DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/13/2012 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | | (X3) DATE SURVEY COMPLETED C 08/10/2012 | |
|--|--|--|---------------------|---|--|-----------------------------|--|--|
| | | 345193 B. WING | | G | 3 | | | |
| NAME OF PROVIDER OR SUPPLIER MOUNTAIN VIEW MANOR NURSING CE | | | | STREET ADDRESS, CITY, STATE, ZIP CODE 410 BUCKNER BRANCH RD PO BOX 2344 BRYSON CITY, NC 28713 | | | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | | ID PREFIX TAG | | PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY) | N SHOULD BE COMPLETION DATE | | |
| F 000 | complaint investigation | e cited as result of the on. Event ID# SSTN11. On occurred 08/01/2012 and continued 08/10/2012 | F | 000 | DETICIENCY) | | | |
| ABORATORY | DIRECTOR'S OR PROVIDER! | SUPPLIER REPRESENTATIVE'S SIGNATU | RE | | TITLE | | (X6) DATE | |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.