



North Carolina Department of Health and Human Services
Division of Health Service Regulation

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Drexdal Pratt
Division Director

July 11, 2014

Denise Watson
401 Technology Lane, Suite 200
Mount Airy, NC 27030

No Review

Facility or Business: Mountain Valley Hospice & Palliative Care
Project Description: Develop off-site work station
County: Wilkes

Dear Ms. Watson:

The Certificate of Need Section (CON Section) received your letter of May 8, 2014, regarding the above referenced proposal. Based on the CON law **in effect on the date of this response to your request**, the proposal described in your correspondence is not governed by, and therefore, does not currently require a certificate of need. However, please note that if the CON law is subsequently amended such that the above referenced proposal would require a certificate of need, this determination does not authorize you to proceed to develop the above referenced proposal when the new law becomes effective.

Moreover, you need to contact the Adult and Home Care Licensure and Certification Section of the Division of Health Service Regulation to determine if they have any requirements for development of the proposed project.

It should be noted that this determination is binding only for the facts represented by you. Consequently, if changes are made in the project or in the facts provided in your correspondence referenced above, a new determination as to whether a certificate of need is required would need to be made by the Certificate of Need Section. Changes in a project include, but are not limited to: (1) increases in the capital cost; (2) acquisition of medical equipment not included in the original cost estimate; (3) modifications in the design of the project; (4) change in location; and (5) any increase in the number of square feet to be constructed.



Certificate of Need Section

www.ncdhhs.gov

Telephone: 919-855-3873 • Fax: 919-733-8139

Location: Edgerton Building • 809 Ruggles Drive • Raleigh, NC 27603

Mailing Address: 2704 Mail Service Center • Raleigh, NC 27699-2704

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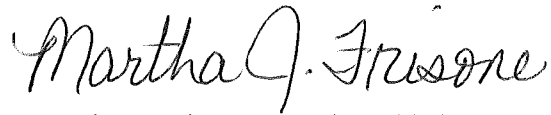
Denise Watson
July 11, 2014
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Please contact the CON Section if you have any questions. Also, in all future correspondence you should reference the Facility I.D. # (FID) if the facility is licensed.

Sincerely,

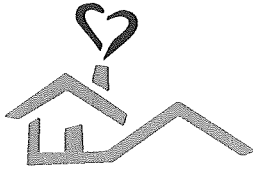


Julie Halatek
Project Analyst



Martha J. Frisone, Interim Chief
Certificate of Need Section

cc: Medical Facilities Planning Branch, DHSR
Acute and Home Care Licensure and Certification Section, DHSR



Mountain Valley
Hospice & PALLIATIVE CARE

mtnvalleyhospice.org

Julei

Received by
The CON Section
MAY 12 2014

May 8, 2014

Corporate Office

401 Technology Lane
Suite 200
Mount Airy, NC 27030
p 336.789.2922
f 336.789.0856
Toll Free 1.888.789.2922

688 North Bridge Street
Elkin, NC 28621
p 336.526.2650
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129 Veterans Drive
Pilot Mountain, NC 27041
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320 West Maple Street
Post Office Box 1267
Yadkinville, NC 27055
p 336.679.2466
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Toll Free 1.888.679.2466

1477 Carrollton Pike
Hillsville, VA 24343
p 276.728.1030
f 276.728.1041
Toll Free 1.888.728.2405

22099 Jeb Stuart Drive
Stuart, VA 24171
p 276.694.4416
f 276.694.4308
Toll Free 1.866.974.4416

Joan & Howard
Woltz Hospice Home
945 Zephyr Road
Dobson, NC 27017
p 336.356.5000
f 336.356.5001
Toll Free 1.877.356.0356

Ms. Martha Frisone, Interim Chief
Certificate of Need Section
Division of Health Service Regulation
Department of Health and Human Services
2704 Mail Service Center
Raleigh, NC 27699-2704

Re: Opening a Work Station in Wilkes County

Dear Ms. Frisone:

I am writing to notify you that Mountain Valley Hospice and Palliative Care (MVHPC), Facility ID #943889 (Elkin) and #970347 (Yadkin), intends to expand its service area in Wilkes County due to the increasing requests for services. With Wilkes County already in our service area, we plan to open a work station in Wilkes County to provide staff access to a convenient location for completing visit documentation, access to patient medical supplies and resources for clinical staff. Wilkes County is underserved by local providers.

Mountain Valley Hospice and Palliative Care will provide comprehensive hospice services at the same high level of quality we have been providing in Surry County, Yadkin, and surrounding counties for over 30 years. Services will include an interdisciplinary team with appropriate team members available 24/7, volunteers, bereavement services, and all enhanced services, such as our We Honor Veterans and Kids Path programs.

This work station will not function as a licensed branch office. The attached list clarifies the activities we will/will not conduct at this work station.

If you have any questions, please contact me at dwatson@mtnvalleyhospice.org or 336-789-2922.

Sincerely,

Denise Watson

Denise Watson
Executive Director

Attachment

**Mountain Valley Hospice and Palliative Care
Work Station in Wilkes County
Facility ID (Elkin) #943889 and ID (Yadkin) 970347**

ACTIVITIES CONDUCTED AT THE OFFICE	YES	NO
Storing medical supplies	X	
Storing clerical supplies	X	
Desks, tables and chairs	X	
Bookshelves	X	
Resource Materials	X	
Bathroom	X	
Exterior sign with name of agency		X
Mail delivery and pick up		X
Complete patient records or do other paperwork	X	
Starting point for calculating mileage reimbursement for employees		X
Doors locked with only employees having keys	X	
Cellular phones that employees carry with them	X	
Laptop computers that employees carry with them	X	
Regular office hours		X
Open to the public		X
Listing of address in telephone or other directory		X
Reporting address or representation as office in licensure report, any directory, promotional materials, internal memos or other documents		X
Telephone line for incoming calls from the public or referral sources		X
Dispatching staff		X
Storing personnel records		X
Storing permanent patient records		X
Billing functions		X
Time clock		X
Staff based out of this location and present with consistent, regular office hours		X
Formal staff meetings		X
Advertising for and hiring of staff to work at this location		X
Base for administrative staff		X
Marketing this location as "a new office" or "new location"		X
Reception area		X