



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

Sent via electronic mail
chaless@apwhc.com

December 6, 2024

Calla Hales, CEO
A Preferred Women's Health Center
1604 Jones Franklin Road
Raleigh, NC 27606

RE: State Licensure Survey

Dear Ms. Hales

Thank you and your staff for the assistance and cooperation extended to the Acute Care team during the State Licensure Survey conducted December 3, 2024. The purpose of conducting the survey was to evaluate the facility's compliance with the North Carolina Rules for Licensing Abortion Clinic .

As discussed in the exit conference, there were no deficiencies cited as a result of the survey.

Should you have questions concerning the investigation, please do not hesitate to call me at (919) 855-4620.

Sincerely,

Annette Roberts

Annette Roberts, RN
Nurse Consultant
Acute and Home Care Licensure and Certification Section

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

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