PRINTED: 01/19/2012 FORM APPROVED OMB NO. 0938-0391

NAME OF PROWDER OR SUPPLIER  TRANSITIONAL HEALTH SERVICES OF KANNAPOLIS    C49 ID PRICTY   SUMMARY STATEMENT OF DEPOCITIONS   THOUSE PROGRAMMENT   PREVIOUS DEPOCITIONS   PROVIDENT DEP	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILDING			(X3) DATE SURVEY COMPLETED	
TRANSITIONAL HEALTH SERVICES OF KANNAPOLIS    CACH   D			345258	B. WNG_			01/12	2/2012
FREFIX TAG  FREGULATORY OR ISC IDENTIFYING INFORMATION)  F 278  48.3.20(g) - (j) ASSESSMENT SS=D  ACCURACY/COORDINATION/CERTIFIED  The assessment must accurately reflect the resident's status.  A registered nurse must conduct or coordinate each assessment with the appropriate participation of health professionals.  A registered nurse must sign and certify that the assessment is completed.  Each individual who completes a portion of the assessment must sign and certify the accuracy of that portion of the assessment.  Under Medicare and Medicaid, an individual who willfully and knowingly causes another individual to certify a material and false statement in a resident assessment is subject to a civil money penalty of not more than \$1,000 for each assessment.  Clinical disagreement does not constitute a material and false statement.  This REQUIREMENT is not met as evidenced by: Based on record review and staff interview, the facility failed to ensure accuracy of the MDS (Minimum Data Set) assessment for 1 (Resident #168) of 3 sampled residents with pressure			ES OF KANNAPOLIS	1	810 CONCORD LAKE R	D .		
A Plan of Correction does not constitute an admission or agreement by the Provider of the truth of the facts alleged or conclusions set forth in this Statement of Deficiencies. This Plan of Correction is prepared solely because it is required by state and Federal law.  A registered nurse must sign and certify that the assessment is completed.  Each individual who completes a portion of the assessment must sign and certify the accuracy of that portion of the assessment.  Under Medicare and Medicaid, an individual who willfully and knowingly certifies a material and false statement in a resident assessment is subject to a civil money penalty of not more than \$1,000 for each assessment.  Clinical disagreement does not constitute a material and false statement.  This REQUIREMENT is not met as evidenced by:  Based on record review and staff interview, the facility failed to ensure accuracy of the MDS (Minimum Data Set) assessment for 1 (Resident #168) of 3 sampled residents with pressure	PREFIX	(EACH DEFICIENC	Y MUST BE PRECEDED BY FULL	PREFIX	(EACH CORR	RECTIVE ACTION SHOUL RENCED TO THE APPRO	LD BE	COMPLETION
diodio. The initings frontate.		ACCURACY/COORD The assessment must resident's status.  A registered nurse meach assessment with participation of health A registered nurse meassessment is completed in a complete and individual who cassessment must signed that portion of the assessment must signed that portion of the assessment in a resubject to a civil mone \$1,000 for each asses willfully and knowingly to certify a material and resident assessment penalty of not more that assessment.  Clinical disagreement material and false status and false s	ot accurately reflect the  st accurately reflect the  ust conduct or coordinate th the appropriate of professionals.  ust sign and certify that the eted.  completes a portion of the of and certify the accuracy of sessment.  Medicaid, an individual who of y certifies a material and esident assessment is ey penalty of not more than ssment; or an individual who of y causes another individual of false statement in a is subject to a civil money of an \$5,000 for each  the does not constitute a stement.  It is not met as evidenced sew and staff interview, the e accuracy of the MDS assessment for 1 (Resident esidents with pressure	F 278	A Plan of Correct admission or agritruth of the facts forth in this Stat Plan of Correcticit is required by  F278  1. The MDS cood#168 assessment accurate coding of the pool	reement by the Pros alleged or concluse ment of Deficience on is prepared sole state and Federal ordinator corrected on 1-11-2012 to residents with skin te coding of pressure ulcers.  DON and MDS coordinates with skin te coding of pressure urther inaccuracies ON educated the waters on the policy mpleting resident assessments are ulcers three time to ulcers three time to a week x 4 weeks, and then monthly strator/DON will reput to the Risk reality Monitoring Co	ovider of the sions set cies. This cies. This cies. This cies. This cies was cies. This cies was cies and cies cies cies cies cies cies cies cies	2-9-12

Any deficiency/statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTII A. BUILDIN	PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		345258	B. WNG		01	/12/2012	
	OVIDER OR SUPPLIER	ES OF KANNAPOLIS	STREET ADDRESS, CITY, STATE, ZIP CODE  1810 CONCORD LAKE RD  KANNAPOLIS, NC 28083				
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFIGIENCY)	SHOULD BE	(X5) COMPLETION DATE	
F 278	Continued From pag	e 1	F 278				
	08/15/11. Cumulative post hip fracture and swallowing and stage. The "Admission Ski 08/15/11 revealed the open area to the sac blisters on his heels. dated 08/15/11 at 4 F coccyx". There was size or condition of the any further documen blisters on the heels. The admission Minim 08/22/11 indicated the (3) stage 4 pressure	In Sweep " form dated at Resident #168 had an rum and bilateral blood Admission nurse's notes PM included " open area to no documentation of the ne open area, nor was there tation about the blood					
	The August 2011 Tre indicated that as of 0 received daily treatm heels and a blood bli treatment to the cocc 08/22/11. There were treatments.  During an interview of Wound Nurse (WN) in mistakenly coded the ulcers and necrotic tithe resident had no service of the service of the conditions of the code of t		F 279				

	OF DEFICIENCIES CORRECTION				(X3) DATE SURVEY COMPLETED		
		345258	B. WNG			01/12/2012	
	OVIDER OR SUPPLIER	S OF KANNAPOLIS		18	EET ADDRESS, CITY, STATE, ZIP CODE 310 CONCORD LAKE RD ANNAPOLIS, NC 28083		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
F 279	Continued From page A facility must use the to develop, review and comprehensive plan of the facility must developed for each resident objectives and timetal medical, nursing, and needs that are identificated assessment.  The care plan must do to be furnished to attain highest practicable physychosocial well-being \$483.25; and any semble required under \$480.25; and any semble required under \$480.10, including the under \$483.10, including the under \$483.10(b)(4).  This REQUIREMENT by:  Based on record revifacility failed to developlan for 1 (Resident #with pressure ulcers.)	e results of the assessment of revise the resident's of care.  Itop a comprehensive care that includes measurable bles to meet a resident's mental and psychosocial ed in the comprehensive  escribe the services that are an or maintain the resident's anysical, mental, and any as required under vices that would otherwise 33.25 but are not provided exercise of rights under a right to refuse treatment  is not met as evidenced  ew and staff interview, the op a comprehensive care 168) of 3 sampled residents	i	279		es in facility.  the charts of the impaired lans oriate goals and ADON ere on the string specific a week x 4 s, then y x 9 months port results	2-9-12
	post hip fracture and I swallowing and stage The "Admission Skir 08/15/11 revealed tha	4 renal disease.					

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	I ' '	(X2) MULTIPLE CONSTRUCTION A BUILDING		(X3) DATE SURVEY COMPLETED	
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F 279	dated 08/15/11 at 4 coccyx". There was size or condition of the any further document blisters on the heels. Weekly "Care Mannevealed the following coccyx"; 08/23/11: coccyx, skin prep to heels"; 08/30/11: "Strate admission Minit 08/22/11 indicated the memory problems, with bed mobility and stage 4 pressure uld 5.0 cm (centimeters cm, no depth; and the advanced stage ulcand Area Assessment (Care Plan", dated of risk for skin break Resident #168 to rebreakdown. Approare encourage/assist refrequently, report neares of actual break interventions for the	Admission nurse's notes PM included "open area to so no documentation of the he open area, nor was there intation about the blood.  agement Summary Notes "og: 08/16/11: "treatment to "hydrogel dressing to heels twice a day, float skin checks daily ".  mum Data Set (MDS) dated that Resident #168 had was severely impaired in daily quired extensive assistance dot transfers; had three (3) the widest width being 5.1 the tissue type for the most er was necrotic. The Care CAA) for pressure ulcers was of developed.  with a hand-written title "Initial 08/23/11, included a problem down. The goal was for main free of new skin	F 279				
	Wound Nurse (WN)					:	

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(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE	
F 280	pressure ulcers. The had not developed ar Resident #168's pres 483.20(d)(3), 483.10(PARTICIPATE PLAN)  The resident has the incompetent or other incapacitated under treaticipate in planning changes in care and A comprehensive car within 7 days after the comprehensive assessinterdisciplinary team physician, a registere for the resident, and disciplines as determand, to the extent prathe resident, the resident representative; and revised by a tear each assessment.  This REQUIREMENT by:  Based on record revinterview, the facility for 2 (Residents #15)	the care plans related to WN acknowledged that she in individualized care plan for sure ulcers. (k)(2) RIGHT TO NNING CARE-REVISE CP right, unless adjudged wise found to be the laws of the State, to ig care and treatment or treatment.  re plan must be developed		280	1. The wound nurse revised Resid #121 Comprehensive Care Plans on ensure current problems, goals and addressed the affected area.  2. The DON, ADON and MDS coor reviewed the Comprehensive Care is current residents with skin impairm problems, goals and approaches addressed area and depicted current inaccurate and incomplete informat updated by the DON, ADON, and M coordinators. The DON and ADON e current licensed nurses on the policiprocedure for developing a plan of ensure current problems, goals and addressed the affected skin impairm revised as indicated.  3. The Administrator/DON will comonitoring of Comprehensive Care ensure current problems, goals and address the skin impairment three to a week x 4 weeks, then twice a week x 4 we weekly x 4 weeks, and then monthly the Administrator/DON will refor QI monitoring to the Risk Management/Quality Improvement monthly x 12 months for continued and/or revision.	1-12-2012 to approaches rdinators Plans for eent to ensure dressed the status. tion was DS educated by and care to approaches ment and proaches times a week eeks, then y x 9 months. Eport results	2-9-12	
	1. Resident #15 was	admitted to the facility on	i				:	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  (X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED	
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F 280	12/12/11 with multip Fracture of the Femi (Minimum Data Set) indicated that Residu cognitive impairment ulcer.  The admission nurse 3:00 PM indicated "and bilateral heels"  The physician's order periguard to sacrum needed, skin prep to and float heels at all the resident was see specialist and the cowith 100 % necrotic (centimeter). On 12 coccyx pressure ulconitment.  The care plan was replan problem dated skin breakdown/infection mobility, incontinent placement ". The ground problem and go plan probl	le diagnoses including ur. The admission MDS assessment dated 12/20/11 ent #15 had moderate t and had a stage 1 pressure es's notes dated 12/12/11 at redness noted to sacral area er dated 12/12/11 was " //buttock every shift and as bilateral heels twice a day times " ated 12/21/11 revealed that en by the wound care ccyx wound was unstageable tissue measuring 6 x 13 cm //28/11, the treatment to the er was changed to Santyl eviewed. One of the care 01/01/12 was " has actual	F 280			
	interviewed. She sta	PM, the wound nurse was ated that she was responsible vising the care plan for				

345258 B. WING	/12/2012
NAME OF PROVIDER OR SUPPLIER  TRANSITIONAL HEALTH SERVICES OF KANNAPOLIS  STREET ADDRESS, CITY, STATE, ZIP CODE 1810 CONCORD LAKE RD KANNAPOLIS, NC 28083	
(X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION)  TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 280  Continued From page 6  wounds/pressure ulcers. She acknowledged that the pressure ulcer on the coccyx for Resident #15 had declined from a stage 1 to a stage IV and that she had failed to revise the care plan to reflect the current problem, goal and approaches of the pressure ulcer.  On 01/12/12 at 10:35 AM, Resident #15 was observed during the dressing change. The pressure ulcer on the coccyx was deep, large and with necrosis.  2. Resident #121 was admitted to the facility on 07/17/2011 and readmitted on 08/22/2011 and 12/07/2011. Resident #121's accumulative diagnoses included Pneumonia, Diabetes Mellitus II, Hypertension, Acute kidney failure, Dysphasia, Difficulty in Walking, and Post Operative Fracture to Neck of the Femur.  The Significant Change MDS (minimum data set) assessment dated 12/13/2011 indicated that Resident #121 had long term and short term memory problems and her cognitive skills for daily decision making was severely impaired. The MDS assessment indicated that Resident #121 was at risk of developing pressure ulcers and that the resident had a Stage I and a Stage II pressure ulcer.  Review of the Skin Grid-Pressure form dated 12/07/2011 indicated that Resident #121 had a pressure ulcer to the coccyx present on admission. The documentation indicated that the wound was Stage II measuring 1 cm x 1.5cm x 0.0cm.  Review of a Wound Care Specialist Evaluation	

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F 280	dated 12/21/2011 all ulcer to the coccyx with the CAA (12/26/2011 revealed note that read in part healed pressure ulcissues noted at this.  The care plan dated One of the care plan the coccyx would dewound bed would be drainage by the next included the staff with coccyx as ordered.  An interview was considered at 1/10/2012 at 9:15 Ar Treatment Nurse was ulcer or wound asset updates.  On 01/10/2012 at 1/2 reviewed with the With Nurse said it is her repressure ulcer asset	so indicated that the pressure was resolved.  (care area assessment) dated in the pressure ulcer area a rt, "resident with a history of ers. Resident with no skin time."  1 12/26/11 was reviewed. In goals was that the area to ecrease in size by 0.5cm. The elebefy red without purulent at review. The approaches build provide treatment to the expensible for pressure essments and care plan.  1 AM, the care plan was found Nurse. The Wound responsibility to enter the essments into the MDS and to	F 28	0			
	wounds. The Wound ulcer on the residen that she had failed to reflect the current process.						
	incontinent care was 2 PM. The coccyx a	esident's #121 during s conducted on 01/12/2012 at area was observed to be arring noted. The skin at the act.					

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F 281 SS=D	PROFESSIONAL  The services provimust meet profess  This REQUIREME by: Based on record r facility failed to obte continuing antibiotion of 8 sampled resid  Resident # 167 wa 09/21/11. Cumulat clostridium difficile  Review of physicial revealed an order taper with the final (mg) every third da orders for January (Vancomycin) oral po (by mouth) Q (ed days. 14th day is 1  The Medication Ac January 2012 inch oral solution 250 m Q (every) 3 days X 01/05/12 ". Date b 1/15, 1/18, 1/21 ar and the boxes for crossed through. T Vancomycin was g 1/9/12.	ded or arranged by the facility sional standards of quality.  ENT is not met as evidenced review and staff interview, the tain a physician order prior to ic therapy for 1 (Resident #167) lents. The findings included: as readmitted to the facility on tive diagnoses included (c. diff), an intestinal infection. In orders dated 11/10/11 for Vancomycin (an antibiotic) step being 250 milligrams ay for 14 days. The physician 2012 included, "Vanco solution 250 mg/5 ml (millililiter) every) 3 days X (times) 14	F 281	1. The ADON obtained clarificating 1-12-2012 for Resident #167 to contibiotic therapy for an additional 2. The DON and ADON reviewed current residents on antibiotic the antibiotics are administered per ploorders and include a stop date. The ADON educated current licensed mobtaining, writing and transcribing orders to the MAR with a designate 3. The DON/ADON will conduct of obtaining, writing and transcribing orders for antibiotic therapy to the designated stop date three times a weeks, then twice a week x 4 week weekly x 4 weeks, then monthly x 4. The DON/ADON will report remonitoring to the Risk Manageme Improvement Committee monthly for continued compliance and/or residual continued continue	ntinue I week. I MARs for rapy to ensure nysician's e DON and nurses on physician ed stop date. QI monitoring ing physician e MAR with a a week x 4 ks, then 9 months. esults of QI nt/Quality x 12 months	2-9-12

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUIL	LTIPLE CONSTRUCTION DING	(X3) DATE SURVEY COMPLETED	
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F 281	administered the N #1 indicated that s clarification order f giving it, since the should be stopped date boxes continu  During an interview the Director of Nursing acknowledged that to administer the N ADON said that sh physician on 01/4/ that time that he w the Vancomycin und disease physician, order. Neither the explanation for the extending past 01/ follow-up interview resident had an ap disease physician 483.20(d) MAINTA RESIDENT ASSE  A facility must mai completed within the resident's active resident's ac	edged that she had //ancomycin on 01/6/12. Nurse he should have gotten a from the physician prior to MAR indicated that the drug on 01/5/12 but the outlined used past 1/5/12.  If you on 01/12/12 at 11:55 AM with using (DON) and Assistant of (ADON), the DON of there was no physician order //ancomycin after 1/5/12. The use had spoken with the 12 and the physician told her at ranted the resident to continue ntil seen by the infectious but she did not write that as an DON nor the ADON had an of outlined dates on the MAR 5/12 and up to 01/24/12. In a of the DON indicated that the opointment with the infectious on 01/30/12.  IN 15 MONTHS OF SSMENTS  Intain all resident assessments he previous 15 months in the	F 2	F286  1. The MDS coordinators pmDS on 1-9-2012, obtained on the chart. Resident #27 M signed and filed on the chart Resident #131 MDS was print on the chart on 1-11-2012. R was printed, signed and filed 12-2012.	signatures and filed IDS was printed, on 1-10-2012. ted, signed and filed esident #114 MDS	

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F 286	12/12/11. The admiss Set) assessment was This assessment was records.  On 01/09/11 at 3:27 If interviewed. She stat assessments should She further stated the admission MDS asse was not on the chart. copy of the MDS asse no signatures. She sithe computer becaus with signatures.  2. Resident #27 was 12/20/10. Record rev Minimum Data Set (MAssessment (CAA) in During an interview of Nurse #2 said that and done on 12/03/11, was gone to medical recommon MDS dated 12/03/11.  On 01/12/12 at 10:50 fifteen months of Min on the chart. The CA kept in the MDS officition medical records to knew they were having the MDS and CAA's was to medical records to knew they were having the MDS and CAA's was to medical records to knew they were having the MDS and CAA's was the MDS an	admitted to the facility on sion MDS (Minimum Data completed on 12/20/11. In not found on the active PM, MDS Nurse #1 was ted that 15 months of MDS be kept on the active chart. In the didn't know why the sament for Resident #15  At 4:05 PM, she provided a resement dated 12/20/11 with tated that she printed it from the active that she printed it from the she could not find the one admitted to the facility on item revealed no annual MDS) or Care Area the resident's chart.  In 01/10/12 at 3:35 PM, MDS annual assessment was as signed off and must have reds to be filed on the chart. Or inted the resident's annual	F	286	Continued from page 10  2. The MDS coordinators reviewer residents medical records to ensure of resident assessments were signed chart. The MDS coordinators will prisignatures and file each resident's at on the medical record daily. The DO the MDS coordinators and Medical is on the policy and procedure for mai months of resident assessments in trecord.  3. The Administrator/DON will comonitoring to ensure 15 months of assessments are signed and on the record three times a week x 4 week a week x 4 weeks, then weekly x 4 we then monthly times 9 months.  4. The Administrator/DON will record in the Risk Management/Quality Improvement for continued compliance and/or record three times and three times a	15 months d and on the int, obtain ssessment N educated Records clerk intaining 15 the medical mduct QI resident medical s, then twice yeeks, and port results	

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F 286	Continued From page 11 resolved. The MDS personnel and another part time person came in on first shift in October and performed a complete audit of the building. She said all MDS's should have been on the chart.  3. Resident #131 was admitted to the facility on 12/09/11. Record review revealed no admission Minimum Data Set (MDS) or Care Area Assessment (CAA) in the resident's chart.		F	286				
	the admission MD On 01/12/12 at 10 fifteen months of M on the chart. The kept in the MDS or the MDS and CAA to medical records knew they were ha them on the charts resolved. The MD time person came performed a comp said all MDS's sho 4. Resident #114 M 12/05/2011. A rev the admission min	50 AM, MDS Nurse #1 printed S dated 12/16/11 upon request.  50 AM., MDS Nurse #2 stated dinimum Data Sets should be CAA's were so thick, they were fice in the file cabinet. After 's were signed, they were sent to be filed. She stated they wing some problems of getting and thought it had been S personnel and another part in on first shift in October and lete audit of the building. She uld have been on the chart.  I was admitted to the facility lew of the chart revealed that imum data set (MDS) dated are Area Assessments (CAA's) sident's chart.						
	fifteen months of N on the chart. The kept in the MDS o	50 AM., MDS Nurse #2 stated finimum Data Sets should be CAA's were so thick, they were fice in the file cabinet. After 's were signed, they were sent						

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	E CONSTRUCTION	(X3) DATE SUR COMPLETE	
			A. BUILDING			
		345258	B. WNG		01/12	2/2012
	OVIDER OR SUPPLIER ONAL HEALTH SERVICE	ES OF KANNAPOLIS	18	EET ADDRESS, CITY, STATE, ZIP CODE 110 CONCORD LAKE RD ANNAPOLIS, NC 28083		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRI DEFICIENCY)	JLD BE	(X6) COMPLETION DATE
F 286 F 314 SS=D	knew they were havir them on the charts ar resolved. The MDS ptime person came in performed a complete said all MDS's should 483.25(c) TREATME PREVENT/HEAL PR  Based on the compreresident, the facility number of the services to promote they were unavoidable pressure sores received a services to promote they were unavoidable pressure sores received a services to promote the prevent new sores from this REQUIREMENT by:  Based on record revitable facility failed to assess the physician of the depressure ulcer for 1 (cresidents. The finding the services they were unavoidable pressure ulcer for 1 (cresidents. The finding the physician of the depressure ulcer for 1 (cresidents. The finding the services they are unavoidable to assess the physician of the depressure ulcer for 1 (cresidents. The finding the services they are unavoidable to assess the physician of the depressure ulcer for 1 (cresidents. The finding the services they are unavoidable to a service the physician of the depressure ulcer for 1 (cresidents). The finding the services they are the services they are the services to promote the physician of the depressure ulcer for 1 (cresidents). The finding the services they are the services the	be filed. She stated they ng some problems of getting nd thought it had been personnel and another part on first shift in October and e audit of the building. She I have been on the chart. NT/SVCS TO ESSURE SORES Thensive assessment of a must ensure that a resident of without pressure sores assure sores unless the modition demonstrates that re; and a resident having res necessary treatment and mealing, prevent infection and om developing.  The is not met as evidenced fiew and staff interview, the res pressure ulcers and notify revelopment of a new Resident #168) of 3 sampled resident #168) of 3 sampled resident #168 had an	F 314	F314  1. Resident # 168 no longer reside facility.  2. The DON, ADON, Unit Manage Supervisors completed skin sweeps residents to identify areas of impairation integrity. The DON and ADON updascales to identify risk factors and confide decided for as indicated. The DON along with A Medical Technology educated current unurses on conducting full body assocompleting skin sweeps. Skin grids completed after skins impairments identified using the wound protocoprep and barrier creams, stage II-h hydrocolloids, stage III and IV hydrohydrocolloids, santyl and alginates Every 7 days the skin impaired area assessed and measured. The care pupdated and skin sweeps complete thereafter.  3. The DON/ADON will conduct of to ensure residents with impaired integrity have completed skin sweeps cales, skin grids and physician ord interventions are completed three x 4 weeks, then twice a week x 4 weekly x 4 weeks, and then month  4. The DON/ADON will report remonitoring to Risk Management/O	er and Nurse s on all active red skin ited braden ompleted skin ements. interventions imerican ent licensed essments and will be have been ol, stage I- skin ydrogel and ogel, as indicated. It will be lan will be lad weekly  QI monitoring id skin eps, braden ers for times a week eeks, then ly x 9 months. sults of QI quality	
		rum and bilateral blood Admission nurse's notes		Improvement Committee monthly compliance and/or revision.	ioi continued	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING	CONSTRUCTION	(X3) DATE S COMPL	
		345258	B. WNG		01	/12/2012
	OVIDER OR SUPPLIER	CES OF KANNAPOLIS	1810	FADDRESS, CITY, STATE, ZIP COI CONCORD LAKE RD INAPOLIS, NC 28083	DE	
(X4) ID PREFIX TAG	(EACH DEFICIE	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT CROSS-REFERENCED TO T DEFICIENC	ION SHOULD BE HE APPROPRIATE	(X5) COMPLETION DATE
F 314	size or condition of any further docume blisters on the heel A form entitled " Ac Collection & Initial I Interventions, " Chip daily. Keep site 08/15/11."  Physician Orders d hydrogel dressing to Cleanse with NS (not the "Skin Sweep 08/31/11: no conceccyx. The body of marked with circles further indication of #168's heels was down to was a way to was a work of the site of the	PM included "open area to as no documentation of the the open area, nor was there entation about the blood s.  dmission/Readmission Data Plan of Care "included under ange dressings to coccyx and sclean and dry. Initiated  ated 08/15/11 included "occcyx. Change daily. ormal saline)."  "form dated 08/16/11 - rns were indicated about the liagrams on the form were on 08/16/11-08/18/11. No concerns with Resident ocumented on this form.  Inagement Summary Notes "ing: 08/16/11: "treatment to be heels twice a day, float skin checks daily".  ated 08/18/11 included Skin bilateral heel blood blisters,	F 314			

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULT A. BUILDII	IPLE CONSTRUCTION	(X3) DATE SI COMPLE	
		345258	B. WNG_		01/	12/2012
	ONAL HEALTH SERVICE	ES OF KANNAPOLIS	S	TREET ADDRESS, CITY, STATE, ZIP CO 1810 CONCORD LAKE RD KANNAPOLIS, NC 28083	DE	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT CROSS-REFERENCED TO DEFICIENCE	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETION DATE
F 314	08/22/11 indicated the memory problems, worderision making; requivith bed mobility and stage 4 pressure ulces 5.0 cm (centimeters), cm, no depth; and the advanced stage ulcer Area Assessment (Cartiggered but was not An additional form with Care Plan ", dated 0 of risk for skin breaks Resident #168 to rembreakdown. Approach encourage/assist resifrequently, report new nurse/doctor. The call areas of actual break interventions for the adocumented on the attraction of the adocumentation explains topped. The TR also Skin Prep was initiated.	um Data Set (MDS) dated at Resident #168 had as severely impaired in daily uired extensive assistance transfers; had three (3) ars, the longest length being the widest width being 5.1 at tissue type for the most ar was necrotic. The Care AA) for pressure ulcers was developed.  Ith a hand-written title "Initial 8/23/11, included a problem down. The goal was for nain free of new skin thes included ident to change position w/suspicious areas to wound are plan did not specify the down, nor any specific areas of breakdown dmission assessment.  Instantent Record (TR) (12/11 the treatment to the ued. No corresponding found on the record, or any ining why the treatment was or revealed on 08/22/11 daily and for a blood blister of the sponding physician order	F 31	4		
	During an interview o Wound Nurse (WN) a find no documentatio	on 01/11/12 at 3:37 PM, the acknowledged that she could in to show that she had s on an ongoing basis or				

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		345258	B, WING		01/12/2012
	OVIDER OR SUPPLIER	CES OF KANNAPOLIS	18 <sup>-</sup>	ET ADDRESS, CITY, STATE, ZIP CODE 10 CONCORD LAKE RD ANNAPOLIS, NC 28083	
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE COMPLETION
F 314 F 329 SS=D	WN indicated she in recorded measurem measurements were the data on the admination of the measurements were the data on the admination of the measurements were the data on the admination of the measurements was measured. The looking at the coccurotifying the physic resident's toe. After stated that she had heels and toe on 00 indicated she should which to record were discounting an interview. Director of Nursing should have done as soon as possible continue with week should have notified resident developed 483.25(I) DRUG REUNNECESSARY Exact resident's druunnecessary drugs drug when used in duplicate therapy); without adequate in indications for its unadverse consequents should be reduced combinations of the Based on a compression.	neasurements or staging. The lad a notebook where she lead a notebook where she ments, and showed where the erecorded in the notebook for hission MDS. The notebook where the erecorded in the notebook where the erecorded in the notebook where the location of the wound that which was allowed the wound that which was allowed the did not recall which was wound, nor did she recall which was the ments to the location of the new blister on the ereviewing the TR, the WN provided the treatments to the location of the word which was expected that the WN and the company wound assessment which was expected that the WN and the physician when the anew wound. EGIMEN IS FREE FROM DRUGS  To gregimen must be free from the excessive dose (including or for excessive duration; or nonitoring; or without adequate se; or in the presence of the expected that the dose or discontinued; or any ereasons above.	F 314	F329  1. The DON updated Resident #2 1-11-2012 to allow for documentat pressure and pulse prior to administrations antihypertensive.	ion of blood
	•	must ensure that residents		and if portains to	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILDI	TIPLE CONSTRUCTION  NG	(X3) DATE SURVEY COMPLETED
		345258	B. WNG		01/12/2012
	OVIDER OR SUPPLIER	ES OF KANNAPOLIS	S	TREET ADDRESS, CITY, STATE, ZIP CODE 1810 CONCORD LAKE RD KANNAPOLIS, NC 28083	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE COMPLETION
F 329	who have not used all given these drugs un therapy is necessary as diagnosed and do record; and residents drugs receive gradual behavioral interventic	ntipsychotic drugs are not less antipsychotic drug to treat a specific condition cumented in the clinical who use antipsychotic I dose reductions, and	F 32	29 Continued from page 16  2. The DON, ADON and Unit Mand updated MARs for curren antihypertensives with specific ensure documentation as per The DON contacted the pharm MARs allocate space for docuparameters as indicated. The educated current licensed nu vital signs as indicated on the policy and procedure for medadministration.	t residents on led parameters to physician orders. 2-9-12 macy to ensure mentation of DON and ADON rses documenting MAR and the
	by: Based on record rev facility failed to monit pressure for 1 (Resid residents. The findin Resident # 242 was a 12/22/11 with multiple Hypertension.  The admission MDS indicated that Reside decision making profe Review of the Januar revealed that Reside 12/22/11 for " Ateno tablet by mouth twice rate) less than 55 an pressure ) of less that Review of the Decen	admitted to the facility on a diagnoses including  assessment dated 01/10/12 and #242 had no memory and olems.  by 2012 physician's orders and #242 had an order dated fol 50 mgs (milligram) 1 as a day - hold for HR (heart diagnoses including the same of the		3. The DON/ADON will condu- antihypertensive medication ensure blood pressure and properties and documented as indicated weeks, then twice a week x 4 weekly x 4 weeks, then montuments of the Risk Mana Improvement Committee for compliance and/or revision.	administration to ulse are checked d three x a week x 4 weeks, then thly x 9 months. t results of QI gement/Quality

STATEMENT (	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUILI		CONSTRUCTION	(X3) DATE SUF COMPLET	
		345258	B. WING			01/1	2/2012
**	ONAL HEALTH SERVIC	1		181	ET ADDRESS, CITY, STATE, ZIP CODE 0 CONCORD LAKE RD NNAPOLIS, NC 28083		2/2012
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES  Y MUST BE PRECEDED BY FULL  LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	<b>,</b>	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION OF CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X6) COMPLETION DATE
F 329	On 01/11/12 at 3:50 interviewed. She sta (blood pressure) wer notes by the nurses. was no exact time as blood pressure were that the HR and the documented on the I checked prior to adm.  The care track notes January, 2012 were did not have HR and a daily basis. On sor	SBP recorded on the MAR.	F	329			
F 332 SS=D	should have been of the MAR prior to adra 483.25(m)(1) FREE RATES OF 5% OR The facility must ensemedication error rate by:  Based on record reinterview, the facility medication error rate following the doctor	ated that the HR and the BP necked and documented on ministering the medication. OF MEDICATION ERROR MORE sure that it is free of es of five percent or greater.  IT is not met as evidenced view, observation and staff or failed to ensure that es was 5% or below by not	F	332	1. Resident # 159, #71 and a on acute monitoring for 72 ho signs of discomfort were note updated Resident #159 MARs crush" for the ferrous sulfate Resident #159 did not experied as a result of ingesting crushe Resident #71 did not experied a result of ingesting senna S. I not experience increased drynadministering one artificial te completed medication error ref159, #71, and #100.	ours to ensure no ed. The DON to include "do no on 1-10-2012. ence GI discomfor ed ferrous sulfate. nce GI discomfort Resident # 100 dio ness as a result of ar. The DON	t ass

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING	E CONSTRUCTION	(X3) DATE SURV COMPLETED	
		345258	B. WING		01/12/	/2012
	OVIDER OR SUPPLIER	ES OF KANNAPOLIS	18	EET ADDRESS, CITY, STATE, ZIP CODE 10 CONCORD LAKE RD ANNAPOLIS, NC 28083		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	JLD BE	(X5) COMPLETION DATE
F 332	(Resident #159, #71 a resulting to a 5.88 % include:  1. Resident # 159 was 11/18/11 with multiple Anemia. On 11/18/17 Ferrous Sulfate 325 m Anemia.  On 01/10/12 at 4:10 Ferrous Sulfate 325 m Anemia.  On 01/10/12 at 4:10 Ferrous Sulfate 325 m Anemia.  On 01/10/12 at 4:10 Ferrous Sulfate 325 m Anemia.  On 01/10/12 at 5:25 Fince 1 including Ferrous Sulfate 325 m Anemia.  On 01/10/12 at 5:25 Finterviewed. He acknown crushed the Ferrous State 1 including Ferro	R #100) of 51 opportunities error rate. The findings  s admitted to the facility on a diagnoses including II, the physician had ordered ags by mouth twice a day for PM, Nurse #2 was observed a pass. Nurse #2 was Resident #159's medications fate film coated (f/c) 325 observed to crush the inistered them with apple  PM, Nurse #2 was owledged that he had Sulfate tablet. He stated the list of medications not to be get back with me. At 5:35 and that Ferrous Sulfate was ons listed not to be crushed.  admitted to the facility on a diagnoses including I6/11, the physician had ative) 2 tablets by mouth pation.  PM, Nurse #2 was observed a pass. Nurse #2 was and to administer Resident #	F 332	Continued from page 18  2. The DON and ADON reviewed current resident MARs to indicate for medications from the do not or DON contacted the pharmacy to elare preprinted with "do not crush" with the list. The DON and ADON current licensed nurses on policy a for medication administration and not crust meds". DON, ADON, Unit Nurse Supervisor and Pharmacy Coconducted medication administrations of 28 licensed nurses  3. The DON/ADON will conduct of medication administration obse licensed nurses on all shifts and we include 4 nurses a week x 4 weeks, a week x 4 weeks, then 2 nurse a weeks, then 1 nurse monthly x 9 m  4. The DON/ADON will report remonitoring to the Risk Management Improvement Committee monthly compliance and/or revision.	"do not crush" rush list. The nsure MARs ' as reconciled educated and procedure a list of "do t Manager, consultant cion d. QI monitoring evation of eekends to then 3 nurses veek x 4 nonths. esults of QI nt/Quality	
		ıding Senna S (a stool				

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

	OF DEFICIENCIES FCORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPI A. BUILDING	LE CONSTRUCTION	(X3) DATE SU COMPLE	
		345258	B. WNG		01/1	12/2012
	ROVIDER OR SUPPLIER  ONAL HEALTH SERVIC	ES OF KANNAPOLIS	18	EET ADDRESS, CITY, STATE, ZIP COE 810 CONCORD LAKE RD ANNAPOLIS, NC 28083	DE	
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LESC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF ( (EACH CORRECTIVE ACT) CROSS-REFERENCED TO TI DEFICIENC	ION SHOULÐ BE HE APPROPRIATE	(X5) COMPLETION DATE
F 332	administered Senna instead of Senna tab looked at his medica find a bottle of Senna 3. Resident # 100 wa 11/04/11. On 12/09/ ordered for Artificial eye twice a day for d On 01/10/12 at 4:43 during the medication observed to administ to each eye.  On 01/10/12 at 5:25 interviewed. He state	PM, Nurse #2 was nowledged that he had S tablet to Resident #71 plet as ordered. Nurse #2 plet as ordered. Nurse #2 plet as admitted to the facility on 1/11, the physician had Tears - instill 2 drops each lary eyes.  PM, Nurse #2 was observed in pass. Nurse #2 was ter 1 drop of Artificial Tears	F 332			

PRINTED; 02/06/2012 FORM APPROVED OMB NO. 0938-0391

OIWIEMEI	NT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X3), P(I)),	TIPLE CONSTRUCTION		<u>. 0938-03</u>
MNO PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A BUILDI		(X3) DATE 5 COMPL	
·-		345258	B. WING	· · · · · · · · · · · · · · · · · · ·		
	PROVIDER OR SUPPLIER TIONAL HEALTH SER	VICES OF KANNAPOLIS	Ī,	REET ADDRESS, CITY, STATE, ZIP CODE	02/0	2/2012
(X4) ID	SUMMARY STA	TEMENT OF DEFICIENCIES	T———	CANNAPOLIS, NC 28083		
PRÉFIX TAG	I IDACH DEFICIENCY	MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SE CROSS-REFERENCED TO THE API DEFICIENCY)	IOULO BE	(X5) COMPLETIO DATE
	Medical gas storage protected in accorde Standards for Health (a) Oxygen storage I 3,000 cu.ft. are encloseparation.  (b) Locations for sup 3,000 cu.ft. are vente 4.3.1.1.2, 19.3.2.4  This STANDARD is a Based on the observing fellowing items we noncompliant with the	ocations of greater than osed by a one-hour ply systems of greater than od to the outside. NFPA 99	K 076	A Plan of Correction does not con admission or agreement by the Pr truth of the facts alleged or conclusing this Statement of Descioucies. To Correction is prepared solely becarequired by state and Federal law.  K076  1. The Maintenance Director will endead the cylinders on three sides to cylinder valves from exposure to work cylinders will be placed on a subbersithe bottom surface from exposure to cylinders will be chained individually 2. The Maintenance Director inspectylinder valves to ensure damage has due to weather exposure. The Maintenance of the cylinder water has not pooled around it Maintenance Director inspected the consure water has not pooled around it Maintenance Director inspected the consure positioning of the cylinders was a result of being chain ganged. No	enclose the arce of the use it is  enclose the arce of protect the ather. The protect twater. The not occurred mance Director elinders to the base. The ylinders to is maintained	
(* Pi		es to protect against exposed to the weather		to the cylinder valves. No water noted bases of the cylinders. Positioning of that been maintained.	around the he cylinders	
b	ottom of the cylinders ater.	touching the concrete pad surface to protect the from being exposed to		3. The Maintenance Director will oc conduct QI monitoring of the cylinder surrounding area three times a week x twice a week x 4 weeks, then weekly x then monthly x 9 months.	s and 4 weeks, then	•
) (3   in	The cylinders were dividually chained.	gang chained and not		4. The Maintenance Director will require QI monitoring to the Risk Managemen Monitoring Comminee monthly x 12 n continued compliance and/or revision.	t/Quality	

ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIFE REPRESENTATIVE'S SIGNATUR

administrator

2-16-2012

iny deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that ther safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days allowing the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 ays following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued rogram participation.