PRINTED: 05/26/2011 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION			(X3) DATE SURVEY COMPLETED	
			A. BUILDING		G	С	
		345283	B. WIN	G_	· · · · · · · · · · · · · · · · · · ·	05/1	2/2011
	ROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZIP CODE 550 GLENWOOD DRIVE MOORESVILLE, NC 28115				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI) TAG	x	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRI DEFICIENCY)	JLD BE	(X5) COMPLETION DATE
F 000 F 333 SS=D	complaint investiga 483.25(m)(2) RESII SIGNIFICANT MED The facility must en any significant med	re cited as a result of tion survey event id: J3YD11. DENTS FREE OF DERRORS sure that residents are free of ication errors.	F 0		The center provides the following of correction (POC) without ador denying the validity or existe the alleged deficiencies. The Properties and executed solely be is required by provisions of Fectorian State law. The facility reserves so contest the survey findings the dispute resolution, final appeal ceedings or any administration proceedings.	mitting ence of OC is ecause it leral and all right hrough pro-	
	by: Based on observate medical record revious free from significant of twelve (12) samp medication administrating together absorption-distributions and Myland	on of medication (Allegra, a) were co-administered a drug-drug interaction of	: : : : : : : : : : : : : : : : : : : :		 Mylanta has been discontinue 5-11-11 for resident #77 after ing with the Nurse Practitione An audit of all other resident revealed that no other resident Sinemet and aluminum or magnesium based antacids scheduled together. 	consult- er. ts	6/9/11 6/9/11
	product inserts on S that these medicatic co-administered with and Magnesium base increasing the absor- ingredients and also Allegra active ingred had to be spaced at after to reduce these Resident #77 was o	n Mylanta or other Aluminum sed antacids as they interact rption of Sinemet active reducing the absorption of lient. The medication Mylanta least about two hours prior or			3. The pharmacy consultant will that all residents' medications dited for interactions includin the counter medications. The staff will be in-serviced on minteractions. The DON/or des will audit on a daily basis for then weekly for 2 weeks and othereafter x 3.	s are au- g over nursing edication ignee 1 week,	6/9/11
ABOBARODY	CONTRACTORIO OR PROMIN	ER/STIPPLIER REPRESENTATIVE'S SIGN	MATURE		TITI F	!	(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of corrections is provided.

program participation.

JUN 1 5 2011

If continuation sheet Page 1 of 11

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILDI	TIPLE CONSTRUCTION NG	(X3) DATE SURVEY COMPLETED	
		345283	B, WING		C 05/12/2011	
	PROVIDER OR SUPPLIER SVILLE CENTER		}	TREET ADDRESS, CITY, STATE, ZIP CODE 550 GLENWOOD DRIVE MOORESVILLE, NC 28115	,	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 333	Parkinson's disease Malaise and Fatigue Resident #77 was of administration on 5. Licensed nurse #1 administering medications from the included tablets and AM for Resident #7 included 30ml (millilli) Simethicone), one to (Carbidopa/Levodo) and one tablet of Al 180mg. The nurse Mylanta followed by enough water to sward A review of the medications from 11/19/25 that Resident #77 a 30ml of Mylanta liquid supplied by the provided by the provided for over 8 montogether at 9:00 AM Administration Recologiven routinely with 9:00 AM. An interview with LN revealed that Resident #77 and not sent any contact the provided for the provided for over 8 montogether at 9:00 AM.	e, affective Psychoses, e and Allergic rhinitis. observed during medication 1/1/2011 at 8:18 AM. (LN #1) was observed cations to Resident #77. To a moved a total of eleven (11) the medication cart which I capsules scheduled at 9:00 7. The medications also iter) of Mylanta (Antacid with	F 33:	4. The pharmacy consultants' a recommendations will be revalong with the nursing audits monthly meetings for 3 mon quarterly thereafter x3.	viewed s at QI	6/9/11

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	PROVIDER OR SUPPLIER SVILLE CENTER			REET ADDRESS, CITY, STATE, ZIP CODE 550 GLENWOOD DRIVE WOORESVILLE, NC 28115		
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F 371 SS=F	medications. The i been giving these rover six months an not informed of any to Mylanta-Sinemed Further interview w (DON) on 5/11/201 scheduled Mylanta discontinued as of after a discussion winterview revealed the drug-drug interaction attention by the commonthly medication aware of this co-add 483.35(i) FOOD PRSTORE/PREPARE The facility must - (1) Procure food from considered satisfact authorities; and (2) Store, prepare, cunder sanitary conditions are described by: Based on observative record review, the fact temperature of a portion (PHF) (chicken) durtemperature of a PHE in the service of a PH	nterview revealed that she had nedications with Mylanta from d she was not aware or was drug-drug interaction related and Allegra. Ith the Director of Nursing 1 at 9:45 AM revealed that the administration would be 5/12/2011 to Resident #77 with the nurse practitioner. The hat this information of an was not brought to her sultant pharmacist during the reviews or the DON was ministration. COCURE, CSERVE - SANITARY In sources approved or tory by Federal, State or local distribute and serve food	F 333		rmined e correct -heated to ing re- nperature 1 of ser- ice was > of serv- all resi-	6-9-11

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NAME OF S	PROVIDER OR SUPPLIER	345283	l _{etp}	EET ADDRESS, CITY, STATE, ZIP CODE	05/12	2/2011
	SVILLE CENTER		5:	60 GLENWOOD DRIVE GOORESVILLE, NC 28115		
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F 371	The findings are: 1. The facility's policibity of the facility's policibity of the facility's policibity of the facility of t	rige 3 Inheit on the lunch tray line. The cy "Food Handling", revised part "Hazard Analysis Critical ow Charts from the Production in handling, preparing, cooling, and reserving foods. "HACCP of potentially hazardous foods ime and temperature control cooled rapidly within 2 hours, rees Fahrenheit (F), and within the temperature of approximately total time for cooling from 135 could not exceed 6 hours. The lunch meal service was 11 at 11:30 AM. Barbecue wed on the steam table and residents in the main dining	F 371	2. Corrective Action for Those Potentially Affected: All of the remaining PHF (chi was discarded. Dietary staff v serviced on proper cooling, re and service of PHFs. A remin card that shows the correct pro and temperatures for PHFs du cooking, at point of service, at has been provided to all dietar Cooks were re-inserviced on t way to measure food temperat when to record them. Temper will be taken and recorded wh ration/cooking is complete and prior to service. Temperature recorded for all foods on the p sheets.	was in- heating ider note- ocedure ring ind storage ry staff. he proper tures and ratures ien prepa- d just s are to be	6-9-11
	5/11/11 at 3:00 PM, approximately 300 p6:00 PM or 6:30 PM 5/10/11. The interviaround 7:30 PM or staff #1 seasoned the convection oven at degrees (°) F for all reached an internal she stored the chick pans of chicken on chicken to cool for a not placed under re	with dietary staff #1 on , she revealed that she thawed pieces of chicken at around in order to cook it on ew further revealed that 8:00 PM on 5/10/11, dietary he chicken and cooked it in a a temperature of 350 or 375 most an hour. The chicken temperature of 180° F. Then ken on sheet pans, placed the a utility cart and allowed the about 1 hour. The chicken was frigeration and temperature conducted during this hour		 Systemic Changes: (We normally do not serve from an unheated steam tal was an event that happens year when we invite comm workers and family member tend a picnic with the residucelebration of National Number Home Week.) A new 220v outlet is being in the dining room so that food table will be function throughout meal service in future. 	ole. This once a unity ers to atents in rsing g placed t the hot mal	6-9-11 6-9-11

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
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NAME OF PROVIDER OR SUPPLIER MOORESVILLE CENTER				550	ET ADDRESS, CITY, STATE, ZIP CODE O GLENWOOD DRIVE DORESVILLE, NC 28115	00/1	1212011
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	stated that she did the chicken for the on the utility carts o under refrigeration. chicken in the walk- temperature monito chicken continued t it was taken out of t next morning aroun stated she had not cooling potentially h below within six hou Interview with the as (ADM) and the cons 3:10 PM revealed th under refrigeration a should be conducte to 41° F or less with confirmed that chick census of 121 resid Documentation of in included instruction foods that are prepa within two hours and Dietary staff #1 atter 2. The facility's polic 5/1/11, recorded in p foods are kept at inte lower, and 135° or h served. Tray line foo and recorded on the beginning of each m	pooled. Dietary staff #1 also not monitor the temperature of hour while the chicken cooled a after the chicken was placed. She placed ten sheet pans of in refrigerator without wing during cooling. The cool under refrigeration until the walk-in refrigerator the d 8:00 AM. Dietary staff #1 received training regarding azardous foods to 41° F or ars or less. Sesistant dietary manager sulting dietitian on 5/11/11 at the chicken should cool and temperature monitoring d to ensure the chicken cools in six hours. The ADM sen was prepared for a cents for lunch on 5/11/11. -services dated 11/6/08 to cool "roasts and other red the day ahead" to 70° F I 41° F within four hours, anded this in-service. y "Food Handling", revised cert, "All potentially hazardous cernal temperatures of 41° or igher while being held and d temperatures are taken production sheets at the eal service. If remote meal temperatures are taken and	F3	371	 2. Foods will be heated/re-heathe appropriate temperatures temperature temperatures will be recompled to the daily production sheethead cook for all three med. 3. AFSD or FSD will compled audit of the production sheets are being tarecorded correctly on a ward basis X 2 months. 4. Labels have been prepared PHF that is prepared prior day of service; staff will produced food in the cooler cord the temperature at 2 and then at 6 hours to ensit has been handled correct bels will be kept on file in office. 4. Monitoring and QA: Audits of food temperature on the production sheets will completed by the AFSD/FSI weekly x 4 weeks and month thereafter. Findings will be at the monthly QI Meeting emonth 	re and rded on the total t	6-9-11

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F 371	main dining room of AM. During the obstarbecue chicken we following concerns a monitoring. On 5/11/11 at 11:30 which contained appropriate in the second on a steam table, in steam table was not outlet. The steam table was not outlet. The steam table in steam table was not outlet. The steam table in pan of chicken served from observed served to room from the first propriate dietary staff #2 replays on the steam table in pan of chicken she is temperature monitor line continued. Dietakitchen to obtain a till she obtained a temperature monitor in the steam table acconfirmed that she confirmed the pan of	ge 5 lunch meal tray line in the courred on 5/11/11 at 11:30 ervation, two pans of vere observed with the regarding temperature O AM, two long aluminum pans proximately ten pieces of an and thirty pieces of an and thirty pieces of an the main dining room. The taplugged into an electrical able was observed turned off. In the steam table was residents in the main dining pan of chicken. At 12:00 PM, aced an empty pan of chicken in the main dining room with a brought from the kitchen; ring was requested. The tray ary staff #2 returned to the hermometer and at 12:05 PM perature of 125 degrees (°) are chicken which was placed at 12:00 PM. Dietary staff #2 did not check the temperature for putting the chicken on the ice. The assistant dietary tructed dietary staff #2 to hicken with a temperature of the ice it with more chicken from the meal tray line continued. In aluminum pan on the served at 12:08 PM with an of 91° F. The ADM stopped eated the chicken. At 12:12 the reheated chicken to 155°	F3	371			

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F 371	The ADM confirmed 12:15 PM that the chain anintained on the the chicken to 165° stated that the chicken to 165° stated that the chicken the grill staff. He also state chicken was held in He was not aware in chicken was monitod the grill and he was off with the chicken also stated that the from the kitchen and for lunch on 5/11/11 the main dining root. An interview with different the chicken was batches on 5/11/11 to:30 AM or 10:45% after the chicken was bietary staff #3 state temperature monitod from the grill and obtine the chicken was placed the chicken until the lunch tray in revealed that she two 15/11/11 with cooservice still remaining temperature monitod chicken while it was	d in interview on 5/11/11 at chicken should have been ray line at a temperature of at at he should have reheated F prior to serving. He further ken was cooked the night d then barbecued and I that morning by maintenance d that he just realized that the an oven that was turned off. If the temperature of the ored when it was reheated on not aware that the oven was still remaining in the oven. He steam table was removed d put in the main dining room I, but there was no outlet in m to plug the steam table into. Letary staff #3 on 5/11/11 at that she received chicken in at 9:45 AM, 10:00 AM and AM from maintenance staff as reheated on the grill.	F 3	71			

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F 371	should be reheated An interview on 5/1: maintenance direct morning of 5/11/11, barbecued and rehe for lunch to residen the grill temperature the chicken about 1 he did not monitor t during reheating/gri	to at least 165° F. 2/11 at 10:10 AM with the or revealed that on the he and his assistant eated chicken that was served to son 5/11/11. He stated that e was set at 325° F, he grilled 5 minutes on each side, but he temperature of the chicken ling. He further stated that the with barbecue sauce and mough to give it a	F3	71			
F 428 SS=D	at 11:15 AM revealed of the steam table in the chicken even the because the chicken after the chicken was that temperature motion all foods at the p	EGIMEN REVIEW, REPORT	F 42		The drug regime for Reside was reviewed by the nurse practitioner on 5/12/11. All residents will have their regime reviewed monthly by consultant pharmacist.	drug	6/9/11
	reviewed at least on pharmacist. The pharmacist must the attending physic	f each resident must be ce a month by a licensed st report any irregularities to ian, and the director of eports must be acted upon.		3.	Consultant pharmacist will any irregularities and interactive Director of Nursing and physician or designee, who review the recommendations	ctions to the will	6/9/11
				4.	The pharmacy consultants' recommendations will be remonthly for three months the quarterly thereafter at QI.		6/9/11

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) M A. BU		PLE CONSTRUCTION 3	(X3) DATE SURVEY COMPLETED	
		34 528 3	B. WING			C 05/12/2011	
	PROVIDER OR SUPPLIER			55	EET ADDRESS, CITY, STATE, ZIP CODE 50 GLENWOOD DRIVE OORESVILLE, NC 28115		
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F 428	This REQUIREMENT by: Based on medical interviews the consibring a discrepancy interaction to the attor the Physician. The absorption of mallegra given with a liquid (Aluminium artor one (1) of ten (1) reviewed for unnecedrug-drug interaction. A review of the literative product inserts on Sthat these medications and Magnesium based increasing the absorption of the discrete to reduce these that to be spaced attactor one (1) of ten (1) after the second and the spaced attactor of the discrete that the second also the spaced attactor of the second and the spaced attactor of the second attact	record reviews and staff ultant pharmacist failed to related to a drug-drug tention of Director of Nursing he co-administration affecting edications (Sinemet and a scheduled dose of Mylantand Magnesium based antacid) (D) sampled residents essary medication resulted in n. (Resident #77) ature and the manufacturer sinemet and Allegra revealed ons were not be in Mylanta or other Aluminum sed antacids as they interact retion of Sinemet active or reducing the absorption of dient. The medication Mylanta least about two hours prior or exinteractions. riginally admitted to the facility dent #77's diagnoses included affective Psychoses, and Allergic rhinitis.	F	128			

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F 428	AM for Resident #7 included 30ml (milli Simethicone), one of (Carbidopa/Levodo and one tablet of Al 180mg. The nurse Mylanta followed by enough water to sw. A review of the med revealed current ph 25mg/250mg five til a current physician 180mg from 11/19/2 that Resident #77 a Mylanta liquid (stock the provider pharma over 8 months and together at 9:00 AM Administration Recception 2010 to date revealed given routinely with 9:00 AM. An interview with LN revealed that related pharmacy or the concommented on the concommented on the second and one of the concommented on the concomment	7. The medications also liter) of Mylanta (Antacid with	F	428				
į	she had been admir with Mylanta from or not aware or was no drug-drug interaction and Allegra.	nistering these medications ver six months and she was of informed about the n related to Mylanta-Sinemet						
	on 5/11/2011 at 9:45	e Director of Nursing (DON) 5 AM revealed that this n was not brought to her						

STATEMENT OF DEFICIENCIES (X1) PROVAND PLAN OF CORRECTION IDEN'		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	FIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
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F 428	A telephone intervied pharmacist on 5/12. That he routinely reviews. In was under the improper only as needed and routinely administer Sinemet and Allegrathe provider pharma scheduled use of M stocked medication.	esultant pharmacist during the reviews. Esw with the consultant /2011 at 2:14 PM revealed riewed all previous Medication ords (MAR's) during the respect to Resident #77 he ression that Mylanta was used never realized that it was red from over 6 months with a. The interview revealed that acy was also not aware of the ylanta routinely as it was a in the facility and the n was not flagged by the	F 428			