



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
MARK PAYNE • Director, Division of Health Service Regulation

Via Electronic Mail to
samantham@awomanschoiceinc.com

February 19, 2024

Samantha Matthews, Greensboro Clinic Manager
A Woman's Choice Of Greensboro
2425 Randleman Rd
Greensboro, NC 27406

Re: State Licensure Survey and Complaint Investigation NC00199923

Dear Ms. Matthews,

Thank you and your staff for the assistance and cooperation extended during the state licensure survey at A Woman's Choice Of Greensboro in Greensboro, NC conducted December 21, 2023. The survey was conducted in order to determine the facility's compliance with the North Carolina Rules for Licensing Abortion Clinics. As discussed at the exit conference, state licensure deficiencies were identified with respect to 10A NCAC 13S .0305 Medical Records and 10A NCAC 13S .0325 Laboratory Services.

Enclosed please find State Form, "Statement of Deficiencies and Plan of Correction," containing the cited deficiencies. A plan of correction for the deficiencies may be submitted and should include the following:

- *The plan of correcting the specific deficiency. The plan should address the processes that lead to the deficiency cited;*
- *The procedure for implementing the acceptable plan of correction for the specific deficiency cited;*
- *The monitoring procedure to ensure that the plan of correction is effective and that specific deficiency cited remains corrected and/or in compliance with the regulatory requirements;*
- *The title of the person responsible for implementing the acceptable plan of correction.*
- *The date by which all corrective action will be completed and the monitoring system will be in place (the date should be no later than 60 days from the date of the survey and should be indicated in the right-hand column.)*

An **original** of the enclosed form CMS 2567, with the plan of correction added, **must be returned to this office, SIGNED AND DATED, WITHIN 10 CALENDAR DAYS OF RECEIPT. We are unable to accept e-mailed or faxed reports at this time.** A response will be sent ONLY if the plan of correction is not approved. Please retain a copy for your files. If you have any questions, please feel free to contact me by calling (919) 855-4620.

Sincerely,

Tonya Oakley, RN

Tonya Oakley, RN
NurseConsultant
Acute and Home Care Licensure and Certification Section

Enclosures: State Form - Statement of Deficiencies

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

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