Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: AND PLAN OF CORRECTION COMPLETED A. BUILDING: B. WING AB0004 12/09/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10/12/21 **421 WENDOVER ROAD** A WOMAN'S CHOICE OF CHARLOTTE **CHARLOTTE, NC 28211** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) Clinic Managere will E 159 E 159 .0312(A) Medications and Anesthesia Review Safe contents 10A-14E .0312 (a) Medication (1) No medication or treatment shall with RN be given except on written order of a on the first Morday. physician. (2) Medications must be administered in accordance with the Nurse Practice replaced and disposed Act of the State of North Carolina, of on a timely basis per dates of expiration and must be recorded in the patient's permanent record. This Rule is not met as evidenced by: Based on policy and procedure review, observation and staff interviews, the facility failed to ensure that 52 of 82 medications were replaced prior to expiration dates. Findings included: Review of a policy titled "Expired Medication Policy not dated revealed "Medications that have expired will be taken out of medication cabinet and disposed of Procedure: Medications are packaged under the supervision of the RN (Registered Nurse)... Medications will be logged out in the medication log as wasted/expired' Observation of the locked medication safe during tour on 12/09/2020 at 1400 revealed fifty Butorphanol Tartrate (Stadol - pain medication) vials with expiration dates of 01 September 2020. Clinic Managere will Review contents of 1-2-21 Observation of the procedure room during tour on 12/09/2020 at 1430 revealed two 0.9% Sodium Chloride 250 mL bags with expiration dates of all contents in procedure December 2019. Ruon the first Monday Interview with RN #1 (registered nurse) during of each month.

Division of Health Service Regulation

TATE FORM

ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Harla Moore

Clinic Manager

(X6) DATE

1-2-21

PRINTED: 12/18/2020 FORM APPROVED

Division of Health Service Regulation (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING: B. WING AB8004 12/09/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **421 WENDOVER ROAD** A WOMAN'S CHOICE OF CHARLOTTE **CHARLOTTE, NC 28211** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) E 159 E 159 Continued From page 1 tour on 12/09/2020 at 1400 revealed that narcotic medications were "counted daily" and expiration dates were reviewed daily. Interview revealed that "we don't use that (Stadol) medication that often. We haven't had to use it since I have been here, it has just been in the safe if needed." Interview revealed RN #1 has been working at the clinic since June 2020. Interview with the Clinic Manager on 12/09/2020 at 1445 revealed the dates were supposed to be checked every day.

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