## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/19/2023 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                          |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  | (X2) MULTIPLE CONSTRUCTION A. BUILDING |  |   | (X3) DATE SURVEY<br>COMPLETED |
|--|--|---|--|--|---|-------------------------------|
|  |  | 345113  | B. WING                                |  |   | C<br><b>05/31/2023</b>        |
| NAME OF PROVIDER OR SUPPLIER  WILLOW CREEK NURSING AND REHABILITATION CENTER |  |   |  | STREET ADDRESS, CITY, STATE, Z<br>2401 WAYNE MEMORIAL DRIVE<br>GOLDSBORO, NC 27534 | IP CODE   | 00/01/2020                    |
| (X4) ID<br>PREFIX<br>TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) |   | ID<br>PREFI<br>TAG                     | X (EACH CORRECTIVE A<br>CROSS-REFERENCED   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) |                               |
| F 000  | A complaint investiga<br>on 05/31/2023. Ever<br>following intakes were<br>NC00199982, NC002<br>NC00202590.             | ation survey was conducted<br>at ID# M1BQ11. The<br>e investigated NC00202673,<br>200242, NC00197202, and | F                                      | 000  |   |                               |
|  | 8 of the 8 complaint a deficiency.   | allegations did not result in   |  |  |   |                               |
| ABORATORY  | DIRECTOR'S OR PROVIDER/  | SUPPLIER REPRESENTATIVE'S SIGNATUR  | <u> </u>                               | TITLE  |   | (X6) DATE                     |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

06/29/2023

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days

following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

**Electronically Signed**