The record review indicated 4/15/13 for a rewhen out of bed due. During an observation 4/16/13 at 4:30 PM, with the hallway in a wind self-propelled, with a dining tray that could assistance of a staff agitated and attempt. During an interview of Restorative Nurse strocking specially who addition to a pomme Resident #189 from Restorative Nurse strocking systems.	as admitted on 12/6/2012 ing fracture to her left femur, mentia. The Minimum Data 13/2012 indicated that short term and long term ine MDS dated 12/21/2012 #189 was severely and combative with care and #189 required extensive ties of daily living (ADL) and	F	221				

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		345050	B. WING			l l	C //19/2013
	ROVIDER OR SUPPLIER CREEK NURSING AND	REHABILITATION CENTER		1721 E	ADDRESS, CITY, STATE, ZIP CODE BALD HILL LOOP ISON, NC 27025		71072010
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	×	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULE CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE .	(X6) COMPLETION DATE
`F 221	An interview with Qu on 4/17/13 at 9:26 A was in the locked ch Resident #189 had p would get hurt if we I likes to get up and m The QI nurse stated table had a restraint  During an observation Nurse Aide (NA) #11 was in reclined whee falling.  On 4/18/2013 at 7:30 sitting in a high back wheelchair with a transpect Resident was pushin At 7:46 AM the reside and reclined the chair foot portion of the chof the tray table. The to keep her legs belof legs over the side of she wanted out of the returned the chair to placed the tray table resident.  During an interview on NA #8 stated that the with staff but the tray	the tray table was used to g up and hurting herself.  ality Improvement (QI) Nurse M revealed that the resident air with a tray table because poor safety awareness and "eft her out of it since she tove around unassisted."	F	221			

FORM APPROVED DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING \_ C 04/19/2013 B. WING 345050 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1721 BALD HILL LOOP JACOB'S CREEK NURSING AND REHABILITATION CENTER MADISON, NC 27025 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION DATE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F<sup>221</sup> Continued From page 14 F 221 During an interview on 4/19/2013 at 12:30 PM, the Director of Nursing stated that her expectation was that no residents were restrained against their will. 4.) Resident #85 was admitted to the facility on 3/31/2010. Resident #85 's diagnoses including Alzheimer's disease, and lack of coordination. Review of the care area assessment dated 9/3/2012 showed that Resident #85 was cognitively impaired, at risk for falls, behaviors noted but no restraints observed at time of the assessment. Resident #85 's Minimum Data Set (MDS) dated 2/26/2013 stated that the resident was severely cognitively impaired. The MDS also indicated that Resident #85 needed assistance with all activities of daily living, transfers and ambulation. The resident was not assessed to have restraints. The review of Resident #85 's care plan dated 2/27/2013 indicated the resident was care planned for the risk for falls with the goal that Resident #85 would not sustain serious injury through next review. Interventions put in place included that the resident would be in wheelchair

seat beit on.

be used as an enabler.

with alarming self release belt when out of bed, to

During an observation of Resident #85 on 4/16/2013 at12:30 PM the resident was noted eating lunch in the dining room with a self release PRINTED: 05/08/2013

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 05/08/2013 FORM APPROVED OMB NO. 0938-0391

**CENTERS FOR MEDICARE & MEDICAID SERVICES** (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING С 345050 B. WNG 04/19/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP JACOB'S CREEK NURSING AND REHABILITATION CENTER MADISON, NC 27025 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION DATE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 221 F 221 Continued From page 15 During an interview on 4/17/13 at 8:55 am, nurse #8 indicated that the belt was for the resident 's safety. Nurse #8 stated that the resident had become increasingly more unstable on her feet so they put her in the self release belt alarm. Resident #85 was observed sitting in her wheelchair 4/17/2013 at 9:00 AM with the self release belt on and attempting to stand up next to the nurses med cart. The Resident was mumbling and did not attempt to undo seatbelt while she was trying to get up. Nurse #8 asked the resident to undo self release seatbelt and Resident #85 placed her hands on the seatbelt but was unable to release the belt. During an interview on 4/17/13 at 9:26 AM, the Quality Improvement (QI) nurse indicated that Resident #85 was placed in the self release seat belt because she was having falls and her gait was unsteady on 2/11/13. The QI nurses stated that Resident #85 was ambulatory but she was unsafe to do so. The QI nurse also stated that an enabler was a self release alarm and if the resident couldn't release the belt, then it is a restraint. The QI nurse stated that the enabler was enabling Resident #85 not to fall. During an interview on 4/17/2013 at 10:30 AM, Nurse Aide (NA) #6 stated that Resident #85 went through periods of agitation where she attempted to get up on her own and could fall down. Resident #85 was asked to release her seatbelt by NA #6. The resident fumbled around with the belt, NA #6 placed resident 's hands over the release button and told her to push. The resident became very agitated and was unable to

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		CONSTRUCTION	(X3) DATE COMPI	
		345050	B. WING			C 04/19/2013	
JACOB'S CREEK NURSING AND REHABILITATION CENTER			<u> </u>	17	EET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP IADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 221	Administrator stated to policy on the use of each policy of	on 4/17/2013 at 3:50 PM, the that the facility did not have a mablers.  on 4/17/13 at 4:30 PM, Nurse on t#85 wore the belt to keep se #6 also stated that the unsteady on her feet. that she has not seen	F	221			
	Restraint Devices da the following: "Rest only be considered to that endanger the ph	ility 's policy on Physical ted 8/2012 included (in part) traint use in the facility will b treat medical symptom(s) ysical safety of the resident d under the following	THE RESIDENCE AND THE PROPERTY OF THE PROPERTY				

PRINTED: 05/08/2013 FORM APPROVED OMB NO. 0938-0391 DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	TIPLE CO		(X3) DATE SURVEY COMPLETED		
		345050	B, WING			C 04/19/2013		
	ROVIDER OR SUPPLIER CREEK NURSING AND I	REHABILITATION CENTER		1721	TADDRESS, CITY, STATE, ZIP CODE BALD HILL LOOP DISON, NC 27025			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES LY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE APP DEFICIENCY)	IOULD BE	(X5) COMPLETION DATE	
F 221	be based on a writter resident 's capabilitie resident 's capabilitie resident 's condition, environment.  2) Evaluation will sho medical symptom or restraint is required a outweighs the identification of the edesignated RN. Doo include evaluation of alternative methods to out of their use after 4) A physician 's ord type of restraint used symptom(s) for which 5) Consent of the restrepresentative) after positive and negative Resident #69 had cut Alzheimer's disease muscle weakness (ghistory of falls. A revithe past six months if falls, including a fall onted to her left upper bruise/ecchymosis in and 12/15/12 (with in Resident #69's med February 2013's Mediculed the followin dated): "To be in welf-release belt appused as an enabler to restraint with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enabler to resident with the self-release belt appused as an enable of the self-release belt appused as an enable of the self-release belt appused to re	oply physical restraints should in evaluation of es in context with the circumstances, and ow the presence of a specific reason why the end how the benefit of usage fied risks.  I waluation will occur by the cumentation should if the least restrictive and tried and the ruling being proven unsuccessful. I ler will be obtained indicating it and medical in the restraint is used.	F	221				

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD		CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		345050	B. WNG	<del>-</del>			; 19/2013
	OVIDER OR SUPPLIER	REHABILITATION CENTER		17	EET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP NADISON, NC 27025		1012010
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 221	she had moderately in daily decision making physical behavior synothers were noted to basis during the asse also revealed Reside assistance with most (ADLs), including bedand personal hygiene to have the ability to it in the wheelchair through the work of alls was a history of falls/actuarisk factors related to decreased safety awainterventions address falls included: 1) "To Alarming Self Releas bed, to be used as ar sitting posture" initiated on 4/17/13; and 2) "I mattress with a raised initiated on 4/5/12 and Con 4/16/13 at 9:50 Allohserved sitting in he alarming seat belt in conducted with NA (NA #6 reported the selt" with an alarm in reported the resident belt.	IDS) dated 3/13/13 indicated impaired cognitive skills for a. Wandering behaviors and aptoms not directed toward have occurred on a daily ssment period. The MDS int #69 required extensive Activities of Daily Living I mobility, transfers, tolleting a. Resident #69 was noted independently propel herself oughout the facility.  I plan dated 3/25/13 included in falls as an area of focus, noted to be characterized by all falls, injury, and multiple impaired mobility and areness. Care plan sing Resident #69 's risk for to be in Wheelchair with the Belt applied when out of the enabler to aide with safe atted on 3/29/12 and revised digh Winged Mattress (and perimeter) to low bed "direvised on 12/17/12.  My Resident #69 was	F	221			

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED		
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	ROVIDER OR SUPPLIER CREEK NURSING AND	REHABILITATION CENTER	•	172	ET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PREF TAG	- 1	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 221	in place. During the #6, the nurses ' aide "enabler" and intend When NA #6 asked to belt, she stated, "I car Resident #69 was not belt upon request.  On 4/17/13 at 8:20 A and lying in a high was not lying in a high was a cord and lying in a high was at lying in a high was at large and the resident had been "for a the reason for the high stated," it keeps her nurses' aide also ind from falling. She stated," it keeps her nurses' aide also ind from falling. She stated," it keeps her nurses' aide also ind from falling. She stated also ind from falling in falli	nair with an alarming seat belt follow-up interview with NA a stated the seat belt was an ed to keep the resident safe. The resident to remove the an't do it "multiple times. The able to release the seat safe.  M, observed resident awake inged mattress in her room.  Inducted with NA #8 on an regards to the high winged at #69's bed. During the ported she was not sure how if been using this type of bed, in while." When asked about gh winged mattress, NA #8 from trying to get up." The icated it kept the resident ted the resident could not get in but she thought the let osit up. When NA #8 osit up, the resident said, "I	F	221			

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTER	S FOR MEDICARE &	MEDICAID SERVICES				OMB NO	). 0938-039 <u>1</u>
STATEMENT (	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		E CONSTRUCTION	(X3) DATE COMP	SURVEY PLETED
		345050	B. WNG	·			C 19/2013
	ROVIDER OR SUPPLIER CREEK NURSING AND F	REHABILITATION CENTER	•	17	REET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP MADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREI TAG	FIX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)	E	(X5) COMPLETION DATE
F 221	we "had to restrain h She indicated they tric involved and tried to u was an issue. Nurse# the self-release belt w was able to release it A follow-up interview of Nurse on 4/17/13 at 9	she reported that on 3/29/12 her" with a self-release belt. ed to get physical therapy use a merri-walker but safety 9 reported that at the time vas initiated, Resident #69 herself.  was conducted with the QI 9:10 AM in regards to the	F	221		•	
	Nurse noted Resident belt was an enabler (r interview, she stated to release the belt it would be a restraint. The numattress would be contintervention and would an enabler or a restraint eval residents with restraint physical restraint eval completed for Residents	d not be classified as either int. QI Nurse indicated that uations were completed for its only (not enablers). A uation had not been int #69 because neither the the winged mattress was	· · · · · · · · · · · · · · · · · · ·				
	NA#8 and NA#9 wer encouraged the reside own. Resident stated, times. NA#8 assisted legs over the high win assisted the resident to assist from NA#8 and transferred to her whe	and dressed in her bed.					

	ND PLAN OF CORRECTION IDENTIFICATION NUMBER:  A. BI		1, ,	TIPLE CO	COMP	(X3) DATE SURVEY COMPLETED		
			B. WING		1	C 19/2013		
	ROVIDER OR SUPPLIER CREEK NURSING AND	REHABILITATION CENTER		1721	T ADDRESS, CITY, STATE, ZIP CODE BALD HILL LOOP DISON, NC 27025	`-		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	8E	(X6) COMPLETION DATE	
F 221	Resident #69 was obbelt but was unsucce multiple times, "I can On 4/17/13 at 2:35 P conducted with Restorative Aide report Resident #69 on tran (ROM) exercises 3-6 if he thought the resident with the resident with the set on her own, he resident with the set on her own, he resident with the set of the seat belt for Resident was, "to prevent her reported that the resident was, "to prevent her reported that the resident was, "to prevent her reported that the resident of the seat belt of on occasion also noted that Resided a lot. However, seen her getout of the When asked whether to understand that strong assistance, Nurses would really do to On 4/18/13 at 8:40 A asleep in her bed with An interview was cor 4/18/13 at 8:59 AM. winged mattress ena	ent to release the seat belt. served trying to release the ssful. Resident #69 stated 't."  M, an interview was prative Aide #1. The orted he worked with sfers and range of motion times a week. When asked dent would be able to get of eptied, "I wouldn't think so."  M, observed resident in her	F	221				

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTER:	S FOR MEDICARE & I	MEDICAID SERVICES				<u>OMB NO.</u>	0938-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		1''		CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		345050	B. WING			04/1	9/2013
	OVIDER OR SUPPLIER	REHABILITATION CENTER		1	REET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP MADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	ıx	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 221	asleep in her bed with On 4/18/13 at 10:00 / asleep in her bed with An interview was con Nursing (DON) on 4/2 asked what Resident was doing to help her was getting up (out of the bed and having sher and alerts us to her and alerts was put into she believed the resist the lower winged bed and her bed with An interview was condition or reason for use of eith mattress. Nurse#9 in belt was documented winged mattress was alarming seat belt en	M observed Resident #69 In the high winged mattress.  AM observed Resident #69 In the high winged mattress.  Iducted with the Director of 18/13 at 10:30 AM. When #69 's alarming seat belt r, the DON explained, "She if the wheelchair) to get to ome falls. It is a reminder to elp her."  Iducted with the facility's 13/13 at 10:43 AM. During the estrator indicated the high oplace for Resident #69 as dent was able to get out of the high winged mattress.  Iducted with the Nurse#9 on regarding Resident #69. the nurse stated, "I look at	F				

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		2) MULTIPLE CONSTRUCTION BUILDING			(X3) DATE SURVEY COMPLETED C	
		345050	B. WING			i '	19/2013	
	OVIDER OR SUPPLIER	REHABILITATION CENTER		17	EET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025	<u>-</u>		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	E XTE	(X5) COMPLETION DATE	
F 253 SS=E	encouraged her not to with unsafe and unstouraged her to work transferring. In reference mattress, Nurse#9 in intervention put in pladocumented as an in When asked what the resident to do, Normattress "defines pade 483.15(h)(2) HOUSE MAINTENANCE SEIT The facility must promaintenance service sanitary, orderly, and This REQUIREMEN' by:  Based on observation facility failed to main 128 over bed tables.  The findings included	ing seat belt enabled her and or rise without assistance eady movements and it ait for assistance before ence to use of the winged dicated this was an ace following a fall and was attervention on the Care Plan. e winged mattress enabled urse#9 stated that the rameters " in the bed. EKEEPING & RVICES wide housekeeping and is necessary to maintain a dicomfortable interior.  This not met as evidenced on and staff interviews the tain, replace or repair 35 of dictions.		221	F253  Over bed tables in rooms 112B, 133E 135B were all removed and replaced Maintenance Department on 4/17/2  All facility over bed tables were exan on 5/3/2013 by Maintenance Assistacheck for the need of repair or replace with corrections conducted as neede	by the 013.  nined ant to cement d.	5/17/13	
	over bed table was of have missing laminal edging of the table was of the table and a piece was sitting on piece of metal was sithe table base. An a	on on 4/17/13 at 8:30 AM, an observed in room 135 b to te on the table top, the was peeled away from the a metal rectangular metal the top of the table. A curled ticking out from the bottom of aide was observed coming acing breakfast on the over			All over bed tables will be monitored needed repair on a weekly basis per Maintenance Department utilizing a The Maintenance Director will remove place, and/or repair the over bed upon identification of any concern, Additionally rounds will be performed administrative staff on daily rounds through Friday and by administrative	the QI tool. ve, tables ed by Monday		

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345050	B, WING			1	C 19/2013
	SUMMARY ST	REHABILITATION CENTER  TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG	17 M X	EET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP 1ADISON, NC 27025  PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	3E	(X5) COMPLETION DATE
F 253	During an interview of #3 stated that furniture reported to the mainty would be turned in an replaced or fixed.  During an interview of #4 indicated furniture would be reported to example of an over the whose wheel had fall indicated the most put the over bed tables, latches to adjust the During an interview of Housekeeper #1 indifurniture to the house maintenance form and completed.  During an interview of #4 observed the bed indicated she would for repair of the missis about the metal rect table, she attempted piece of metal at the the handle that raises replaced the handle would not move up of move it, the top of the cup of coffee spilled no one noticed the tresident never need changed.	on 4/17/13 at 8:57AM, Aide re that was in disrepair was tenance department. A slip and the furniture would be on 4/17/13 at 9:19AM, Aide at that wasn't in good repair maintenance. She gave the red table from room 112 b, len off yesterday. She roblems with furniture were wheels falling off and the table was not working.  on 4/17/13 at 10:32AM, icated she reported broken ekeeping supervisor. A at the nursing station was also on 4/17/13 at 10:37AM, Aide I side table in room 135 b and not report the over bed table sing laminate. When asked angle sitting on top of the I to replace it over the curved a base. She indicated it was and lowered the table. She and the table. The table or down. As she attempted to ne table tilted down and a full onto the floor. She indicated broken table because the ed the height of the table.	F	253	call on Saturday and Sunday of over be tables utilizing a QI tool. Any identific concerns during rounds will be forwat to the Maintenance Department via the of a work order. Work orders will be checked per the Maintenance Department on an hourly basis throughout the day ensure repairs are handled timely. If potential hazard is noted during round Maintenance Department will be note through work order process for corresponding to the furniture and furniture will be removed from environment.  Retraining was conducted by Staff Facilitator with all staff regarding observation of the interior, to include overbed tables, monitoring for sanital order & hazards. Additionally retrain included the process of work order completion when issues were identificated retraining completed on 5/14/2013. staff member on vacation, leave or Preceive retraining prior to returning twork.	ed arded are use e ment y to a ads- the fied ection tion, aing ied. Any RN will	

NAME OF PROVIDER OR SUPPLIER  JACOB'S CREEK NURSING AND REHABILITATION CENTER  MADISON, NC 27025  STREET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP MADISON, NC 27025  PROVIDE (EACH DEFICIENCY MUST BE PRECEDED BY PILL) REGULATORY OR LSC IDENTIFYING INFORMATION)  FARETIX TAG  FOR Maintenance Assistant #1 indicated the over bed table in room 135 b should have been reported for replacement.  During an observation on 4/17/13 at 11:04 AM, the Director of Nursing indicated the over bed table 1355, was a hazard to the resident and she removed it from the room. She indicated she expected staff to turn in a slip to the maintenance department. Upon leaving the room Housekeeper #1 indicated the laminate on the table top was peeled away and missing from the edges.  During a tour with Maintenance Assistant #1 on 4/17/13 at 11:10 AM, wenty-three bedside table tops were observed to be missing laminate, five required tightening or adjustments. One bed side table was bont; six were missing knobs to adjust the height of the tables.  During an interview or 4/17/13 at 12:25 pm, the maintenance dapartment when equipment doesn '1 twork, by filling out the slip at the nursing station. The slips are picked up hourly. The administrator received a copy of the slip once the work was completed, the stated he checked	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		1 '		CONSTRUCTION	(X3) DATE SURVEY COMPLETED C		
JACOB'S CREEK NURSING AND REHABILITATION CENTER    T21 BALD HILL LOOP   MADISON, NC 27025			345050	B. WNG_			F	
F 253  Continued From page 25 Maintenance Assistant #1 indicated the over bed table in room 135 b should have been reported for replacement.  During an observation on 4/17/13 at 11:04 AM, the Director of Nursing indicated the over bed table 135b, was a hazard to the resident and she expected staff to turn in a slip to the maintenance department. Upon leaving the room Housekeeper #1 indicated she had found another over bed table that needed replacement in room 133 b. Observation revealed the laminate on the table top was peeled away and missing from the edges.  During a tour with Maintenance Assistant #1 on 4/17/13 at 11:10 AM, kently-three bedside table was bent; six were missing knobs to adjust the height of the tables.  During an interview on 4/17/13 at 12:25 pm, the maintenance supervisor indicated new over bed tables were in the shop ready to go out. He indicated rounds were made dealty to look for broken furniture. He expected the aides to tell the maintenance department when equipment doesn 't twork, by filling out the slip at the nursing station. The slips are picked up hourly. The administrator received a copy of the slip once the work was completed. He stated he checked	JACOB'S	CREEK NURSING AND		15	172	21 BALD HILL LOOP ADISON, NC 27025		(X6)
Maintenance Assistant #1 indicated the over bed table in room 135 b should have been reported for replacement.  During an observation on 4/17/13 at 11:04 AM, the Director of Nursing indicated the over bed table 135b, was a hazard to the resident and she removed it from the room. She indicated she expected staff to turn in a slip to the maintenance department. Upon leaving the room Housekeeper #1 indicated she had found another over bed table that needed replacement in room 133 b. Observation revealed the laminate on the table top was peeled away and missing from the edges.  During a tour with Maintenance Assistant #1 on 4/17/13 at 11:10 AM, twenty-three bedside table tops were observed to be missing laminate, five required tightening or adjustments. One bed side table was bent; six were missing knobs to adjust the height of the tables.  During an interview on 4/17/13 at 12:25 pm, the maintenance supervisor indicated new over bed tables were in the shop ready to go out. He indicated rounds were made daily to look for broken furniture. He expected the aides to tell the maintenance department when equipment doesn 't work, by filling out the slip at the nursing station. The slips are picked up hourly. The administrator received a copy of the slip once the work was completed. He stated he checked	PREFIX	(EACH DEFICIEN	CY MUST BE PRECEDED BY FULL	PREFI	×	(EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI	3E.	COMPLETION DATE
behind the Maintenance Assistant to ensure the work was completed. He indicated there was no set maintenance schedule for over bed tables.  F 278 483.20(g) - (j) ASSESSMENT F 278 ACCURACY/COORDINATION/CERTIFIED	F 278	Maintenance Assistatable in room 135 b for replacement.  During an observative the Director of Nursitable 135b, was a haremoved it from the expected staff to turn department. Upon left indicated she had table that needed Observation revealed top was peeled away edges.  During a tour with M 4/17/13 at 11:10 AM tops were observed required tightening of table was bent; six with the height of the table During an interview maintenance supervables were in the significated rounds we broken furniture. He maintenance depart 't work, by filling ou station. The slips an administrator receiv work was completed behind the Maintenawork was completed set maintenance sold 483.20(g) - (j) ASSE	ant #1 indicated the over bed should have been reported on on 4/17/13 at 11:04 AM, and indicated the over bed azard to the resident and she room. She indicated she in a slip to the maintenance eaving the room Housekeeper of found another over bed replacement in room 133 b. Indicated the laminate on the table by and missing from the state of adjustments. One bed side to be missing laminate, five or adjustments. One bed side over missing knobs to adjust les.  In a 12:25 pm, the resident and 2:25 pm, the resident and a 12:25 pm, the re			utilizing a QI tool by the Maintenance Department for any identified issues over bed tables with corrections come as needed. These audits will be turned the Administrator weekly for review. concerns will be addressed at that tin Maintenance Supervisor. The Execution Committee will review audits weekly monthly x 2 and on a Quarterly basis follow up as deemed appropriate and determine the continued need for and frequency of monitoring. Any recommended changes will be discus and carried out as agreed upon at that	with pleted d into Any ne by ive QI x 4, x 3 for to i	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD		CONSTRUCTION 0		SURVEY LETED
		345050	B. WING	_			C <b>19/2013</b>
	CREEK NURSING AND	REHABILITATION CENTER		17	EET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP IADISON, NC 27025	<u> </u>	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES  Y MUST BE PRECEDED BY FULL  LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	É	(X5) COMPLETION DATE
F 278	The assessment must resident's status.  A registered nurse meach assessment wit participation of health	st accurately reflect the ust conduct or coordinate h the appropriate n professionals.	F	278	F278  Resident #69 was re-assessed for the us restraints to include alarming self releas seat belt & high wings mattress by QI nu on 4/22/2013 with reflection of the san coded accurately on the MDS.	se irse	5/17/13
	assessment is completed individual who assessment must sign that portion of the assessment Medicare and willfully and knowingles false statement in a result of the subject to a civil mon \$1,000 for each asses willfully and knowingles to certify a material a resident assessment	completes a portion of the n and certify the accuracy of sessment.  Medicaid, an individual who y certifies a material and esident assessment is ey penalty of not more than ssment; or an individual who y causes another individual nd false statement in a is subject to a civil money			All residents requiring the use of physi restraints had their MDS reviewed and updated as needed by MDS Coordinato 5/17/2013 for accuracy to ensure corr documentation/ coding of same. All residents requiring newly added device change to their current restraint device be addressed with reflection of same o MDS by 5/17/2013.  Audits will be performed on a monthly	or on rect ee or e will on the	
	material and false statements REQUIREMENT by: Based on record rev and staff interviews, in Minimum Data Set (Notes)	t does not constitute a atement.  T is not met as evidenced iew, resident observations the facility failed to code the MDS) accurately to reflect the eat belt and high winged ampled residents reviewed			to include Resident #69 by DON utilizing QI tool to ensure any resident requiring restraint usage has the same reflected of the MDS. Any concerns during observation will be addressed at that time with corrections made as needed MDS Nurse Retraining conducted by Administrator MDS nurses regarding accurately coding the MDS, to include restraint usage, with completion on 5/7/2013. Any staff mean vacation, leave or PRN will receive retraining prior to returning to work.	ng a g on ations e. r with ng of	

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	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l .		CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		345050	B. WING			04/	) 19/2013	
	OVIDER OR SUPPLIER CREEK NURSING AND F	REHABILITATION CENTER	1	17	EET ADDRESS, CITY, STATE, ZIP CODE 121 BALD HILL LOOP ADISON, NC 27025			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE	
F 278	The findings included Resident #69 was ad 12/15/11 with cumula Alzheimer's disease muscle weakness (ge history of falls.  A review of Resident revealed February 20 Orders included the fo Order (not dated): alarming self-release to be used as an ena posture.	mitted to the facility on tive diagnoses including , unspecified debility, eneralized), and personal #69 's medical record 13 's Monthly Physician ollowing Safety Device To be in wheelchair with belt applied when out of bed bler to aide with safe sitting	L	278	Audits will be turned into the Admini monthly for review. Any concerns wi addressed at that time by DON. The Executive QI Committee will review a monthly x 4 and on a Quarterly basis follow up as necessary and to detern continued need for and frequency of monitoring. Any recommended chan will be discussed and carried out as a upon at that time.	Il be nudits x 3 for nine the		
	which read: "Obser forward, attempting to unsafe movements." alarming self release enabler to aide with a Wheelchair with alarr appropriate and least (Medical Doctor) and made aware. "Ther resident was able to a Resident #69 's mos (MDS) assessment 3 required extensive as of Daily Living (ADLs transfers, toileting an MDS also indicated pused for this resident / out of bed. Section	General Note dated 3/8/13 ved resident leaning orise without assistance with Will continue to utilize belt to wheelchair as an eafe sitting posture. ning self release belt most restrictive device. MD RP (Responsible Party) e was no documentation the					, v	

Event ID: 94Z211

	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		A BUILDING			PLETED C	
		345050	B. WING			04/1	9/2013	
	CREEK NURSING AND	REHABILITATION CENTER		172	ET ADDRESS, CITY, STATE, ZIP CODE 1 BALD HILL LOOP DISON, NC 27025			
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	- 1	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	3E	(X5) COMPLETION DATE	
F 278	physical or mechanic equipment attached body that the individual which restricts freed access to one 's body that the individual which restricts freed access to one 's body that the individual which restricts freed access to one 's body that the interventions address be in Wheelchair with applied when out of enabler to aide with on 3/29/12 and revise Winged Mattress to and revised on 12/17 On 4/16/13 at 2:20 Fobserved sitting in halarming seat belt in conducted with NA faide stated the seat intended to keep the asked the resident to "I can't do it" multinot able to release the interview, NA #8 replong the resident habut it had been "for about the reason for NA #8 stated, "It ke" The nurses 'aide resident from falling could not get out of thought the resident	cal device, material or or adjacent to the resident's ual cannot remove easily om of movement or normal dy.  e plan dated 3/25/13 included sing her risk for falls: 1) " To h Alarming Self Release Belt bed, to be used as an safe sitting posture " initiated and on 4/17/13; and 2) " High low bed " initiated on 4/5/12	F	278				

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1		CONSTRUCTION	COMPL	
		345050	B. WNG		- Laboratoria	04/1	) 19/2013
	COVIDER OR SUPPLIER	REHABILITATION CENTER		1	REET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP MADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	3E	(X5) COMPLETION DATE
F 278	Quality Improvement was responsible for of the use of enablers a reported Resident #6 500 Hall from 1/9/12 was moved to the 60 to have become unst more falls. Additiona at that time. The interior low bed, mat, and wire reviewed her reported that on her "with a self-releating to get Physical tried to get Physical tried to use a merri-wissue. The QI Nurse self-release belt was able to release it hers. A follow-up interview. Nurse on 4/17/13 at sue of enablers versual QI Nurse noted Residuals and the release it then it wou indicated a high wing considered a safety it classified as either an QI Nurse indicated the evaluations were correstraints only (not either the control of	't" multiple times.  In 4/17/13 at 8:42 AM, the (QI) Nurse indicated she completing assessments for ind restraints. The QI Nurse 9 had resided on the locked to 5/29/12. The resident 0 Hall when she was noted eady and at risk for having I interventions were initiated enventions included use of a inged mattress. As the QI inotes during the interview, 3/29/12 "we had to restrain ease belt. She indicated they Therapy (PT) involved and ralker but safety was an reported that at the time the initiated, Resident #69 was self.  was conducted with the QI 9:10 AM in regards to the us physical restraints. The dent #69's alarmed an enabler (not a restraint), she stated that if the e the belt it would be er but if the resident couldn't id be a restraint. The nurse ged mattress would be in enabler or a restraint. The	L.	278			

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1		CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		345050	B. WING			04/	C 19/2013
NAME OF PR	ROVIDER OR SUPPLIER	340000	10,,,,,,,	STRE	EET ADDRESS, CITY, STATE, ZIP CODE	1 04/	19/2013
JACOB'S	CREEK NURSING AND F	REHABILITATION CENTER		1	21 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	3E	(X5) COMPLETION DATE
F 278	on 4/17/13 at 10:32 A observed to be awake NA #8 and NA #9 wer encouraged the resid own. Resident stated times. NA #8 assisted legs over the high wir assisted the resident assist from NA #8 and transferred to her who seat belt was put into then asked the resider Resident #69 was observed to be awas observed.	the alarmed seat belt nor the considered a restraint.  AM the resident was and dressed in her bed. The observed as they ent to get out of bed on her at the considered in the resident to bring her and of the mattress, and then to sit up. With a two-person of NA #9, the resident was electrically and the alarmed place. The nurses aides and to release the seat belt. Served trying to release the sesful. Resident #69 stated	F	278			
	4/18/13 at 11:56 AM in During the interview, both the belt and wing interventions." No in symptoms were ident of either the belt or with Nurse indicated the adocumented as an ermattress was not. With alarming seat belt ended to the alignment of	nedical condition or clinical ified as the reason for use inged mattress. The QI larming seat belt was nabler while the winged					

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

	F DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1		CONSTRUCTION	(X3) DATE S COMPL	ETED
		345050	B. WNG				9/2013
	OVIDER OR SUPPLIER	REHABILITATION CENTER		172	ET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES LY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	E ATE	(X5) COMPLETION DATE
F 279 SS=D	When asked what the the resident to do, the mattress "defines phanetress" defines phanetress at 12:26 PM, she shared responsion MDS assessments. QI Nurse was responsion assessments for safetinterventions. Nurse referrals to therapy, discussed in a Medic weekday morning. It allows that a lot of times "the residents care plar put into place. The communicate assessments and cate assessments are identified to a state as a cate as	tervention on the Care Plan. e winged mattress enabled e QI Nurse stated that the arameters " in the bed.  Inducted with Nurse #12 on Nurse #12 reported that bility for working with the Nurse #12 indicated that the nsible for providing input on ety precautions and resident if #12 reported that falls, and interventions were care meeting held every The nurse also indicated that QI Nurse would go into us and update interventions QI Nurse would then sment and care plan es working with the MDS are plans. In DEVELOP CARE PLANS  The results of the assessment and revise the resident's		279	F279  The Care Plan was updated on 4/22/by MDS Nurse to reflect the individucare needs, to include dialysis, for Re#156.  Care Plans and Care Guides for all rereceiving dialysis care were updated MDS nurse on 4/25/2013 to reflect related to dialysis.	sident sidents by	5/17/13

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	L AAUDI		SURVEY LETED				
		345050	B. WING			•	C 19/2013
NAME OF PROVIDER OR SUPP JACOB'S CREEK NURSI		REHABILITATION CENTER	D. Mille	STR 17	EET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP IADISON, NC 27025		19/2013
PREFIX (EACH)	DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
§483.25; and be required under to the re §483.10, includer §483.1.  This REQUIF by: Based on reinterviews the comprehensifor 1 of 6 res #156). Findings including renal of the most cure 2/18/13, indiamemory loss.  Review of his dates, did not treatments a Review of the indicate specific resident.  During an intain 1 indicated sprevious day resident had	well-beil any ser under §4 sident's sident's uding the local part of the local part	ing as required under vices that would otherwise 83.25 but are not provided exercise of rights under e right to refuse treatment is not met as evidenced iew, and staff and resident failed to develop a plan to address the needs equiring dialysis(Resident diabetes mellitus, end and hemiplegia.  Indicate the melitus, end and hemiplegia.  Indicate the melitus is reatments.  Indicate the melitus is reatments.  Indicate plans with various is Residents #156 dialysis of access shunt.  Indicate with no date, did not directions for a dialysis in 4/19/13 at 3:29PM, Aide # aread for Resident # 156 the as unable to verbalize if estriction, type of diet or type and how she would learn that		279	All residents receiving specialized car include dialysis will be assessed per the MDS Coordinator upon admission, quarterly, annually, and upon any chathroughout their stay to ensure the Carlen and Care Guide reflect care needs accurately.  Audits will be performed utilizing a Quarterly basis by DON to ensure resident to include Resident #156 regularity basis has the same reflected on their Plan and Care Guide. Any concerns dualysis has the same reflected on their Plan and Care Guide. Any concerns dualysis will be addressed at that with corrections made as needed MDS Nurse.  Retraining conducted by Staff Facilitat with all staff regarding on where to firspecific care needs of a resident, to include with completion on 5/14/2013 staff member on vacation, leave or PR receive retraining prior to returning to work.	he anges are s I tool any guiring ir Care aring t time S tor ad clude I Care . Any N will	

Facility ID: 923026

			COMP	C C			
		345050	B, WING			1	19/2013
	COVIDER OR SUPPLIER	REHABILITATION CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP MADISON, NC 27025				
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	) BE	(X5) COMPLETION DATE
F 279	care guide.  During an interview #1 indicated care pl patients, because c everyone. Dialysis i in a flow sheet on the Nurse #1 indicated guide in the closet. plan.  During an interview #2 indicated she has from another hall. Swhere Resident #15 dialysis treatments at the care guide to During an interview Resident #156 indic in his left arm. He wweek. He could no in his left arm.  During an interview Administrator indicated MDS nurse would continued to the shunt, fluid restriction buring an interview MDS nurse indicated.	on 4/19/13 at 3:35PM, Nurse ans are not done for dialysis are was incorporated by information was documented the computer, by the nurse, the aides refer to the care. There was no written care.  On 4/19/13 at 3:45PM, Aide indicated she did not know the indicated she did not know the indicated she would look care for him.  On 4/19/13 at 4:00PM, cated he had a dialysis shunt went to dialysis three days a thave blood pressures taken are on 4/19/13 at 4:05 PM, the ated the expectation was the create the dialysis care plan. Indicated the care a dialysis on and diet.	F	279	Audits will be turned into the Admir monthly for review. Any concerns to addressed at that time by DON. The Executive QI Committee will review monthly x 4 and on a Quarterly basifollow up as demed necessary, and determine the continued need for a frequency of monitoring. Any recommended changes will be discussed and carried out as agreed upon at the by DON.	vill be vaudits s x 3 for to nd	

STATEMENT C	OF DEFICIENCIES  CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			CONSTRUCTION	(X3) DATE :	
AND PLAN OF	CORRECTION	IDEATH TO ATTOM TO MOLEN.	A. BUILD	NG			;
		345050	B. WING			04/1	19/2013
	OVIDER OR SUPPLIER	REHABILITATION CENTER	•	17	EET ADDRESS, CITY, STATE, ZIP CODE 121 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 279	Continued From pag	e 34	L.	279			
	mucous membranse related decreased in other daily fluid resti by candace Hairston	xceeding intake d volume deficit dry skin and poor skin turgor and integrity dependent access to fluids ction					

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	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	į	A. BUILDING		SURVEY LETED	
		345050	B. WING			1	19/2013
	CREEK NURSING AND	REHABILITATION CENTER		17:	ET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE
F 279	have ice chips monitor lab per orde monitor resident for ovserved residnet fo	r ( per dialysis resident may er sign of dehyd or signs of pain f or per facility protocol	F.	279	•		
	requirement charac inadeqate intake de being on therapeuti more food uneatien pressure ulcers veir	ourishment less than body terized by weight loss creased appetite related to c diet illness Leaves 25% or at most meals presence of ng on mechnically altered dietr experience sig wt loss		A A A A A A A A A A A A A A A A A A A			
	he still urinates, abl doesnt know if he is know what kind of a type diet. i would lo his care. moved to	On 4/19/13 had him yesterday, e to make need known , s on fluid restriction, doesnt access he has , doesnt know ok at his chart in his closet for room 308					
	Susan Talley 335 pi in the computer the patient a drop dow which address all a address, access, m condition, shunt site	re is a section for the diaysis					

Facility ID: 923026

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  (X2) MULTIPLE CONSTRUCTION  A. BUILDING			COMPLETED				
		345050	B. WING			1	/19/2013
	CREEK NURSING AND	REHABILITATION CENTER	•	172	ET ADDRESS, CITY, STATE, ZIP CODE 11 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG	•	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
F 279	he is on a fluid restriction and orders. he is on a 1600 fluid they do not get a way they will get about 7 he is on a special reno care plan because into everybody, aide are told by the on the tray, care play indicated there was Carolyn Fogg cna to i just got him from him water, mighty shake do not know what kind daughter has brough his bedside.  During an interview indicated he has a leindicated he is on a Shannon Knight addressident care guide, restriction, or the diwater pitcher must he should have indicated protected. The md	restriction. most of the time ter pitcher. most of the time. 0 cc of water with medication. nal diet.with double meats. the care is incorporated nurse there is a dietary slip an in the closet. She no written careplan.	F	279			
	care plan should be	N SDC 503pm on 4/19/13, a written on diaysis patient, the what care , ie, no stick or bp in					

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	i i		CONSTRUCTION	(X3) DATE SUF COMPLET	
ANDIBATOR	0011111011011		A. BUILD				;
		345050	B. WNG			04/1	19/2013
	OVIDER OR SUPPLIER CREEK NURSING AND	REHABILITATION CENTER	·	17	EET ADDRESS, CITY, STATE, ZIP CODE 121 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	8E	(X5) COMPLETION DATE
F 279	diet and fluid restrict	. and basic care, and special, tions.	F	279		- V	
F 318 SS=D	as the coordinators, careplans, the care and the and as char implemented on the Dialysis should be contriggered. The care prestriction, dressing orders, are used to from missing anythin reviewed current call department had addindicated she didnt show do you communiphebotomist Kayla I with the dialysis facil 483.25(e)(2) INCRE	pareplanned. it isnt specifically plan would address fluid shunt, days of diaysis. All create the care plan to keep ng., replan indicated the dietary dress the fluid restriction. she see a care plan for diaylsis. nicate with diaysis, the inman LPN communicates lility.	· F	318			
	resident, the facility with a limited range appropriate treatme range of motion and decrease in range of	nt and services to increase d/or to prevent further			F318  Resident #117 was re-assessed for the continued need for restorative nursing therapy by Restorative Nurse on 5/7, with reflection of the same document the Care Plan. All residents receiving restorative nursing therapy were assessor the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing the same to the continued need for restorative nursing	ng /2013 ced on g sessed e	5/17/13
	by: Based on observative record reviews, the restorative ambulation	ions, staff interviews and facility failed provide ion and active range of motion y physical therapy department			therapy by Restorative Nurse on 5/8 with changes made as needed to thei individualized plan of care.	•	

CENTERS FOR MEDICARE & MEDICAID SERVICES

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		CONSTRUCTION	(X3) DATE COMP	
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		345050	D. WING			04/	19/2013
	ROVIDER OR SUPPLIER CREEK NURSING AND F	REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP MADISON, NC 27025			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 318	the restorative prografindings included:  Resident #117 was at 4/8/201, Resident #11 included hypertension failure to thrive, mentigeneral muscle weak Data Set (MDS) dated Resident #117 had somemory and decision MDS also indicated the assistance with all actransfers and ambula exhibit any behaviors period. Resident #117 assistance and the us falls risk assessment revealed that Resident falls.  Review of the restoradated 4/27/12, reveal ambulate 3-6 times a a one person assistant motion program inclumotion) group 3-6 times at least 15 minutes or Review of the care places and the care places are person assistant motion program inclumotion) group 3-6 times at least 15 minutes or Review of the care places are placed to the care places are placed to the care placed to ambulate and ranger and the care placed to ambulate and ranger and the care placed to ambulate and ranger and the care placed to the	plan for 1 of 4 residents in im (Resident #117). The dmitted to the facility on 17 cumulative diagnoses in coronary artery disease, al disorder, dementia and iness. The annual Minimum of 10/4/12, indicated that evere short and long term in making problems. The mat Resident #117 needed tivities of daily living, tion. Resident #117 did not during the assessment of required two person is e of a lift. Review of the dated 9/28/11 to current in the wind making problems. The dated 9/28/11 to current in the mat resident #117 would week with rolling walker and ince. The active range of ded AROM(active range of less a week with exercise for	Ę.	318	Audits will be performed utilizing a Q on a weekly basis by the Restorative N to include Resident #117 to ensure compliance with the plan of care for exindividual resident observed. Any conduring observations will be addressed that time with corrections made as ne by Restorative Nurse.  Retraining conducted by Administrate all restorative care aides on providing restorative therapy per the individual plan of care written out for each resid with completion on 5/8/2013. Any st member on vacation, leave or PRN wireceive retraining prior to returning twork.  Audits will be turned into the Administ weekly for review. Any concerns will addressed at that time by Restorative The Executive QI Committee will review audits weekly x 4, monthly x2 and on a Quarterly basis x 3 to follow up on identified concerns as a appropriate, a determine the continued need for and frequency of monitoring. Any recommended changes will be discuss and carried out as agreed upon at that by Restorative Nurse.	urse  ach acerns at eded  or with ized ent aff aff a und ent and	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING		(X3) DATE SURVEY COMPLETED C
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	OVIDER OR SUPPLIER	ID REHABILITATION CENTER	S		
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F 318	and one person as included 3-6 times with rolling walker restorative ambulater restorative ambulater restorative ambulations of range extremities by neactive range of mexercise for at lead ocument if residerestorative group.  Review of the resprogram document program was don February 4 times days and April 4 time indicated for averaged from 6 of the AROM produced in January, March and 5 days provided for the Aminutes. The care ambulating or produced in design.  Review of the reserval and the reserval and of the reserval	et or more with rolling walker ssistance. Interventions a week walk for 100ft or more if resident did not participate in action program document #117 would not have any e of motion in upper/lower at review. Interventions included otion 3-6 times week and/or list 15 minutes or more and ent did not participate in	F 3:	18	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	(X2) MULTIPLE CONSTRUCTION (X3) DATI COM			
		345050	B. WNG			04/	, 19/2013
	OVIDER OR SUPPLIER	REHABILITATION CENTER		17	EET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP MADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 318	Continued From page	∍ 40	. F	318			
		nt #117 was re-assessed for mbulation, lifts and the need					
	4/11/13, revealed the and the following con the responsible perso dining, ambulation/ex	worker (SW) #2 notes dated care plan meeting was held acerns were addressed with on, medications, restorative tercise, active range of week, falls risk and on-going					
	Resident #117 was so wheelchair with chair posey belt restraint in tied to back of chair.	n on 4/16/13 at 10:47AM, eated at nursing station in slightly reclined back with n place around her waist and There were no repetitive rections. Resident#117 was staring into space.				· ( · ( ) · ( )	
	Resident#117 was se nursing station sleep around her waist and the chair reclined bac awakened by noise a unable to comprehen	n on 4/16/13 at 3:00PM, eated on the hall at the with posey belt restraint tied to the back of the chair and ck. Resident #117 was and was very confused and the conversation or the There were no repetitive rection					
	Resident#117 chair washe was seated in the breakfast in restoration belt tied to around he	n on 4/17/13 at 8:37AM, vas slightly reclined back and e dining room eating her ve feeding self with posey er waist and to the back of ed cueing to get started with					

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILDING			PLETED	
		345050	B. WNG			04/1	9/2013
	CREEK NURSING AND	REHABILITATION CENTER		172	ET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY)		(X5) COMPLETION DATE
F 318	her meal from the re  During a follow-up in 8:30AM, indicated th time to perform the F program and RA get could and sometime the amount of time in listed in the system. and range of motion		F	318		a contract recomments to the contract of the c	
	#3 indicated that Readded to alert the statempted to get up, stationary in the charepetitive movement that it was an enable During an interview of Nurse#11indicated sassessing the restraposey belt was a restorward and on right floor. Nurse##11 statemps and the restraint on main there was no medicarestraint. She added time and there had to get up the restraint.	on 4/17/13 at 9:09AM, the was responsible for lints and indicated that the straint. Resident#117 leaned side, to pick up things off the ted that her leaning over was 17 would also grab onto the and rail attempts to scoot or when the hall. Resident#117 had all reason for the use of the that she had it for a long teen no change.					
	Resident#117 did no	peen no change. It have any repetitive Id that there were no other					

PRINTED: 05/08/2013 FORM APPROVED OMB NO. 0938-0391 (X3) DATE SURVEY

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	"	PLE CONSTRUCTION  IG	COMPLETED
		345050	B. WNG		04/19/2013
	COVIDER OR SUPPLIER	ND REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP MADISON, NC 27025	
(X4) ID PREFIX TAG	(EACH DEFICI	Y STATEMENT OF DEFICIENCIES ENCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORR ( (EACH CORRECTIVE ACTION SI CROSS-REFERENCED TO THE AP DEFICIENCY)	HOULD BE COMPLETION
F 318	pillow. Review of per Nurse# that the attempted to elimithe restraint. Resi assessed by there interventions applinvolved in the resident#117 was restraint sleep in around waist and chair.  During an interview physical therapy Nurse#11 was reassessment for rewas no current restraints and currently been senursing department evaluation and department evaluation and department in the physical therapy department our resident currently been senursing department evaluation and department in the process currently determine which the process currently determined the process currently determined the proce	d other than to apply the position the restraint evaluation revealed here was no alternative device inate and/or reduce the use of ident #117 had not been apy nor was there other lied or tried. Resident #117 was storative ambulation program.  ation on 4/17/13 at 9:41AM, as seated at the nursing station wheelchair with posey belt tied to back of the reclined are wordered that sponsible for doing the estraints. PTM indicated there estraint reduction program. The east did not routine screen or as for restraints unless they were seen by the department staff. The east handled the assessment, etermination for the use of the was unaware of the specific or being used to assess and residents would need restraints. ponsible for assessments alls or other mobility/transfer	F	518	
	12:10PM, Reside nursing station w wheelchair slight belt in place. Nur	ent#117 observed seated at the rith baby doll in hand and ly reclined backed with posey rse#9 indicated that she was ssessing and monitoring the			

PRINTED: 05/08/2013 **FORM APPROVED** 

04/19/2013

OMB NO. 0938-0391 **CENTERS FOR MEDICARE & MEDICAID SERVICES** (X3) DATE SURVEY STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA COMPLETED IDENTIFICATION NUMBER: A. BUILDING \_ C

345050

B. WNG

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP

JACOB'S CREEK NURSING AND REHABILITATION CENTER			1721 BALD HILL LOOP					
JACOB 3	OVER HOUSING WIR WELLVING A STATE OF		MADISON, NC 27025					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE				
F 318	Continued From page 43 restorative program. She added that the Resident #117 was involved in the restorative ambulation program/range of motion program to improve and maintain her ambulation and active range of motion skills 3-6 times a week. She further stated that there was no scheduled times for this program to be implemented and that when the resident refuse it should be documented. Nurse #9 indicated that she was responsible for monitoring the program to ensure that residents were receiving the ambulation, but she did not have a system in place to ensure this was being done. She also added that there was no doctor order for when the restorative program. The program was set up by the previous coordinator for all residents on ambulation to be walked 3-6 times a week and/or on a range of motion program.	F 318	В					
	Nurse#9 reviewed Resident #117 current ambulation and range of motion program and acknowledged that Resident#117 restorative program and care plan had not been consistently been done. In addition, she acknowledged she did not have documentation to indicate whether Resident#117 had actually received the service or whether progress was noted.  During an interview on 4/17/13 at 4:50PM, NA#10 indicated that Resident#117 did not have any other behaviors and that ambulation was suppose to be done on 1st shift through the restorative program.  During an interview on 4/18/13 at 12:35PM, PT#2 indicated that once the resident was referred to restorative, he would periodically			,				

checks with Nurse#9 to see how the residents

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE COMPI		ETED					
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	CREEK NURSING AND	REHABILITATION CENTER	<u> </u>	STREET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP MADISON, NC 27025			
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F 323	F 318 Continued From page 44  was doing with the recommended program. He indicated that he did not have any documentation of the discussion and he did not follow-up on the progress or not.  F 323 483.25(h) FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES  The facility must ensure that the resident environment remains as free of accident hazards as is possible; and each resident receives adequate supervision and assistance devices to prevent accidents.  This REQUIREMENT is not met as evidenced by: Based on observation, record review, and staff			323	F323  Physical assessment of Resident #69 completed on 4/16/13 by RN Superv with no abnormal findings. She was a monitored per the recommendations Poison Control Center and MD.  Additionally, Resident #69 was move the Alzheimer's Unit due to her cont wandering and rummaging behavior	visor further s of the ed to inue <u>d</u>	5/17/13
	hand sanitizer for 1 (Resident #69) with to take items off of not to take items of not to take items of not to take items of not to take items of not to take items of the not to take items of the not take items of the not take items of t	ty failed to prevent access to of 1 sampled residents a history of previous attempts nursing medication carts.  d:  e-admitted to the facility on the tive diagnoses including of some beautiful and recent quarterly Minimum and 3/13/13 indicated the ately impaired cognitive skills aking. Wandering behaviors for symptoms not directed noted to occur on a dally so revealed Resident #69 assistance with bed mobility was noted as having the			Hand Sanitizer was removed from al medication carts on 4/19/2013 to p recurrence of the same concern.  Audits utilizing a QI tool were perfotwice a shift x 2 weeks with no issue then changed to once a shift. Audits continue to be performed on an ever basis by Administrative Nurses to er compliance by nursing staff. Any conduring observations will be addresse that time with corrections made as reby Administrative Nurses.	reyent reyent rmed s noted, will ry shift nsure ncerns ed at	

AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  (X2) MULTIPLE CONSTRUCTION  A. BUILDING		COMPLETED					
		345050	B, WNG_			1	, 19/2013
	ROVIDER OR SUPPLIER CREEK NURSING AND	REHABILITATION CENTER		172	EET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(FACH DEFICIENC	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFII TAG	ĸ	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BÉ Į	(X6) COMPLETION DATE
F 323	ability to independent wheelchair throughod A review of Resident revealed a "Behavior progress notes on 3 take items from nurse (were) removed for I wanders away."  Resident #69 's care a problem for trauma wandering. The goas: Whereabouts to demonstrated by not facility unsupervised Check for whereabouts to demonstrated by not facility unsupervised Check for whereabouts to demonstrated by not facility unsupervised Check for whereabouts to demonstrated by not facility unsupervised Check for whereabouts activities as approprisurroundings and romeded.  A review of an incided 3:25 PM, revealed facility's nursing stain name] hand sanitized and drink an undeter Resident was given Control Center was Control Center was Control Center recogiven food and drink (sugar) checked, and changes in level of Control Center indicting possibly experience ingestion of the hand the incident report realert and conversar	atly propel herself in the ut the facility.  It #69 's medical record or " notation was made in the /20/13: "Resident has tried to sing cart." All eatable items her safety. Afterwards she e plan dated 3/25/13 included a potential related to all for the resident was noted be known to staff as evidence of leaving the I. Interventions included: buts frequently, involve in	F	323	Retraining conducted by Staff Facilita with all staff on keeping hand sanitize medication carts at all times with completion on 5/9/2013. Retraining included ensuring hand sanitizer was maintained/ stored out of the resider reach. Any staff member on vacation or PRN will receive retraining prior treturning to work.  Audits will be turned into the Admindaily for review. Any concerns will be addressed at that time Adminstrator. Executive QI Committee will review a weekly x 4, monthly x2 and on a Quabasis x 3 for any identified concerns, determine the continued need for an frequency of monitoring. Any recommended changes will be discus and carried out as agreed upon at the	er off of  at's , leave o  istrator is audits rterly and to d	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1''	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED C	
		345050	B. WNG			i .	19/2013
	OVIDER OR SUPPLIER CREEK NURSING AND I	REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP MADISON, NC 27025			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	E ATE	(X5) COMPLETION DATE
F 323	report noted staff eduthe hand sanitizer outhe hand sanitizer outhe hand sanitizer outhe hand sanitizer must be residents. Not on top carts. If stored on mostored on mostored staff nursing a had received in-servithe 22 staff nursing at the incident when Resides anitizer. However, I aware that Resident supplements, apples medication cart. To a staff would put a she the medication cart in when not in use. When the medication cart in when not in use. When haviors occurred we reported the resident things on the medication of Resident #69 ingested stated she was in the nurse and two other resident was observed from the medication of the staff of the	20 mg/dl). The incident reation was provided to keep to of the residen 's reach.  Vice training report dated subject(s) covered as:  De stored out of the reach of of medication or treatment edication cart MUST BE ELY FROM INTERNALS. " The 35 staff nurses and 10 of ssistants/medication aides ce education on this topic.  Inducted with Nurse #5 on	F	323			

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1''	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
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	ROVIDER OR SUPPLIER CREEK NURSING AND I	REHABILITATION CENTER		1	EET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP MADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC (DENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	3E	(X5) COMPLETION DATE
F 323	sometimes " seen the the medication cart.  An interview was con Nursing (DON) on 4/regards to the incided DON reported that Nurses that Nurses is aides to let so appropriate intervient place.  On 4/19/13 at 1:50 P medication cart had a placed on it. The 40 parked outside of the use at the time.  On 4/19/13 2:11 PM medication cart parkes that the time.  On 4/19/13 2:11 PM medication cart parkes that the time.  On 4/19/13 2:11 PM medication cart parkes that the time.  An interview was con Worker (SW) on 4/18 Resident #69 's behat the SW reported that Resident #69 trying the medication carts.	ducted with the Director of 19/13 at 11:25 AM, in 11:25 AM, in 12:25 AM, in 13:25 AM, in 14:25 AM, in 15:25 AM, in 16:25 AM, in 16:25 AM, in 17:25 A	F	323			

CENTERS FOR MEDICARE & MEDICAID SERVICES

	TEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA D PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MUL A. BUILD		COMPLETED			
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	OVIDER OR SUPPLIER	REHABILITATION CENTER		172	T ADDRESS, CITY, STATE, ZIP CODE 1 BALD HILL LOOP DISON, NC 27025	,		
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F 323	at the time of the 4/16 #69 ingested the han with the resident in the NA #7 indicated that items off of the medicatime."	NA #7 had not been present 6/13 incident when Resident d sanitizer but had worked e past. During the interview, the resident did reach for eation cart "quite a bit of the ducted with Nurse #6 on	F	323				
	time of the 4/16/13 in Nurse #6 detailed the in the 4/16/13 Incider whether or not the re behaviors in the past gotten into stuff. " N #69 liked to handle the items kept in the Chalso noted that appropriate the content of the content in the chalso noted that appropriate in the chalso noted that appropriate in the content in the chalso noted that appropriate in the chalso noted that appropriate in the content in the chalso noted that appropriate in the	Nurse #6 was on duty at the cident. During the interview, a incident as it was described at Report. When asked sident had exhibited similar, the nurse reported, "she's urse #6 indicated Resident nings and had gotten into int Room on occasions. She eximately one month ago, to a man's room and got into r. Nurse #6 indicated the ep her within view but she it to keep up with "		And a second	······································			
F 431 SS=D	Administrator acknown education on storage be completed and restated that she had to sanitizer off of the top afternoon. She indicate be for the hand sanition of the residents.  483.60(b), (d), (e) Difference of the property of the proper	o/13 at 4:00 PM,. the viedged that in-service of hand sanitizer needed to inforced. The Administrator aken a bottle of hand of a medication cart that ated her expectation would izer to be stored out of reach	F	431				
	The facility must emp	oloy or obtain the services of						

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			CONSTRUCTION	(X3) DATE S COMPL	LETED
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of records of receipt ar controlled drugs in suff accurate reconciliation records are in order an controlled drugs is mai reconciled.  Drugs and biologicals of labeled in accordance professional principles appropriate accessory instructions, and the exapplicable.  In accordance with Stafacility must store all delocked compartments of controls, and permit or have access to the key.  The facility must provide permanently affixed concontrolled drugs listed Comprehensive Drug of Control Act of 1976 and abuse, except when the package drug distributed quantity stored is minimic be readily detected.  This REQUIREMENT by: Based on observations	who establishes a system and disposition of all ficient detail to enable an and that an account of all intained and periodically used in the facility must be with currently accepted, and include the and cautionary expiration date when the area and Federal laws, the rugs and biologicals in under proper temperature only authorized personnel to expect the separately locked, compartments for storage of in Schedule II of the	F	431	All medication carts and storage area including refrigerators and medication rooms, were checked by Resident Car Liaison on 5/8/2013 to ensure all medications were labeled and stored appropriately according to manufact recommendations and per policy.  All Glucose Test Strips, Insulins, Inha Intranasal Sprays & Nebulizer Solution checked on a weekly basis utilizing a by Resident Care Liaison to ensure continued compliance with labeling a storage recommendations. Any identications will be addressed at that tine the Resident Care Liaison.  Retraining was conducted by the DOI all nurses and medication aides on the proper way of labeling and storage of medication on 5/14/2013. Any staff member on vacation, leave or PRN wireceive retraining prior to returning twork.	on re urer lers, ons are QI tool and tified me by	5 17 3

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CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING \_\_\_\_ C 04/19/2013 B. WING 345050 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1721 BALD HILL LOOP JACOB'S CREEK NURSING AND REHABILITATION CENTER MADISON, NC 27025 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION DATE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL CROSS-REFERENCED TO THE APPROPRIATE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 431 Audits will be turned into the Administrator Continued From page 50 F 431 (200 Hall) and 2 of 8 medication carts (400 and weekly for review. Any concerns will be addressed at that time by Resident Care 500 Hall medication carts); and failed to store Liaison. The Executive QI Committee will medications and/or glucose test strips as specified by the drug manufacturer in 1 of 3 review audits weekly x 4, monthly x2 and on medication rooms (200 Hall) and 2 of 8 a Quarterly basis x 3 to address any medication carts (100 and 400 Hall medication identified concerns and to determine the carts). continued need for and frequency of monitoring. Any recommended changes Findings included: will be discussed and carried out as agreed upon at that time by Resident Care Liaison. 1) An observation of the 200 Hall medication refrigerator on 4/17/13 at 4:15 PM revealed an open, undated vial of Humalog insulin. The manufacturer's product information indicated, "once punctured (in use), vials may be stored under refrigeration or at room temperature; use within 28 days." During an interview with Nurse #2 on 4/17/13 at 4:15 PM, the nurse indicated the opened vial should have been labeled with the date it had been opened. Nurse #2 indicated this vial of insulin would be discarded and a new vial obtained for the resident. Nurse #2 stated that once opened and dated, the insulin would be good for 28 days. During an interview with the Director of Nursing (DON) on 4/18/13 at 10:30 AM, the DON addressed the normal procedure for storing opened injectable medications such as Humalog insulin. The DON indicated that when a nurse opened a vial of insulin, it should be dated. The DON also indicated any insulin that was not dated should be thrown away and a new vial opened. She noted that opened vials of insulin would usually be kept for 28 days or whatever the manufacturer called for.

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		CX3) DATE SURVEY COMPLETED C
		345050	B. WNG		04/19/2013
	ROVIDER OR SUPPLIER CREEK NURSING A	ND REHABILITATION CENTER	1721	T ADDRESS, CITY, STATE, ZIP CODE I BALD HILL LOOP DISON, NC 27025	
(X4) ID PREFIX TAG	(EACH DEFICI	Y STATEMENT OF DEFICIENCIES ENCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	BE COMPLETION
F 431	Continued From p	page 51	F 431		
	on 4/18/13 at 8:27 Twisthaler 220 moder inhaler used for at "09" was not date removed from the labeling from the labeling from the dinhaler noted the 45 days after opedose counter reactifiest. Manufacture Asmanex Twisthat when the oral dost days after opening comes first. During an interviee (NA) #6 on 4/18/13 an inhaler such as be labeled with the foil pouch. During an interviee Nursing) on 4/18/13 an inhaler such as the labeled with the foil pouch. During an interviee Nursing) on 4/18/13 and the discard pouch or when the whichever comes 3-a) An observate cart on 4/18/13 and undated bottle of mcg/actuation (ar osteoporosis) in the Supplemental lab pharmacy for the	an of the 500 Hall medication cart  AM, revealed an Asmanex cog/actuation (a dry powder sthma) with a counter reading of ed as to when it had been e foil pouch. Supplemental dispensing pharmacy for the Twisthaler should be discarded uning the foil pouch or when the ched "00", whichever comes er product labeling indicated the eller device should be discarded se counter reads "00" or 45 g the foil pouch, whichever  ew with Nurses '/Medication Aide is at 8:27 AM, the Aide indicated is Asmanex Twisthaler needed to se date it was removed from the ew with the DON (Director of it 3 at 10:30 AM, the DON stated Twisthaler should be dated and from the foil pouch. She at an Asmanex Twisthaler died 45 days after opening the foil se dose counter reached "00", first.  ition of the 400 Hall medication it 8:44 AM revealed an open, calcitonin spray 200 on intranasal spray used for the medication cart drawer. Selling from the dispensing calcitonin spray included, "after opening "The			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD			(X3) DATE SURVEY COMPLETED	
		345050	B. WING				C 04/19/2013
	ROVIDER OR SUPPLIER	ND REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 1721 BALD HILL LOOP MADISON, NC 27025			
(X4) ID PREFIX TAG	(EACH DEFICI	Y STATEMENT OF DEFICIENCIES ENCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	ILD BE	(X5) COMPLETION DATE
F 431	opened product metemperature for up to 8:44 AM, the nurs should have been opened. Nurse #3 dated, the calcitor up to 30 days. The need to check with needed to be done calcitonin nasal sp.  During an intervier (DON) on 4/18/13 addressed the not opened bottle of the expectation we opened a bottle of the expectation work of the expectation would not a bottle of calcitonin would not a bottle of calcitonin intranasal spray undown on its side in Supplemental labor pharmacy for the Keep bottle upright product informatic should be stored in During an intervier.	roduct information indicated an may be stored at room to to 30 days.  w with Nurse #3 on 4/18/13 at the indicated the opened bottle labeled with the date it was a stated that once opened and hin nasal spray may be used for the nurse indicated he would the pharmacy to see what the with this opened bottle of oray.  w with the Director of Nursing at 10:30 AM, the DON real procedure for storing an ealcitonin. The DON indicated could be that when a nurse of calcitonin, it should be dated. If the discarded after 30 the discarded after 30 the discarded after 30 the medication cart drawer. The medication cart drawer with the dispensing calcitonin spray included, "at." The manufacturer's on indicated an opened product in an upright position.	·	431			
		e indicated the opened bottle stored in an upright position.					week to the control of the control o

FORM APPROVED OMB NO. 0938-0391

PRINTED: 05/08/2013

<b>CENTERS FOR MEDICARE &amp; MEDI</b>	CAID SERVICES					VO. 0938-0391
STATEMENT OF DEFICIENCIES (X1) P	PROVIDER/SUPPLIER/CLIA DENTIFICATION NUMBER:	1 ` '		NSTRUCTION		TE SURVEY MPLETED
	345050	B. WING				C  4/19/2013
NAME OF PROVIDER OR SUPPLIER  JACOB'S CREEK NURSING AND REHAE	BILITATION CENTER		1721	ADDRESS, CITY, STATE, ZIP CODE BALD HILL LOOP ISON, NC 27025		
(X4) ID SUMMARY STATEMENT (EACH DEFICIENCY MUST REGULATORY OR LSC IDE	FBE PRECEDED BY FULL	ID PREF TAG		PROVIDER'S PLAN OF COP (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 431 Continued From page 53 The nurse indicated he won the pharmacy to see what this opened bottle of calcitod.  During an interview with the (DON) on 4/18/13 at 10:30 addressed the normal procopened bottle of calcitonin, her expectation would be the opened a bottle of calcitoninupright in the medication calcitoninupright in the medication of the 2 refrigerator on 4/17/13 at 4 open container of blood glutest strips was stored in the were approximately 30-35 container. The manufacture information specifically indicated information specifically indicated of test strips should not have have a proximately 30-35 container. The manufacture information specifically indicated the strips should not have a proximately 30-35 container. The manufacture information specifically indicated the strips should not have a proximately 30-35 container. The manufacture information specifically indicated the strips should not have a proximately 30-35 container. The manufacture information specifically indicated the discarded and blood glucose test strips should not have a proximately 30-35 container. The manufacture information specifically indicated this connected to be discarded and blood glucose test strips should not have a proximately 30-35 container. The manufacture information specifically indicated this connected this	needed to be done with onin nasal spray.  e Director of Nursing AM, the DON sedure for storing an The DON indicated hat when a nurse in, it should be stored art.  00 Hall medication in the stored art.  00 Hall medication in the open rer's product icated, "Do not freeze test strips in the open rer's product icated, "Do not freeze urse #2 on 4/17/13 at the opened container we been refrigerated. Intainer of test strips in the open at a container of test strips in the open rer's product icated, "Do not freeze urse #2 on 4/17/13 at the opened container we been refrigerated. Intainer of test strips in the DON stated blood glucose test temperature. She container of test strips  of the 100 Hall 3 at 9:09 AM revealed mide 0.02% solution (a	F	431			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA	1''			(X3) DATE SURVEY COMPLETED	
AND PLAN OF	CORRECTION	IDENTITION TO MIDEN.	A. BUILD	NG		С	
		345050	B. WING			_	9/2013
	CREEK NURSING AND I	REHABILITATION CENTER		17	EET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG	3	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	11	(X5) COMPLETION DATE
F 441 SS=D	were stored in the bodrawer outside of the Product labeling on the product labeling on the ipratropium bromide from light; Store unus During an interview v 9:09 AM, the nurse ir bromide solution vialithe foil pouch in accomanufacturer 's store During an interview v (DON) on 4/18/13 at that her expectation v bromide solution viality pouch until used as it 's product labeling. 483.65 INFECTION CSPREAD, LINENS  The facility must estall Infection Control Prosafe, sanitary and cout to help prevent the dof disease and infect (a) Infection Control The facility must estall Program under which (1) Investigates, continuithe facility; (2) Decides what proshould be applied to (3) Maintains a recordactions related to infection Control Spread (b) Preventing Spread (1) When the Infection Control	ttom of the medication cart manufacturer's foil pouch. ne package of the solution indicated, "Protect sed vials in the foil pouch." with Nurse #4 on 4/18/13 at adicated that the ipratropium is needed to be stored inside age recommendations. with the Director of Nursing 10:30 AM, the DON stated would be for ipratropium is to be stored inside the foil indicated by the manufacturer CONTROL, PREVENT  Ablish and maintain an gram designed to provide a infortable environment and evelopment and transmission ion.  Program ablish an Infection Control in it - irols, and prevents infections cedures, such as isolation, an individual resident; and d of incidents and corrective ections.  d of Infection in Control Program		441	Resident #118 received a blood glucose monitoring check on 4/17/13 after disinfecting of the glucometer was completed by Licensed Nurse. She has continued to receive blood glucose monitoring as ordered only after disinfecting of the glucometer per CDC guidelines/ policy.  All residents requiring blood glucose monitoring receive checks as ordered a disinfecting of the glucometer per CDC guidelines/ policy.	upon	5/17/13
		in Control Program sident needs isolation to					

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		IDENTIFICATION ARRINDED.			CONSTRUCTION	(X3) DATE SURVEY COMPLETED				
						C				
		345050	B. WING			04/	19/2013			
	OVIDER OR SUPPLIER CREEK NURSING AND F	REHABILITATION CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE  1721 BALD HILL LOOP  MADISON, NC 27025							
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	E ATE	(X5) COMPLETION DATE			
F 441	isolate the resident.  (2) The facility must promunicable disease from direct contact will transport contact will transport linens so as infection.  This REQUIREMENT by: Based on observation interviews, the facility a shared glucometer observed (Resident findings included The Centers for Dise (CDC) has become in the risks for transmitt and other infectious indicated that if glucos in the risks for transmitt and other infectious of indicated that if glucos indicated that if glucos indicated that if glucos in the risks indicated that if glucos in the risks indicated that if glucos indicated that if glucos in the risks in the ris	infection, the facility must prohibit employees with a see or infected skin lesions ith residents or their food, if asmit the disease. equire staff to wash their ct resident contact for which eated by accepted  Ite, store, process and is to prevent the spread of its not met as evidenced in, record review, and staff a failed to clean and disinfect for 1 of 2 residents		441	Audits utilizing a QI tool are perform weekly to ensure compliance by nurstaff in cleaning/ disinfecting of the glucometers, to include between each resident to include Resident #118 and appropriate disinfectant solution for specified time period is performed. concerns during observations will be addressed at that time with immediate retraining as needed by ADON.  Retraining conducted by ADON with nurses and medication aides on the procedure of disinfecting the glucom between each resident with complet 5/14/2013. Any staff member on valeave or PRN will receive retraining returning to work.  Audits will be turned into the Administrator weekly for review. An concerns will be addressed at that time ADON. The Executive QI Committee review audits weekly x 4, monthly x and Quarterly basis x 3 to follow up on potential or identified concerns as not and to determine the continued need and frequency of monitoring. Any recommended changes will be discuss and carried out as agreed upon at the by ADON.	sing th nd . Any e all proper leter lon on cation, prior to  y me will any eeded I for				
CORM CMS.256	DBM CMS-2567(02-99) Previous Versions Obsolete Event ID: 94Z211 Facility ID: 923026 If continuation sheet Page 56 of 58									

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	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1, ,	(X2) MULTIPLE CONSTRUCTION A. BUILDING			SURVEY LETED
		345050	B. WING	•		1	19/2013
	OVIDER OR SUPPLIER	REHABILITATION CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE  1721 BALD HILL LOOP  MADISON, NC 27025				
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 441	glucometer, the meter 1:10 dilution of hous sodium hypochlorite. The manufacturer graccordance to CDC that the [brand name resident tests in a manufacturer graccordance to CDC that the [brand name resident tests in a manufacturer graccordance to CDC that the [brand name resident tests in a manufacturer grace of Glucopart, "If no visible or disinfect after each the following the manufactor gramicide bloodborne pathoge immunodeficiency viand HCV (hepatitis to bleach solution of 1:  During an observation Nurse #1 used a [brace obtain a blood glucometer was neit Nurse #1 was contimedication administing glucometer remained cart. At 12:34 PM, Noblood sample from Figathered the supplied a test strip into the greviously used for subsequently stored	tenance of the [brand name] er may be disinfected using a chold bleach (1 part of 5-6% solution to 9 parts of water). Lidelines also indicated, "In guidelines, we recommend of meter be cleaned between culti-resident setting."  It's policy on Cleaning and ometers dated 3/8/11 stated in ganic material is present, use the exterior surfaces acturer's directions using a ran EPA-registered with a tuberculocidal, in to include HIV (human rus), HBV (hepatitis B virus), C virus) label claim or a dilute 10 to 1:100 concentration."  In on 4/17/13 at 12:13PM, and name] glucometer to se reading for Resident #114. Is taken, the nurse set the fithe medication cart. The her cleaned nor disinfected. In the cleaned nor disinfected nor disinfected. In the cleaned nor disinfected nor disinfe	·	441			

Facility ID: 923026

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			ECONSTRUCTION	COMPLETED	
		345050	B. WING				19/2013
	CREEK NURSING AND F	REHABILITATION CENTER	1	1	REET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP MADISON, NC 27025		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	I	ID PROVIDER'S PLAN OF CORE PREFIX (EACH CORRECTIVE ACTION S TAG CROSS-REFERENCED TO THE AI DEFICIENCY)			(X5) COMPLETION DATE
F 441	door and began to en was requested to step into the hallway and control anything was used to glucometer between replied, "Oh, yes "a disinfectant wipes frou used a wipe to disinfectant wipes at that time, Nurse #1 why she had forgotted glucometer between she needed to do so.  An interview on 4/18/conducted with the Dregarding the cleaning glucometers. The Downs for the shared glibetween each of the tests. She specificall included that a nurse on gloves, clean the gand then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and then let the mach performing a blood glibetween and the let the mach performing a blood glibetween and the let the mach performing a blood glibetween and the let the mach performing a blood glibetween and the let the mach performing a blood glibetween and the let the mach performing a blood glibetween and the let th	ter her room. The nurse of out of the resident 's room questioned as to whether disinfect a shared resident tests. Nurse #1 and then pulled [brand name] in the medication cart and the shared glucometer blood glucose test for g an interview with the nurse indicated she didn't know in to disinfect the shared resident tests as she knew 13 at 10:30 AM, was irrector of Nursing (DON) g and disinfection of shared DN indicated her expectation ucometer to be disinfected resident's blood glucose y stated her expectations would wash her hands, put glucometer for two minutes, nine dry completely prior to ucose test on a resident. Facility policy was to disinfect	F	441			

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STATEMENT OF DEFICIENCIES (X1) PRO AND PLAN OF CORRECTION IDE		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		E CONSTRUCTION 02 - BUILDING 02		PLETED *	
		345050	8. WING			07/2013	
	ROVIDER OR SUPPLIER  CREEK NURSING A	ND REHABILITATION CENTER	1	REET ADDRESS, CITY, STATE, ZIP CODE 721 BALD HILL LOOP MADISON, NC 27025			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORP (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	HOULD BE	(X6) COMPLETIO DATE	
K 029 SS=D	One hour fire rated fire-rated doors) or extinguishing syste and/or 19.3.5.4 pro the approved autor option is used, the other spaces by sn doors. Doors are stield-applied protect.	AFETY CODE STANDARD I construction (with ¾ hour an approved automatic fire an in accordance with 8.4.1 btects hazardous areas. When matic fire extinguishing system areas are separated from noke resisting partitions and self-closing and non-rated or otive plates that do not exceed bottom of the door are 2.1	K 029	The door to the mechanical room 508 and the mechanical room smokers courtyard were fixed upon identification of problem.  All mechanical room doors we additionally checked on 5/7/1 all were functioning properly, closing and latching.  Audits will be conducted on a dathe Maintenance Department to mechanical room doors continu properly. Any identified issues addressed immediately upon id	in the on 5/7/13  re 3 to ensure to include  ally basis per ensure all e to function will be		
	A. Based on obse to the mech. room room in the smoke fired equip. failed t 42 CFR 483.70 (a)		K 076	The Executive QI Committee we results of the audits upon comp continued need of any additions monitoring.  K076	letion for the	The state of the s	
	protected in according Standards for Heal (a) Oxygen storage	ge and administration areas are dance with NFPA 99, lth Care Facilities. e locations of greater than closed by a one-hour	A A A SA	Unsecured O2 cylinders were rethe med prep rooms for the 200 halls upon their identification of All areas were checked on 5/7/inappropriate storage of O2 cylinemoval as needed.	) and 300 n 5/7/13. 13 for any		
	(b) Locations for s 3,000 cu.ft. are ve 4.3.1.1.2, 19.3.2.4	upply systems of greater than nted to the outside. NFPA 99 I	And the state of t	Retraining was conducted with the proper storage of O2 cylind include securing of the cylinder location of the O2 storage room will be completed on 5/31/13.	ers to s and	•	

Any definiency statement ending with an asterist (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

If continuation sheet Page 1/of 2

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING 02 - BUILDING 02			ESURVEY
		345050	B. WING			05/0	7/2013
	ROVIDER OR SUPPLIER  CREEK NURSING A	AND REHABILITATION CENTER		17	EET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025		•
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	)BE	(X5) COMPLETION DATE
K 076	A. Based on observere 02 cylinders t	is not met as evidenced by: rvation on 05/07/2013 there hat were not secured in the or the 200 and 300 hall.	K	776	The QI Nurse or other Licensed Nurse audit random locations weekly x 4 to 02 storage is maintained only in its designated location. Additionally the awill ensure O2 cylinders are properly secured in their designated storage rooms. The Executive QI Committee will review results of the audits upon completion continued need of any additional monitoring.	ensure nudit om.	
	- Control of the Cont						

#### PRINTED: 05/13/2013 FORM APPROVED DEPARTMENT OF HEALTH AND HUMAN SERVICES OMBINO:0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY COMPLETED (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION A, BUILDING 01 - MAIN BUILDING 01 MAY 29 2his IDENTIFICATION NUMBER: 05/07/2013 345050 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1721 BALD HILL LOOP JACOB'S CREEK NURSING AND REHABILITATION CENTER MADISON, NC 27025 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (X6)\* COMPLETION SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) ID (X4) ID PREFIX PREFIX DATE TAG DEFICIENCY) TAG Jacobs Creek Nursing and Rehabilitation K 000 INITIAL COMMENTS Center acknowledges receipt of the Statement of Deficiencies and proposes this Plan of Correction to the extent that This Life Safety Code(LSC) survey was conducted as per The Code of Federal Register the summary of findings is factually at 42CFR 483,70(a); using the 2000 Existing correct and in order to maintain Health Care section of the LSC and its referenced compliance with applicable rules and publications. This building is Type III (211) provisions of quality of care of residents. construction, one story, with a complete The Plan of Correction is submitted as a automatic sprinkler system. written allegation of compliance. The deficiencies determined during the survey Jacobs Creek Nursing and Rehabilitation are as follows: Center's response to this Statement of K 012 NFPA 101 LIFE SAFETY CODE STANDARD Deficiencies does not denote agreement K 012 with the Statement of Deficiencies nor does SS≃D Bullding construction type and height meets one it constitute an admission that any of the following. 19.1.6.2, 19.1.6.3, 19.1.6.4, deficiency is accurate. Further, Jacobs Creek 19.3.5.1 Nursing and Rehab reserves the right to refute any of the deficiencies on this Statement of Deficiencies through Informal Dispute Resolution, formal appeal procedure and/or any other administrative This STANDARD is not met as evidenced by: A. Based on observation on 05/07/2013 there or legal proceeding. are bath fans in residents baths and other small K 012 rooms ( like solled utility room ) that are not 9/6/13 protected nor are they fire rated. SET ATTACHED See attached 42 CFR 483.70 (a) WAIVER NFPA 101 LIFE SAFETY CODE STANDARD K 038 K 038 SS=D DATE 9/6/13 Exit access is arranged so that exits are readily accessible at all times in accordance with section 19.2.1 This STANDARD is not met as evidenced by: A. Based on observation on 05/07/2013 the staff (X6) DATE LABORATORY DIRECTOR'S OR PROMIDE WEUPPLIER REPRESENTATIVE'S SIGNATURE TITLE

Any deficiency statement ending with an asterisk () denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the above findings and plans of correction are disclosable 14 following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Provious Versions Obsolete

Event ID: 942221

Facility ID: 923028

If continuation sheet Page 1 of 2

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STATEMENT AND PLAN O	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUI A. BUILD	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01			COMPLETED		
		345050	B. WING			05/0	7/2013		
	ROVIDER OR SUPPLIER CREEK NURSING	AND REHABILITATION CENTER		17	EET ADDRESS, CITY, STATE, ZIP CODE 21 BALD HILL LOOP ADISON, NC 27025	T			
(X4) ID PREFIX TAG	JEACH DESIGIEN	FATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE 1	(X6) COMPLETION DATE		
K 038	interviewed did no	ot know about the master door atted at the nurses station.	K	038					
					100% of all staff were retrained on the purpose of the master door release a nurses station. This will be complete 5/31/2013.  100% of all staff were retrained on the purpose and location of all master does releases. This will be completed by 5/31/2013.  Door release switches is and will combe a part of orientation to all staff.  Random audits 3x weekly on all three will be conducted by a qi nurse or a licensced nurse x 2 weeks to ensure continued knowledge of door release.  The Executive QI Committee will revesults of the audits upon completio continued need of any additional monitoring.	t the by he he hor hitinue to e shifts e.			

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: 94Z221

Facility ID: 923026

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\*ADISON

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DEPARTMENT OF HEALTH AND HUMAN SERVICES	
DEPARTMENT OF THE PERMITTER OF THE PERMI	
SERVICES	

(X3) DATE SURVEY CENTERS FOR MEDICARE (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA COMPLETED STATEMENT OF DEFICIENCIES A. BUILDING 01 - MAIN BUILDING 01 IDENTIFICATION NUMBER: AND PLAN OF CORRECTION 05/07/2013 B. WING 345050 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1721 BALD HILL LOOP JACOB'S CREEK NURSING AND REHABILITATION CENTER MADISON, NC 27025 (X5) COMPLETION PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) TAG K 038 Continued From page 1 K 038 interviewed did not know about the master door release switch located at the nurses station. 42 CFR 483.70 (a) ALL I THEVEN MAL K038 .... 100% of all staff were retrained on the purpose of the master door release at the nurses station. This will be complete by 5/31/2013. 100% of all staff were retrained on the purpose and location of all master door releases. This will be completed by 5/31/2013. Door release switches is and will continue to be a part of orientation to all staff. Random audits 3x weekly on all three shifts will be conducted by a qi nurse or a licensced nurse x 2 weeks to ensure continued knowledge of door release. The Executive QI Committee will review the results of the audits upon completion for the continued need of any additional monitoring.

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#### CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING 02 - BUILDING 02 05/07/2013 B. WING 345050 STREET ADDRESS, CITY. STATE. ZIP CODE NAME OF PROVIDER OR SUPPLIER 1721 BALD HILL LOOP JACOB'S CREEK NURSING AND REHABILITATION CENTER MADISON, NC 27025 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION ID PREFIX SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (X41 ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL DATE PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) TAG K029 K 029 NFPA 101 LIFE SAFETY CODE STANDARD K 029 The door to the mechanical room near room SS≂D One hour fire rated construction (with 1/4 hour 508 and the mechanical room in the fire-rated doors) or an approved automatic fire smokers courtyard were fixed on 5/7/13 extinguishing system in accordance with 8.4.1 upon identification of problem. and/or 19.3.5.4 protects hazardous areas. When the approved automatic fire extinguishing system All mechanical room doors were option is used, the areas are separated from additionally checked on 5/7/13 to ensure other spaces by smoke resisting partitions and all were functioning properly, to include doors. Doors are self-closing and non-rated or closing and latching. field-applied protective plates that do not exceed Audits will be conducted on a daily basis per 48 inches from the bottom of the door are the Maintenance Department to ensure all 19,3.2.1 permitted. mechanical room doors continue to function properly. Any identified issues will be addressed immediately upon identification. This STANDARD is not met as evidenced by: The Executive QI Committee will review the A. Based on observation on 05/07/2013 the door results of the audits upon completion for the to the mech, room near room 508 and the mech. continued need of any additional room in the smokers court yard containing fuel monitoring. fired equip, failed to close and latch. 42 CFR 483.70 (a) K 076 NFPA 101 LIFE SAFETY CODE STANDARD **K076** K 076 SS=D Medical gas storage and administration areas are Unsecured 02 cylinders were removed from protected in accordance with NFPA 99, the med prep rooms for the 200 and 300 halls upon their identification on 5/7/13. Standards for Health Care Facilities. (a) Oxygen storage locations of greater than All areas were checked on 5/7/13 for any inappropriate storage of 02 cylinders with 3,000 cu.ft, are enclosed by a one-hour removal as needed. separation. Retraining was conducted with all staff on (b) Locations for supply systems of greater than 3,000 cu.ft. are vented to the outside. NFPA 99 the proper storage of Q2 cylinders to include securing of the cylinders and 4.3.1.1.2, 19.3.2.4 location of the O2 storage room. Retraining will be completed on 5/31/13. (X6) DATE LABORATORY DIRECTOR'S OR PROVIDENSUPPLIER REPRESENTATIVE'S SIGNATURE TITLE

Any definiency statement ending with an asterial (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that offen surface provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosuble 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are discloseble 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

Facility ID: 923028

#### BRITTHAVEN MADISON

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#### DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

(X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: A BUILDING 02 - BUILDING 02 AND PLAN OF CORRECTION 05/07/2013 B. WING 345050 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1721 BALD HILL LOOP JACOB'S CREEK NURBING AND REHABILITATION CENTER MADISON, NC 27025 (X5) COMPLETION DATE PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (EACH CORRECTIVE ACTION SHOULD BE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE PRÉFIX REGULATORY OR USC IDENTIFYING INFORMATION) TAG DEFICIENCY) TAG The QI Nurse or other Licensed Nurse will K 076 Continued From page 1 K 076 audit random locations weekly x 4 to ensure 02 storage is maintained only in its designated location. Additionally the audit This STANDARD is not met as evidenced by: will ensure 02 cylinders are properly A. Based on observation on 05/07/2013 there secured in their designated storage room. were 02 cylinders that were not secured in the Med. Prep. room for the 200 and 300 hall. The Executive QI Committee will review the 42 CFR 483.70 (a) results of the audits upon completion for the continued need of any additional monitoring.