

NC Department of Health and Human Services
NC Nurse Aide I Curriculum

Module E Law and Ethics July 2019

#### **Objectives**

- · Describe ethical conduct
- Describe a resident's rights in the nursing home
- Give examples of abuse, neglect, and misappropriation of property
- Explain the role of the Health Care Personnel Registry
- Explain the role of the nurse aide in securing informed consent prior to providing care to the resident

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#### Laws

Rules made by the government to help protect the public

- Person liable if laws are not obeyed and person may be fined or jailed
- Two types of laws criminal and civil



#### \* Legal – Key Terms (1)

Tort – a wrong committed against a person or property

- Unintentional did not mean to cause harm
- · Intentional did mean to cause harm

Malpractice – giving care for which you are not allowed legally to do – example?

Negligence – actions or failure to act or give proper care, resulting in injury – example?



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#### \* Assault and Battery

Assault – act of threatening to touch, or attempting to touch a person, without proper consent – example?

Battery – touching a person without consent – example?



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#### \* Consent

The right to decide what will be done to the body and who can touch the body

- · Written consent
- · Verbal consent
- · Implied consent



Which of the three can a nurse aide obtain?

#### \* Invasion of privacy

Violation of right to control personal information or the right be left alone



Examples?

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#### Legal - Key Terms (2)

False imprisonment – unlawful restraining or restriction a person's movements

Defamation – false statements made to a third person that causes a person shame or ridicule or ruins a person's reputation

Written is libel - Example? Verbal is slander - Example?



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## Legal - Key Terms (3)

Diversion of drugs – unauthorized taking or use of any drug

Fraud – an intentional deception or misrepresentation resulting in some unauthorized benefit



#### Importance of Laws

Lets people know what they can or cannot do



Are written to protect the public from harm

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#### Legal - Nurse Aide's Role

- · Understand range of function
- · Keep skills and knowledge current
- · Keep resident's safety and well-being in mind
- Understand directions for use
- · Follow facility's policies and procedure
- Do no harm to resident or belongings
- · Report questionable practices
- · Know legal terms

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## Who are our Vulnerable Adults?



#### We Must Protect Our Vulnerable Adults

#### From...

- Neglect
- Misappropriation of Property
- Abuse
- Exploitation



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#### **Preventing Mistreatment of Vulnerable Adults**

- · Care of personal property
- Review key terms and understand what must be reported to nurse
- Recognize signs/symptoms of neglect, misappropriation of funds, abuse, and exploitation
- If nurse aide observes another health care provider abusing a resident, <u>STOP THE</u> <u>ABUSE</u>, and immediately report abuse to nurse
- · Report questionable practices

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#### Neglect



Signs and symptomsExamples

#### **Misappropriation of Property**



Signs and symptomsExamples

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## **Physical Abuse**



• Signs and symptoms • Examples

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# **Emotional or Psychological Abuse**



Signs and symptomsExamples

#### **Exploitation**



Signs and symptomsExamples

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# Health Care Personnel Registry (HCPR)

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#### Mistreatment of the Vulnerable Adult

#### Points to remember:

- Abuse is cause for immediate dismissal and posted on Nurse Aide I Registry if substantiated
- Not reporting abuse is aiding and abetting



## Ethics and Code of Ethics Key Terms

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#### **Basic Human Rights**



- Are protected by the Constitution of the United States
- Right to be treated with respect, live in dignity, pursue a meaningful life and be free of fear
- Examples of infringement of these rights?

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## Resident's Rights



- Residents have legally protected Resident's Rights
- OBRA identifies how a resident must be treated
- · Provides a code of ethics
- Posted and provided in long-term care facilities

#### Ethics (1)

#### Importance of Ethics

- Knowledge of right and wrong guides sense of duty and conduct
- · Guides provision of quality care
- · Governs actions of health care providers
- · Vital to safety and well-being of residents

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#### Ethics (2)

#### **Nurse Aide's Role**

- Use good judgment
- Keep information confidential
- Document accurately
- Follow plan of care
- Be honest and trustworthy
- · Report abuse or suspected abuse
- · Understand and respect Resident's Rights

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#### Ethics (3)

#### Nurse Aide's Role

- · Report observations and incidents
- Show empathy
- · Respect residents equally
- Provide quality resident care
- Protect privacy
- Treat all professionally
- Avoid stereotyping
- Safeguard property
- · Respect values and beliefs



#### Ethics (4)

#### Points to remember

- · What is ethical behavior?
- When do nurse aides use ethical behavior?
- Ethical behavior can vary
- · We are all individuals who think differently



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## Ethics - End of life care

End of life decision making usually follows resident's individual ethical principles

- Nurse aides must respect fact that resident has the right to make own end of life decisions which may differ from the ethics of a nurse aide
- Resident has...
  - Right to refuse treatment
  - Right to request everything possible

