



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
DIVISION OF HEALTH SERVICE REGULATION

ROY COOPER  
GOVERNOR

MANDY COHEN, MD, MPH  
SECRETARY

MARK PAYNE  
DIRECTOR

April 16, 2018

Shenna Michaels, Manager  
Planned Parenthood of Winston Salem  
3000 Maplewood Ave Ste 112  
Winston-Salem, NC 27103

RE: State Licensure Survey

Dear Ms. Micheals:

Thank you and your staff for the assistance and cooperation extended to me during the State Licensure Survey conducted April 3, 2018 through April 4, 2018. The purpose of conducting the survey was to evaluate the facility's compliance with the North Carolina Rules for Licensing Abortion Clinics.

As discussed in the exit conference, there were no deficiencies cited as a result of the survey. Also, see enclosed information to complete and submit customer service survey.

Should you have questions concerning the investigation, please do not hesitate to call me at (919) 855-4620.

Sincerely,

*Demetria Craig, RN*

Demetria Craig, RN  
Nurse Consultant  
Acute and Home Care Licensure and Certification Section

**ACUTE AND HOME CARE LICENSURE AND CERTIFICATION SECTION**  
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