

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>AB0028</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>08/26/2021</b>	
NAME OF PROVIDER OR SUPPLIER  <b>A WOMAN'S CHOICE OF RALEIGH, INC</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>3305 DRAKE CIRCLE RALEIGH, NC 27607</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
E 165	<p>.0314 Cleaning of Materials and Equipment</p> <p>10A-14E .0314 (a) All supplies and equipment used in patient care shall be properly cleaned or sterilized between use for different patients.</p> <p>(b) Methods of cleaning, handling, and storing all supplies and equipment shall be such as to prevent the transmission of infection through their use.</p> <p>This Rule is not met as evidenced by: Based on policy and procedure review, observation, and staff interviews, the facility failed to clean medical instruments in a manner to ensure the safety and prevention of the transmission of infections in 1 of 1 observation of medical instrument cleaning and reprocessing.</p> <p>The findings include:</p> <p>Review on 08/26/2021 at 1202 of the facility policy and protocol titled "Scrub Room Protocol" dated September 2015, revealed "... 7. Wash each instrument with a scrub pad. 8. If instruments has (sic) removable parts or hinges, separate and clean all components. Put back together ..."</p> <p>Observation during a facility tour on 08/26/2021 at 1145 with Registered Medical Assistant (RMA) #3 revealed a CNA (Certified Nursing Assistant) #2 cleaning soiled instruments. Observation revealed CNA #2 ran water over a vaginal speculum and then sprayed it with an enzyme soap cleaner solution. Observation revealed CNA #2 then took a scrub brush and scrubbed the inside, outside, and the handle areas of the</p>	E 165	<p>E 165 AWCR Staff member failed to follow AWCR Scrub Room Protocol.</p> <p>8/28/2021 AWCR Clinic Manager retrained the staff member on AWCR Scrub Room Protocol.</p> <p>The Director of Nursing will observe the staff member once a week for a month to ensure the staff member is following AWCR Scrub Room Protocol. The clinic manager and/or Director of nursing will report any findings to the Quality Control Committee.</p>	8/28/2021

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*[Signature]* Clinic manager 8/29/2021

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E 165	<p>Continued From page 1 vaginal speculum. Observation revealed CNA #2 rinsed the vaginal speculum and placed it in a container filled with enzyme soap cleaner and water to soak for 2 minutes. Observation revealed the vaginal speculum was placed in a pill pack with indicators, sealed, and placed in the autoclave. Observation revealed CNA #2 did not take the vaginal speculum apart allowing all surface areas to be cleaned. Observation revealed CNA #2 picked up 4 vaginal probes in her left hand and scrubbed them together with the brush. Observation revealed all surfaces of the vaginal probes were not cleaned due to not separating the probes from each other during the cleaning process.</p> <p>Interview on 08/26/2021 at 1155 with CNA #2 confirmed she had completed the cleaning of the instruments.</p> <p>Interview on 08/26/2021 at 1155 with RMA (Registered Medical Assistant) #3 revealed the vaginal speculum should have been taken apart to clean.</p> <p>Interview on 08/26/2021 at 1200 with Clinic Manager #4 revealed she had trained CNA #2. Interview revealed the policy and protocol was not followed. Interview revealed the speculum should have been taken apart to clean and the vaginal probes should each be cleaned individually.</p>	E 165		